



The Without Walls Call Center occupies an existing concrete loading dock at the rear of the building, facing a parking lot and alley.

The addition takes advantage of the roof and floor structure of the existing dock without modification.

Entrance to the Call Center is from the main building, maintaining the building's secure nature.

Exterior materials were chosen to soften the exterior of the building since there is no opportunity for landscaping.

A small bench is located on the open portion of the dock creating a small outdoor sitting area for the Call Center employees.

Because of the southern exposure and the use of computers inside, shading devices are used on the windows to reduce glare and heat gain. These perforated screens act as leaves on a tree to soften the natural light coming in to the room. They screen the occupants view of the parking lot, and screen the alley's view into the building.

These "trees" symbolize the Call Center's function of reaching out into the community and sheltering it.

WITHOUT WALLS CALL CENTER CHILDREN OF THE NIGHT



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