



**Pump Aid** is a small, award-winning international development charity with a mission to eradicate water poverty in Malawi by 2030. We focus on increasing water, sanitation and hygiene access while empowering rural communities, especially the young, poor, and vulnerable. Pump Aid prioritises long-term sustainability through our innovative approach that addresses the underlying causes of water poverty while reducing dependence on external aid.

## IMPACT SNAPSHOT

**99.6%**

functionality rate of our waterpoints (versus the national average of 58.5%)

**144**

active entrepreneurs building prosperous livelihoods around rural water

**Over 2 Million**

people with clean reliable, safe water thanks to Pump Aid supporters

**1,404**

waterpoints repaired and maintained by Pump Aid trained mechanics

**15,000**

children under-5 with better education since Pump Aid was established

## WE COULDN'T HAVE DONE IT WITHOUT YOUR GENEROUS SUPPORT.

Thanks to you, we were able to extend Pump Aid's reach in 2024 - improving health, education, gender equality and climate resilience in Malawi

# A Glimpse into Our Work

Pump Aid has focused on growing the footprint of our social enterprise - Beyond Water. We have been bold and unafraid to challenge the status quo by creating a business-driven, sustainable approach to securing water access in Malawi's rural communities. Learn more about our Professionalised Repair and Maintenance (PRM) services on our website.

## Case Study: Lauren Banda

40-year-old Lauren Banda was trained as an Area Mechanic by Pump Aid Beyond Water in August 2023, and we have continued to support her through training, mentoring and improved income



"I use the advanced skills acquired from Beyond Water trainings in repairing and maintaining community water points, including those in various Child Based Care Centres (CBCCs) and Primary Schools, as a way of promoting good health and hygiene among children, but also education. As a mother who is an engineer, I also feel proud of my work as it directly supports the school feeding programmes in a society where the larger community also benefits a lot from drinking safe and clean water."

-Lauren Banda



After completing her training, Beyond Water equipped Lauren with working tools, branded work suits, a bicycle and a smart phone for easy water point data collection, management and sharing with the head office for easy interventions wherever need arises.

Our PRM services go beyond creating sustainable livelihoods for local entrepreneurs, we ensure **safe, reliable water access for rural Malawian communities**. Our services secure pump functionality, providing restoration of non-functional pumps and routine maintenance that ensure long-term safe water access. Below is a case study of our PRM services at the Mbingwa Health Centre:

## Case Study: Mbingwa Health Centre

Mbingwa Health Centre located in the Area of Senior Chief Kayembe in Dowa District serves 34,000 people. The Health Centre's water pump was consistently non-functional, leading to costly weekly repairs and insufficient water access.



"We had to suspend most operations because **a huge part of our work at the centre depends on availability of clean water**. We couldn't sterilize medical equipment with little water, or water from the river. We struggled a lot to keep the maternity wing running because of the big demand for clean and safe water... Hygiene and sanitation was compromised too as floors were left unmopped, putting lives around at high risk of contracting contagious diseases and infections."

Reuben Banda,  
Medical technician and Head of Health Centre

The pump eventually broke down completely, forcing the Centre to shut down for three weeks due to inability to access safe water. The urgent need for water at the centre prompted the management committee to reach out to Pump Aid. **Pump Aid repaired the borehole, restoring water access for thousands and leading to the reopening of the health centre with all services back to full operation.** Pump Aid's PRM services have transformed the operations at Mbingwa Health Centre. With the pump restoration and quarterly maintenance visits from our Area Mechanics, the Centre has reliable access to safe water, allowing them to continue their vital services.



## Looking Forward

As Pump Aid enters the new year, we aim to expand our reach and bring safe water access to disadvantaged rural Malawian communities. Some of our goals for 2025 include:

- Grow Pump Aid to reach approximately 449,900 people in 1,100 rural communities
- Repair 440 non-functional waterpoints, restoring safe water access to 40,082 people
- Maintain gender equality improvements by reducing the amount of time spent by women and girls collecting water, providing more time for education and productive output

## Thank you for your contribution to Pump Aid's mission

For more information, please reach out to [info@pumpaid.org](mailto:info@pumpaid.org)