



Airline Ambassadors INTERNATIONAL

June 24, 2022

Dear Friends at Delta Airlines,

One fateful night, the blanket 11 year old Wushuang was sleeping in caught fire from a nearby space heater. Her entire house was quickly engulfed in flames!

Wushuang was critically burned over 75% of her body. Luckily her father escaped but sadly, her mother perished in the fire.

She lay near death on a respirator in a China hospital for weeks. Finally she received her passport and visa to travel to the U.S. for extensive treatment donated by the Shriners and was escorted by volunteers with the **Airline Ambassadors Medical Escort Program**



The surgery she received saved her life, and today...25 surgeries later, Wushuang has graduated from Marion University in Indianapolis with a BS in biology and a BS in Biomedical Engineering and is now employed full time with Ely Lilly. [You can read her entire story here.](#)

Over the years the Airline Ambassadors Medical Escort program has brought over 3,000 children to the United States for life changing and life saving medical procedures not available in their home countries and completely unaffordable by their families.

This program, directed by long time volunteer, Margaret Whitehead is a unique and rewarding way for airline personnel to volunteer as a guardian for a frightened child on the most important journey of his/her life.

Today, I am contacting you because we need Delta Airlines help to continue this critically important program.

Recently **Delta flight attendant, Cheryl Robinson**, was honored with the Chairman's Award. Cheryl has served as an Airline Ambassadors Medical Escort, and can attest the impact this program has on the children, the volunteer employees and the public at large. She is such an inspiration and has also led humanitarian missions to the Philippines and South Africa for



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many years. Cheryl would be an excellent spokesperson to highlight the impact that Delta could make if they adopt this program. The good will generated by the program and positive social media posts will help tell the world the good Delta is doing for children in need.

Delta could add this program to the SkyMiles program to provide resources for the children traveling for donated medical care.

Here is the PA card our escorts gave to the purser on their flights when we ran the program through American Airlines

Dear Flight Crew member,

Today onboard your flight is a representative of Airline Ambassadors Children's Escort Program. Members are employees who volunteer their time on days off to escort children to and from the U.S. for donated medical care.

Passengers are interested to see our escorts traveling with a child on these life-changing journeys. It brings us together as people helping one another.

If you can make an announcement on board to let passengers know what some AA employees do on their days off we would be very grateful. The back of this card gives you language for a possible PA. The person handing you this card can fill you in on details of today's travel.

Margaret Whitehead

Margaret Whitehead
DIRECTOR, Children's Escort Program
www.airlineamb.org



Ladies and Gentlemen, Today we have a very special child on board our flight to (city) who is traveling for life changing medical care not available in her/his home country of (country) She is being escorted by a volunteer AA flight attendant (name) through a program called Airline Ambassadors.

Each month children travel on miles donated by AA's Miles for Kids in Need and the flight attendants volunteer their time off to help children. Thank you for your donations to the Miles for Kids in Need program and for supporting the volunteer Airline Ambassadors!

To Learn More go to: www.AirlineAmb.org



Please feel free to contact me at nancy.rivard@airlineamb.org or at 415-359-8006 to answer any questions and arrange a contact with Margaret Whitehead to set up a similar program.

I look forward to hearing from you soon!

Nancy L Rivard

Nancy Rivard
President
Airline Ambassadors International