



Connectivity for Displaced Families in Shelters in Ukraine, March 2022 - Ongoing

The war in Ukraine led to the largest civilian displacement in Europe since the Second World War. Millions of people were forced to flee their homes to escape violence, crossing the border with neighbouring countries or becoming displaced within their own country. In 2023, TSF worked with local shelters to meet people's communication needs across Ukraine.

As people were fleeing the conflict and searching for security, the needs for connectivity and information increased. Many people left the country, but millions stayed in Ukraine, becoming Internally Displaced People (IDP) in temporary shelters and centers across the country. As the war evolves, the needs for connectivity evolve too, especially for those sheltering in IDP centers.

Many young people were forced to leave their school, which not only means losing access to education, but also to what school can bring, such as friends, community, and structure. Many young Ukrainians

now study online, making Internet access essential for many families. But in the IDP collective centers, the Internet is not always available.

Many services need to be carried out

online, such as ordering medication, registering for assistance or dealing with administrative formalities.

For many families, one of the only ways to stay afloat financially is to work remotely, which cannot be done without Internet access.

Many use 4G plans, but this can be a financial burden in wartime for those living in shelters.

TSF works with various shelters across the country to identify local needs and provide connectivity in the most efficient way possible.

How do people use connectivity?

[Get news on the situation in Ukraine](#)

[Talk to family and friends](#)

[Look for important information](#)

+5,000

IDPs connected

225 TB

data exchanged

97%

of the people
at the shelters use the Internet
provided by TSF

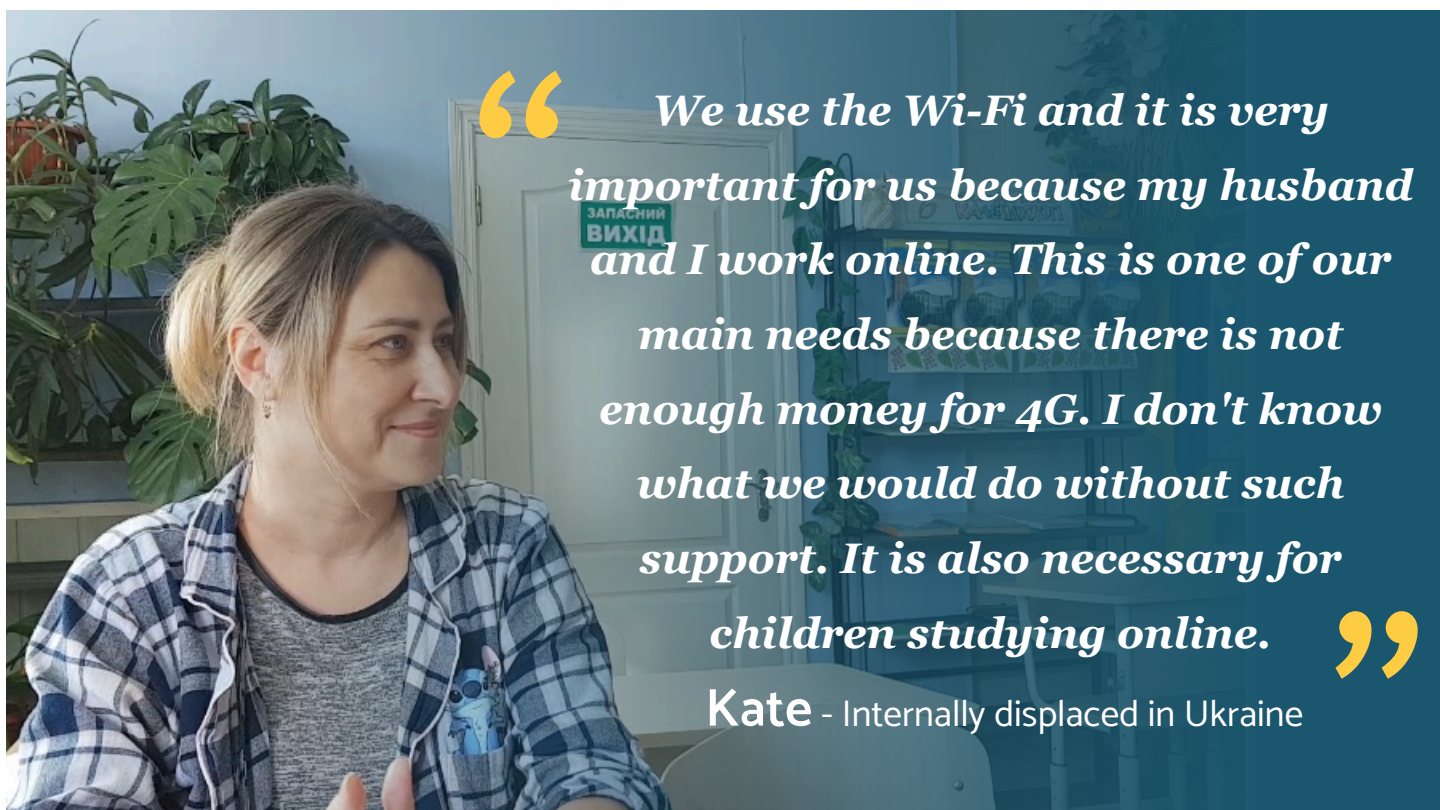


In collaboration with Internet service providers, our team installs connectivity equipment in shelters to distribute free Wi-Fi.

Since the beginning of the crisis, TSF has been supporting the affected population and humanitarian organizations by providing adequate means of communication to NGOs and affected individuals.

This year, TSF's connectivity in Ukraine supported eight collective centres in Vinnitsya, Dnipro, Lviv and Chernivtsi, enabling more than 5,000 people to access the internet freely.

TSF's presence in Ukraine enables us to be proactive in our response to any urgent need that may prevail because of the war.



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