



MARINE RESEARCH & CONSERVATION VOLUNTEERING

As a volunteer on the Marine Research & Conservation Project, you will not only gain experience in a broad range of data collection techniques, you will learn all about conservation status and current research of some of the most at-risk marine species - including whale sharks, contribute towards our ongoing projects working with these animals, complete your diving qualifications and be trained for in-water data collection, receive tutorials in real-data analysis using the latest software, understand the nuances of citizen science and public engagement, get to know and work with local communities in Mozambique and so much more.

ACCOMMODATION & MEALS

During your stay, you will be accommodated in a beautiful Lodge located on the beach front, with a restaurant/bar and pool on site. We offer dorm-style accommodation with wifi and lockers (bring your own padlock or buy one cheaply on site). Three meals a day will also be provided, some at the Lodge, and others at the dive centre restaurant. Most dietary requirements can be catered for, if we are notified in advance but please note that you may have less choice than other volunteers as certain specialty items are less available. A supplementary fee applies to those requiring gluten free diet.

Enquire for private rooms

PROJECT START DATES

The start date for this project is the first Monday of the month throughout the year, with the exception of December when the project is closed.

DAY IN THE LIFE OF A VOLUNTEER

7:00: Wake up and enjoy breakfast overlooking Tofo bay and the Indian Ocean.

7:30: Set up your diving gear at the dive centre and get the equipment necessary for data collection.

8:00: Receive a dive briefing and research briefing from MRC staff. Head out on your morning dives!

11:30: Return from morning dives, dry off, and enter the dive log data.

12:00: Lunch hour! Lunch is provided at the dive centre's beach-side restaurant.

13:00: Data management time. Enter your dive data, such as photo IDs, behavioural videos.

14:30: Afternoon presentation on an MRC project/research technique, followed by Q&A and time with your in-field supervisor.

15:30: Work day complete! Go for a surf, yoga, or any of the other activities in Tofo. The office stays open until **17:00**, so you are welcome to use our WIFI for continuing your work, contacting home etc.

18:00: Dinner at the **deck restaurant overlooking Tofo beach** at your accommodation.

ITINERARY FOR YOUR EXPERIENCE

Week 1: Arrive on the first Monday of the month in Tofo. Be oriented to your accommodation, the dive centre, research centre, the staff, and Tofo. We'll start you on your dive course, receive initial presentations, and go out on your first dives and ocean safaris in Tofo!

Week 2: Learn the data collection methods for our various projects and put it into practice! Gain understanding of the nuances of citizen science, Mozambique living, and the latest scholarship on all our most at-risk species in the region.

Week 3: Confidently collect and enter data for our ongoing research projects under the guidance of your in-field All Out Africa supervisor.

Week 4: Continue collecting, entering, and analysing data for our ongoing research projects.

It is important to note that daily activities may change due to weather conditions or other circumstances beyond our control at any given time. Attention to the daily posted schedule will be vital.

Weekends: Below is a list of optional extras that you are able to arrange whilst in-country to make the most of your time in Tofo and Mozambique:

- Extra dives at discounted prices, and weekend dive trips
- Surfing
- Yoga
- Quad bike tours
- Island dhow boat tours
- Visit to Inhambane for sightseeing, culture, museum
- Horse-riding on the beach
- Kayaking trips

VOLUNTEER ROLE

The project involves conducting multiple types of research with different species. The following page details the type of research and Conservation activities you may be involved with. Some of the activities are conducted all year round, some only at certain times. Our coordinating project scientists will teach you how to assist with data collection throughout your project duration. In order to carry out many of these activities, you will need to be able or willing to learn to scuba dive. An dive course leading to an internationally recognized qualification is provided at the cost of the program to facilitate this (not included in the 2 week option - which is only available to qualified divers).

*You will also need to be a capable swimmer (**able to swim 100m unassisted**) and snorkeler. Being able to hold your breath to dive down would be an advantage but is not required.*



Some of the research activities you will get involved in may include:

Reef Health (all year): This involves carrying out underwater data collection on indicator species of coral fish and the condition and cover of coral and echinoderms on the reefs. You will be required to learn to identify a number of different reef fish in order that you can record those which are seen on dives.

Whale Shark (all year): We are lucky to see whale sharks (*Rhincodon typus*) year-round, though there has been a noticeable decrease in encounters since our monitoring began. Whale shark sightings can never be guaranteed, and in recent years they have been less frequent between September and December. The reasons for these shifts are not yet understood, which makes our continued monitoring efforts particularly important. We continue our regular surveys, and every sighting provides valuable data. Whale sharks are seen mostly swimming near the surface during our Ocean Safari snorkelling trips. Whilst on the boat, we record a range of environmental, temporal, anatomical, and behavioural information to help investigate population trends and potential interactions with local fishing activity. We also take photo-identification images to add to the global whale shark database – Wildbook for Whale Sharks – and you will learn how to individually ID whale sharks, view previous sightings, and track the movements of identified individuals. You will also receive presentations on the latest whale shark research both globally and within Mozambique, contributing to our continued efforts to better understand the largest fish in the ocean.

Manta Ray (all year): Much like the whale shark, our other mega-planktivore, the manta rays, are also available year-round in Tofo. We have 2 species: the reef (*Mobula alfredi*) and giant/oceanic (*Mobula birostris*) manta rays. Both species can be seen feeding on plankton whilst snorkelling on our Ocean Safari tours, or being cleaned by reefer fish on the diving reefs on our 25-30m dive sites. We also record a range of data concerning environmental, temporal, anatomical, and behavioural data akin to the whale sharks. We have a database of manta-ray photo-identification images, giving us the opportunity to investigate their population demographics, migration/residency and individual life stories.

Leopard Shark (all year):

Our leopard shark database comprises extensive photo-identification material alongside behavioural observations, diver-shark interactions, health assessments and a wide range of other non-invasive field notes, all of which are well-suited for further analysis. The Marine Research Centre's leopard shark catalogue has already supported several mini-projects by marine fieldwork students, contributed to a Master's thesis, and informed peer-reviewed publications. Data collection is ongoing, and leopard shark sightings remain highly likely during the austral summer months.

The focus of our projects can shift over time has also included various other areas such as fisheries and cetacean acoustics and using drones to survey. We record sightings of a large array of species including turtles, dolphins, stingrays, guitarfish, torpedo rays, reef sharks, orca.

Please note that the activities listed above are based on availability and may vary by season. These are samples of activities that are volunteers are likely to participate in. Sightings of any specific species can not be guaranteed. Read more about our research at www.alloutafrica.org/marine-research.html

WOULD YOU LIKE TO JOIN US ON THIS ADVENTURE?

Contact us for
more information & rates.

Humpback Whale (June-October): We monitor the numbers of Humpback Whales on their seasonal migration up and down the coast. This involves sand dune based observations using binoculars and boat-based observations recording the numbers of Whales, the makeup of the pods and the behaviours witnessed.

Remote Camera Trap (all year): Our long-life remote camera trap is periodically left in place for up to five days at a time, making recordings of the megafauna moving through the cleaning station areas while we are not present. As SCUBA divers, we make noisy bubbles and can influence the behaviour of animals. Our remote cameras are used to assess the abundance, frequency, and biodiversity of megafauna life, as well as the dynamics of the cleaning station fish themselves during daylight hours throughout the year. During your stay you may observe our research staff deploying and retrieving the remote camera and may be asked to help with video analysis.

Estuary Environment and Seahorses (all year): Estuary areas are also studied and monitored. We make excursions to the estuary at least once per month and here we are monitoring seahorses. You will be taught how to select a sample area and what type of data to record, then taught how this data is recorded and used in studies and monitoring. We take photographs and measurements of any seahorses we find.

Micro-plastics and beach clean ups (all year): We regularly conduct microplastic surveys of random samples of the beach area and results are submitted to the University of Portsmouth's Big Microplastic Survey, a citizen science research project that is examining the scale and distribution of microplastics and mesoplastics on coastlines, lake shores and riverbanks around the world. As part of general conservation efforts, we organise regular beach clean ups to remove larger plastic waste from the environment and try to engage the local population where possible in these efforts as part of a strategy to educate on the importance of conserving our precious marine environment.



WHERE YOUR PROJECT FEE GOES

By signing up with us you are donating your time and skills to work directly with communities in need through a structured project. There are many benefits to working with an organisation like ours. It is hard to find internships to support in a foreign country that are safe, worthwhile and reputable. When you sign-up for one of our projects, whether for 2 or for 12-weeks, you become part of a bigger, sustainable plan that our team of qualified staff has carefully crafted. You will also receive travel and visa support, orientation, a safe place to stay, logistical support, in addition to clear expectations of the work you will do. This is why we charge a fee for volunteering or interning abroad.

Your project fee goes towards a company you can trust, an experience that is worthwhile and an opportunity that will make a positive and sustainable impact on the community you have chosen to serve.

INCLUDED IN THE COST

- An internationally recognized diving qualification (included in the package where required)
- Research dives, ocean safaris, and any other transport or support required for the project.
- 24/7 support from All Out Africa staff.
- Projects specifically designed to enable you to make an active contribution during your stay.
- In-field supervision by the MRC staff.
- Comprehensive orientation to country, culture, and your role upon arrival.
- Food and accommodation during your stay.
- Scuba dive equipment (see page 4 for details)

SCUBA EQUIPMENT

The dive equipment is included in the program fee and is provided by our dive partners - Tofo Scuba - as part of all our dives. The only thing we might recommend (not essential) is a hood in winter months. Of course, you can also bring any or your own equipment that you might prefer to use.

NOT INCLUDED IN THE FEE

- ✗ Local transport fares to your projects
- ✗ Medical/Travel Insurance
- ✗ All Flights & Visas - Most nationalities are able to stay for up to 30 days without a visa, and only required to pay minimal fee on entry (equivalent to approx 10USD). It is necessary to register your intention to travel to Mozambique on the government eVisa site www.evisa.gov.mz. It is possible to extend the stay locally for a fee which is equivalent to approximately 150 USD per month of your total stay (so approx 300 USD for anything over 30 days). It is your own responsibility to check visa requirements which apply to you.

Additional Information for Mozambique Program

- As part of the project activities, you will complete an Internationally Recognized Dive Qualification during a normal 4-week program, along with 11 or 12 ocean activities (ocean safaris or research dives) depending on the dive course chosen. Numbers of ocean safaris and research dives are calculated accordingly for longer/shorter programs.
- In order to carry out the activities required by you in the Marine Conservation Project you will need to be a capable swimmer (200m unassisted) and snorkeler; being able to hold your breath to dive down will be an advantage.
- Every volunteer must complete a dive medical form before arrival. If you have not yet received one, please email bookings@alloutafrica.com.
- Volunteers who sign up for the two week duration must already have either the Open Water Diver or Advanced Open Water Diver certification.
- Volunteers who have pre-existing medical conditions or are over 45 years of age must also bring a medical clearance letter permitting them to dive.
- Any volunteers taking Mefloquine, Lariam, Mephliam, Tropicure (or any other derivatives) as antimalarial treatment (prophylaxis) will not be permitted to dive, as it causes increased risks when diving. Please advise your doctor that you are going on a dive holiday and request another suitable anti-malarial treatment.
- Accredited divers must bring their dive cards (listing their last logged dive) with them to the project site as proof.
- Dive-accredited volunteers not wanting a dive course but who have not logged a dive within the last six months of their project start dates must complete a Scuba Review before they can participate in their research dives. The cost of a fee will be paid locally and directly to the dive centre with whom we partner.
- The Open Water Diver certification qualifies volunteers to dive up to 18m. While it is not essential to dive at our deeper sites (20-30m), if you wish to participate in deep diving (up to 30m) you will either need to complete a Deep Dive course at a small additional cost paid locally or an Advanced Open Water Diver course at an additional cost.
- Ask for our fish-list if you would like to get a head-start reading about all the different species that you will be seeing on our dives!



*All Out Africa Marine
Research Conservation
project runs in partnership
with Tofo Scuba Mozambique.*



COMMITMENT AND IMPACT TO SUSTAINABLE DEVELOPMENT GOALS

All Out Africa is committed to the realisation of the United Nations’ Sustainable Development Goals (SDGs) for 2030. As a volunteer, you will play a direct role in supporting our programs and thus our project beneficiaries.

SDG #1: End poverty in all its forms everywhere. The school and projects where you volunteer support a multifaceted approach to ending poverty by supporting vulnerable people at all stages of life. For younger generations, the schools and projects where you volunteer support in feeding, educating, engaging, and providing scholarships for primary to tertiary education. For young adults in Eswatini and Cape Town, we have begun to offer entrepreneurship training and microloans. Our social projects in Cape Town contribute to a network of care centres that assists people with disabilities.



SDG #2: End hunger, achieve food security and improved nutrition and promote sustainable agriculture. The 9 Neighborhood Care Points (NCPs) in Eswatini that All Out Africa runs provide two healthy meals to over 300 children/day. The local care center in Cape Town has its own garden and kitchen to provide food to its 20-30 members. Here, you can take part in this work by helping in any stage from farm-to-table.



SDG #3: Ensure healthy lives and promote well-being for all at all ages. An essential part of a healthy lifestyle is physical activity and being outside. At our NCPs, we help to facilitate fun activities and sports for children. Layered with lessons on a healthy lifestyle, your help is important to running activities for children who attend our programs.



SDG #4: Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all. We support each stage of educational development. From 2004 to 2022, our NCPs in Eswatini have provided pre-school education to 3500 children and afterschool tutoring through primary school to 853 students. We’ve also- provided scholarships for 124 students to attend secondary school. Finally, through our Savannah Research Centre in Mbuluzi Game Reserve 85 Swazi undergraduate, 18 MSc, and 3 PhDs have graduated.



SDG #8: Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all. At our business development and microfinance programs in Eswatini and South Africa, you help provide a means for youth to escape cycles of poverty. By helping with training, loan distribution guidelines, and self-evaluation you maximise our impact with the resources we have.





SDG #9: Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation. In the improvement and creation of basic shelters, gardens, water systems and other physical structures needed at households and NCPs, you help build the infrastructure necessary for people to innovate and build industry.



SDG #10: Reduce inequality within and among countries. All Out Africa is committed to inviting a representative picture of South African, Swazi, and Mozambican society to take part in all our social programming, meaning equal access irrespective of sex, disability, race, ethnicity, origin, religion or economic or other status.



SDG #13: Take urgent action to combat climate change and its impacts. The contribution to biodiversity and ecosystems research is helping to stem the tide of climate change. From the Marine Research in Tofo, Mozambique to the SRC in Eswatini - from beach clean-ups to tracking animal behaviour - we help scientists understand changes at the ecosystem level, raise awareness of climate change and pollution, and support species to withstand its effects. We endeavour to limit our own impact and pollution.



SDG #14: Conserve and sustainably use the oceans, seas and marine resources for sustainable development. Our work in Tofo, Mozambique is building a local economy based on sustainable tourism and helping to raise awareness and community support for sustainable resource use. The research we do helps provide a clearer picture of how tourism and industry interact with life on water.



SDG #15: Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, combat desertification, and halt and reverse land degradation and halt biodiversity loss. Our work at the SRC is building a local economy based on sustainable tourism and helping to raise awareness and community support for sustainable resource use. The research we do helps provide a clearer picture of how tourism and industry interact with life on land.



SDG #17: Strengthen the means of implementation and revitalise the Global Partnership for Sustainable Development. Problems as complex as those the SDGs are trying to solve take teamwork and networks of people. Your own contribution to our projects and to strengthening community connections helps create a market for pushing these goals into reality, one brick at a time.





TERMS AND CONDITIONS FOR TRAVEL EXPERIENCES

TRIP PRICE AND BOOKINGS

- Enquiries and quotations are not confirmation of a booking. A quotation provides the price for an experience or tour.
- A quotation is valid for up to 60 days or the date specified on the quotation provided, whichever is sooner, subject to availability.
- A booking will be secured with a non-refundable 10% deposit.
- In the event of any error/ miscalculation appearing on the quote, All Out Africa reserves the right to correct such error and to invoice you in accordance with the advertised rates.
- It is the clients' responsibility to verify that the arrival and departure dates and all other crucial booking data are correct.
- The client shall pay 100% of the package/trip cost 90 days before the trip commences and the Company reserves the right not to confirm the booking until the full amount set out in the invoice received by client is paid and has been received by the Company.
- If, after our confirmation has been issued, the client wishes to change the Trip, or transfer the trip to a new departure date, we will do our utmost to make these changes but it may not always be possible. If there will be additional costs that need to be added, then the client will be obliged to pay that amount. If the alteration results in a cancellation of the trip then cancellation fees may be applied (see below).
- If a booking is made for more than one person, the client is responsible for payment from all in the group as well as accepting the terms and conditions on behalf of all in the group.
- The price included in the invoice will not include travel insurance, visas, flights or other personal costs such as vaccinations. Inclusions are detailed on each invoice and are in line with the trip itinerary.

PAYMENT

- Payment can be made by: Credit Card, Debit Card, Electronic/Swift, Transfer or Cash by the date stipulated on the invoice.
- Payments are made in the currency stipulated on the invoice. Any associated international bank fees / currency exchange fees will be absorbed by the client.
- The invoice includes all applicable taxes and levies where applicable.
- Payment is required by the date indicated to ensure that a booking is confirmed. Without payment, the booking may be cancelled.
- If a deposit has been quoted this must be paid ahead of the given date to ensure that payment can be made to secure third party bookings. Failure to pay the deposit may result in loss of the booking.

CANCELLATION AND REFUNDS

The following apply unless an agent agreement is in place or an invoice is provided containing alternate cancellation terms.

1. If an experience is cancelled by the client:
 - a. A standard cancellation fee shall be applied as in (c) below.
 - b. If a participant is a no show then they are not entitled to a refund.
 - c. Each invoice will show cancellation terms relevant to the experience or tour booked. The standard Cancellation fees are:
 - i. For cancellations prior to 90 days from arrival, the cancellation fee is the booking deposit;
 - ii. For cancellations between 89 and 60 days from arrival, the cancellation fee is 40% of the booking amount;
 - iii. For cancellations between 59 and 31 days from arrival, the cancellation fee is 70% of the booking amount;
 - iv. For cancellations between 30 and 14 days from arrival, the cancellation fee is 90% of the booking amount;
 - v. For cancellations within 14 days from arrival or no-shows, the cancellation fee is 100% of the booking amount.
2. No refunds will be granted if the participant's expectations of the experience are not met or the participant is required to leave the experience early for personal circumstances.
3. If an experience is cancelled by a 3rd party provider (supplier not a booking client) and an alternate experience of a similar nature cannot be arranged:
 - a. If an experience is cancelled by a 3rd party prior to arrival the standard cancellation fees will apply.
 - b. If an experience is cancelled by a 3rd party once the participant has arrived no refund will be due.
4. If an experience is cancelled by All Out Africa and an alternate activity of a similar nature cannot be arranged the following will apply:
 - a. If the cancellation occurs prior to arrival a full refund will be due.
 - b. If the cancellation occurs once the participant has arrived a refund of the cost for the balance of the experience will be due.



RESERVATION CHANGES

Reservation changes may be made up to 30 days before arrival on the booked experience. Changes may be made via email with tours@alloutafrica.com or bookings@alloutafrica.com as appropriate and are only valid once the reservation change has been confirmed by us. If the fee on the new experience is lower than the original fee, no refund will be issued.

LIMITATION OF LIABILITY

Our obligations and those of our suppliers providing any service or facility included in the Trip are to take reasonable skill and care to arrange for the provision of such services and facilities and where we or our supplier is actually providing the service or facility, to provide them and to do so with reasonable skill and care. However we will not be liable where any failure in the performance of the Contract is due to: unusual and/or unforeseeable circumstances beyond our control.

We do not accept any liability or responsibility for any personal possessions (including but not limited to cameras, jewellery, valuables and money) which is carried on or in our vehicles, carried on public transport or transport supplied by independent subcontractors, left in accommodation provided by us or our suppliers during a Trip or left in our care during a Trip; such items are carried and/or left at the participants own risk.

In the event of an accident resulting in the death of, or injury to, a participant whilst on an All Out Africa experience, the amount of any damages payable by All Out Africa is limited to a maximum of ZAR 10,000,000 Special Drawing Rights, provided it is proved that such death or injury was caused by gross negligence on the part of All Out Africa

COVID-19

- All Offices, vehicles and common areas have been supplied with hand wash and alcohol based hand sanitizer.
- In accordance with the WHO's recommendation to report any suspected signs of the COVID-19, we will require ALL participants to confirm medical travel insurance.
- We request that participants carefully assess their insurance coverage.

All Out Africa is the first tourism business to be awarded the evaluated "safer Tourism Resilience Seal".

Refer to the relevant government's website for the latest information on COVID-19 testing and vaccination requirements.



OUR SUPPLIERS

We are responsible for our sub-suppliers (3rd parties) being paid for what you have ordered through us. Our sub-suppliers are each responsible for their own parts of the program, including comprehensive insurance, permits, equipment, staffing etc., and for their compliance with prevailing laws and regulations that apply to the supplier.

RESPONSIBILITIES OF OUR AGENTS & PARTNERS

1. Disclose all details regarding the clients' suitability for a travel experience and fitness to travel
2. Pay in line with dates shown on the invoice, especially deposits to enable us to guarantee bookings.
3. Provide feedback to enable us to improve experiences.
4. Where possible provide us with photos of experiences, including accommodation, to enable us to further promote the trip and maximise trip value for all clients.

RESPONSIBILITIES OF OUR PARTICIPANTS

1. Participants on an All Out Africa experience, must at all times throughout the Trip abide by the laws and customs of the countries visited.
2. Participants agree to behave in a respectful and considerate manner to local people and other participants on the trip. If a participant's behaviour is jeopardising the experience of other members of the trip and following discussions to address this, no improvement is seen, All Out Africa reserves the right to expel the participant from the trip. If this results in additional costs the participant will be liable for such costs.
3. Behaviour during the trip must not prejudice the safety and wellbeing of any other participant on the trip nor the staff of All Out Africa.
4. Participants are responsible for their own equipment and belongings during the Trip and assume the sole responsibility for wear and tear and incidental or accidental damage to said equipment. We recommend that all participants take out adequate insurance to cover their own equipment.
5. We may provide equipment for the Trip, including but not limited to, tents and camping equipment and we are responsible for the maintenance of such equipment. Where a participant deliberately or recklessly causes damage to any such equipment they shall indemnify us and keep us indemnified from all losses arising from any such wilful or reckless damage so caused including legal costs of making a recovery against them.



Join our Facebook page to find other volunteers, ask questions and get ready for the adventure of your life! www.facebook.com/alloutafrica



! SPECIAL REQUESTS

WHAT ABOUT MY NEEDS?

We are able to accommodate many individual needs of participants and adapt our trips and experiences accordingly subject to the following:

1. If a participant has any special requests, such as dietary needs, clients should inform us of such requests prior to departure, to allow time to make arrangements relevant supplier of the participants' requirements though we cannot guarantee that such requests will be met.
2. Where special requests have to be accommodated by a 3rd party such as a hotel, activity provider or transport operator All Out Africa will endeavour to meet such requests but cannot guarantee that they will be possible. If it is not possible, this will be advised to the client prior to arrival, should we have been made aware of the request 48 hours prior to travel.
3. If any participant has any medical problem or disability, the client is required to inform All Out Africa before confirming the booking so that the suitability of the chosen arrangements, health and safety considerations and what, if any, reasonable adjustments are required to be made can take place.
4. Where any participants has come into contact with any infectious disease the client must notify us immediately where the Departure Date falls within accepted quarantine period for transmission of the disease. Arrival with an infectious disease may lead to All Out Africa denying the participation in the trip, if deemed to be a risk to other participants or our staff.

Participants agree and acknowledge that certain activities undertaken whilst they are on the Trip may be inherently hazardous and have risks associated with them. Participants agree to abide by all instructions given to you whilst are on the Trip and you acknowledge that we cannot be held responsible for any injuries that may arise as a result of you failing to comply with such instructions.

COMPLAINTS AND FEEDBACK

If participants have a problem during the Trip, please inform the Trip Leader or driver immediately who will endeavour to put things right. If participants do not feel happy to do so please email tours@alloutafrica.com or info@alloutafrica.com and the complaint will be referred to the appropriate person.

MARKETING

The Company reserves the right to use any photographs and videos taken by its employees, suppliers or forwarded by any person on the trip during the trip for use in marketing without payment or any other advertising material (for example in its social network marketing activities) and the client hereby consents to such use. All Out Africa will not disclose the personal details of any participants on such advertising material except with the express permission of the participant.

PASSPORT, VISA, IMMIGRATION REQUIREMENT & LOCAL LAWS/ REGULATIONS

Participants are responsible for obtaining and having available the necessary documents (including but not limited to full, current passport with enough blank pages to complete the Trip and valid as well as visas for all periods, countries and territories within the Trip) enabling participation in the Trip and shall comply with all local legislation and regulations of the Countries in which the Trip takes place (including immigration requirements, customs regulations and currency exchange).

All Out Africa takes no responsibility for incomplete or invalid documents. Should this impact on a trip being able to go ahead the individual participant is responsible for any costs accrued. Should the trip be cancelled within the period then the cancellation terms will apply.

Any participant who does not agree to this has the right to opt out by advising All Out Africa as soon as possible after booking their trip, or, by informing their Trip Leader at the start of their trip.

This document was prepared many months before the Trip(s) commence as is the information on our website and every effort is made to ensure complete accuracy. However, it may come to your attention that some of the details may have changed since this brief was produced so please check with bookings@alloutafrica.com about details of the programme or refer to the invoice for confirmation of the price.

Information printed in our brochures and flyers is true at the time of going to print in rare circumstances we may need to make changes to advertised accommodation, destinations or experiences.

DATA PROTECTION

We shall ensure that appropriate security measures are in place to protect the personal data of participants. When making a booking, some of the information will need to be shared with our various suppliers such as hotels, ground crew, and activity providers etc. who provide elements of the trip. This may include, but is not limited to name, address, dietary needs etc.

All Out Africa will only pass on relevant information to persons or organisations that are responsible for that part of the trip.

All information requested for an internet booking is required solely to process the Experience. This information will not be made available to third parties.

Participants may also provide us with certain categories of sensitive personal information, for example, information about health, any special needs, disabilities, medical conditions and dietary requirements.

This information will enable us to cater to specific needs of the participant and assist them when travelling with us. Generally this information is requested when making reservations; when requesting a particular service. Participants agree to provide accurate and current information, and not to impersonate or misrepresent any person or entity or falsely state or otherwise misrepresent their affiliation with anyone or anything.

NOTES

- The term “Trip” refers to a Travel Experience provided by All Out Africa which may include tours, volunteer experiences, internship placements, activities, experiences, events and accommodation.
- All Out Africa” refers to All Out Africa Adventure Tours Pty Ltd and All Out Projects Pty Ltd.
- “Client” is the party contracted to pay All Out Africa for a Trip. This may be a guest or an agent who has made a booking on behalf of a guest.
- “Participant” is the guest booked onto a Trip.
- “Provider” is a third party contracted by All Out Africa to provide a portion of a Trip.
- Agent partnerships may vary the details of the terms and conditions.



Join our instagram community to find other volunteers, ask questions and get ready for the adventure of your life! www.instagram.com/alloutafrica