The search that reunites long-lost family members? That can start with you.
Democratic Republic of the Congo - Nov 2015
Conflict and violence spills over into a village in the Eastern Congo and Bihozagara (aged 17), his younger brothers and sister are separated from their family. They spend weeks on the road with other refugees seeking safety, eventually arriving in Nairobi.

Kenya - 2016
They register as unaccompanied minors with the UN. They struggle to survive alone before Bihozagara finds a job and a home to support his siblings. Two years later, they are offered a chance to settle in Australia.

Australia - May 2018
The family arrive in NSW. Red Cross welcome and support the siblings to settle in their new home.
Australia – March 2019
Bihozagara asks for our help to find their missing family overseas. “When we first arrive we found everything was there. [Red Cross] say this is your place. We felt very happy; they created a place that was safe.”

Kenya, South Africa, Burundi, Rwanda, Uganda - 2019
After six months of searching, our Red Cross colleagues finally find their family in a Ugandan refugee camp. One of Bihozagara’s sisters is still missing. “I can’t thank Red Cross enough what they have done with my family. My hope and my prayer is to see my family be reunited again in Australia.”

Australia - 2021
Bihozagara now works for Red Cross, supporting other families like his. They continue to wait for news on whether their family will be allowed to join them, while the search for their missing sister continues.

In 2015, the same year Bihozagara’s family fled their home 65.3 million people were displaced. That’s one in every 113 people on the planet.

Bihozagara was one of 12,706 refugees who resettled in Australia in 2018. Worldwide, that year, less than 0.4% of the total refugee population found a safe, permanent place to call home.
When families are torn apart by war, conflict, disaster and migration, Red Cross and our colleagues across 190 countries are uniquely placed to help. But we can’t do it alone.

The next search that reunites lost family members across the globe could start with you.