

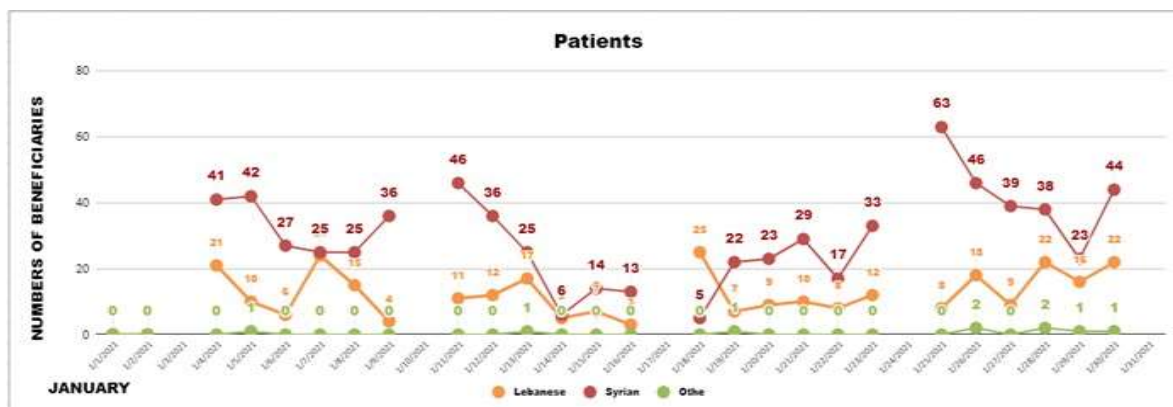


QUARTERLY REPORT | BEIRUT EXPLOSION RESPONSE

Organization Name	Alawite Islamic Charity association
Project	Kermalik ya Beirut – Health Assistance
Contact person Name, email, and phone	Youssef Aouli Phone Number : 03041125 Email : Youssef.Aouli@aica-lb.org
Reporting period From – To	First of January 2021 to 31 March 2021
Submission date	

Context

In Response to the Beirut Blast crisis and as an Emergency Response Action plan, AICA started implementation of a project consisting of providing primary health care services as it was receiving people in need of a change of wound, public health and referral of people who need specialized service to the health care centers located in the area. It also dispenses chronic medicines to patients suffering from chronic diseases and in need of permanent medicine. The following numbers were reached within 3 months: January 1,028 , February 1,547 and March 1,333 (Lebanese 662 , Syrian 3203 and Other Nationality 43).



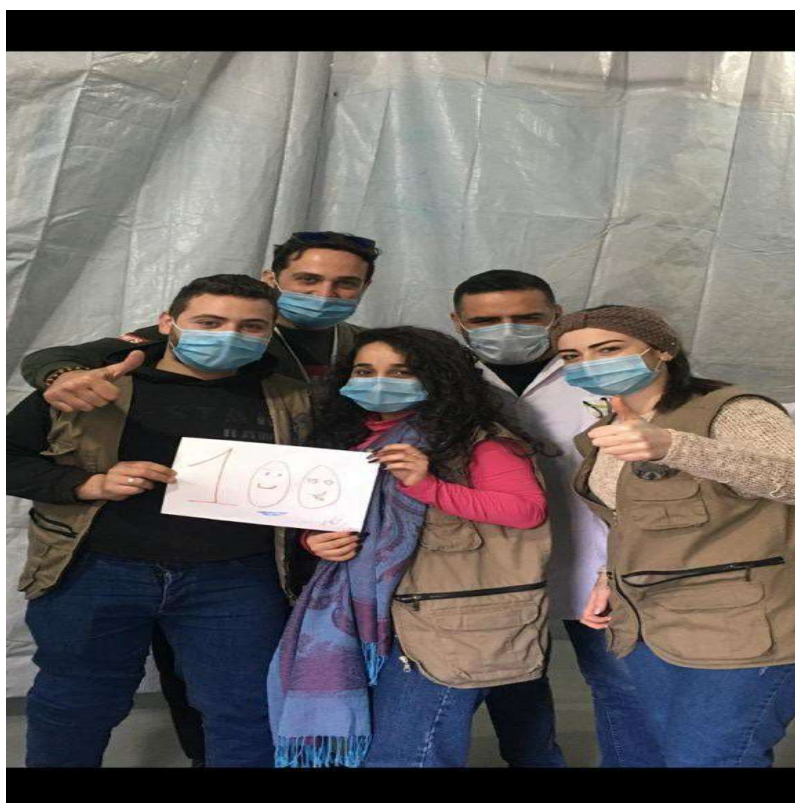
- **Activity 3: Examining the patient:** The nurse and the doctor receive the patient where the doctor asks him/her questions to diagnose his/her condition. Each patient had half an hour consultation time with the doctor who explained for him/her the disease,treatment and any inquiries .In case the required drug is not available the patient will take a prescription with him/her.
- **Activity 4: Assignment:** Coordination has been made with primary health care centers where people who need x-rays, laboratory analyzes, specialized treatment, and surgery are referred.
- **Activity 5: Medicines dispensing:** The prescription provided to the patient from the doctor in the center is given to the pharmacist to be prepared and dispensed after approximately 1 week. Every medicine had a label for the indication,usage,administration and appropriate timing. In addition to that the patients came from different areas across Lebanon including Beirut as : Tarik jdidi, Achrafieh... to receive their chronic medications every month.
- **Activity 6: Target achievement challenge :** Competition between employees was beneficial and enjoyable as they challenge each other who can reach the target and sometimes more with 71 to reach 100 patients per day.



الرابطة الخيرية الإسلامية العلوية

تأسست سنة ١٩٥٠

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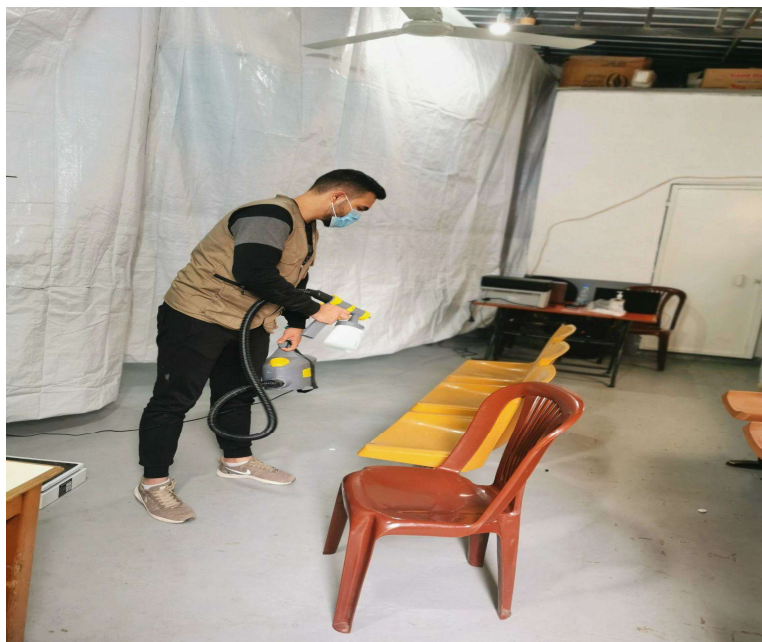


Action plan:

Activities	Description of the activity	Modality (value, frequency...)	Location of activities	Number of individuals and number of households (if HH is relevant)
Activity 1: Medical care and drugs PHC	Affected people by traumas to be treated by a general practitioner, assisted by a nurse, referred to Case Management and followed in coordination, upon need.	Daily from 10 AM to 3 PM	Bourj Hammoud	Estimated to be 6000 during 6 month
Activity 2: Case Management	Case manager would be assessing the family needs based on targeted person interview, mainly referred by PHC, with taking into consideration that several people can be related to Hotline	48 per week, based on 3 days a week performance.	Bourj Hammoud	Up to 1080 persons relevant

COVID-19 procedure:

Signs were placed on the signal at the center's door to organize the process of entering and waiting for people. As the distance between each signal was two and a half meters, the first responder measured patients' temperatures, sterilized their hands, and asked questions. For the process of diagnosis , to find out whether the patient was infected , in addition to sterilizing the center before leaving.



Challenges

Overview of any challenges encountered during the reporting period and how they were tackled

Challenge(s)	Response(s)
Coronavirus	Take all preventive measures
Chronic medications ways of receiving	Present the patient ID

Monitoring

The number achieved during the reporting period is the sum of all targeted participants that have been reached in previous reporting periods and those that were reached during this report's reporting period.

The progress towards target is a percentage calculated as follows = (Number achieved during the reporting period) ÷ (Overall target) × 100

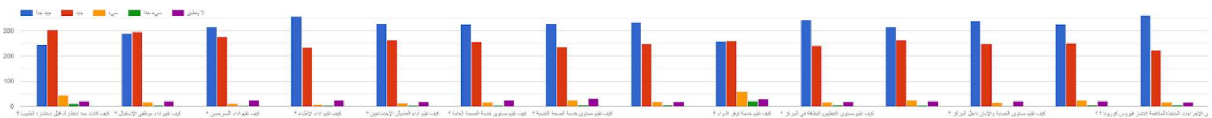
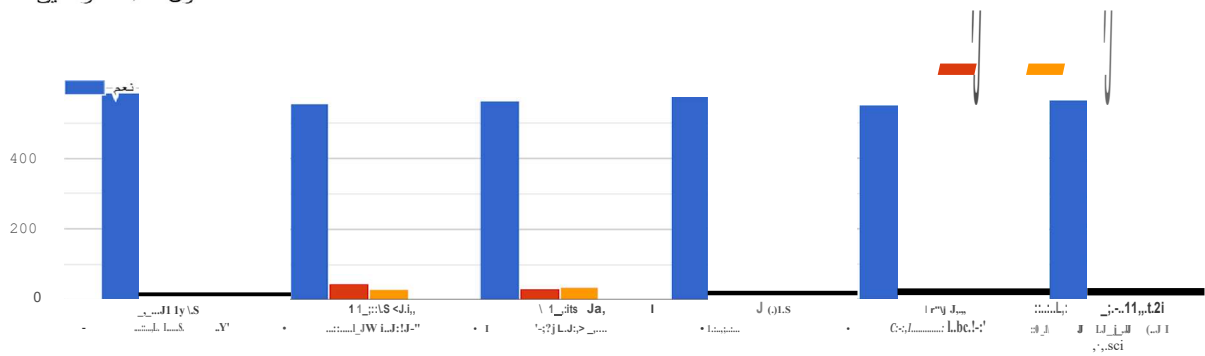
Indicators	Number achieved during the reporting period	Overall target	Progress towards target
Health activity 1: # medical consultations completed	3908	6000	65.1%
Health activity 2: # individuals (without duplication) who benefited from medical consultations. <i>If possible, also include disaggregation between male and female, for example: 500 individuals – 200 male and 300 female</i>	2830 individuals 1756 female and 1074 male	N/A	N/A
Health activity 3: # individuals who benefited from Pharmacist version chronic Rx <i>If possible, also include disaggregation between male and female, for example: 500 individuals – 200 male and 300 female</i>	375 individuals 226 female and 149 man ¹	N/A	N/A

Monitoring tools used (satisfaction surveys, discussions with beneficiaries...)	Sample size	Primary findings from these tools	Actions taken/to be taken in response to these findings
Complaints Box	2	○An expansion of services that are not only health, but also food	Adopting a referral system to refer people who need assistance that it does not provide AICA
Hot line	314	95% need services (food , cash, milk ..)	Refer to other NGO
Individual interviews.	436	80% They are satisfied with the service but need more medicine	Refer to other NGO
Beneficiaries Satisfactory ²	1027	Their satisfaction is good. We did not find any bad comments	Regular team meeting and amendment plan according to complaint to improve performance and give directions.

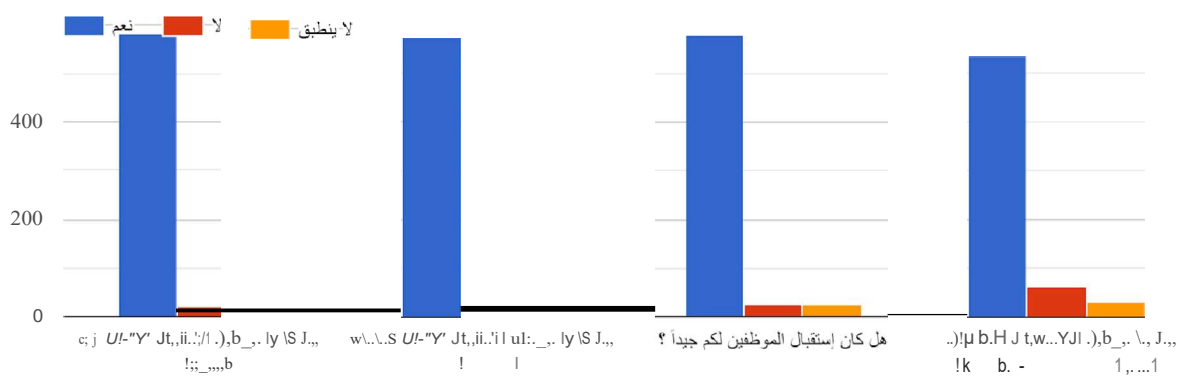
¹ PDF File For Pharmacist version chronic Rx

² Beneficiaries satisfactory: To be send by email

أسئلة حول أداء الممرضين ؟



أسئلة حول أداء موظفي الإستقبال ؟



Coordination and communication

Please list any coordination meetings or communication with national response actors (Government of Lebanon, municipalities, local community, FGOs, INGOs...)

Date [dd/mm/yyyy]	Response actor	Type of coordination [meeting, email, phone call] ³ and purpose
18 March 2021	Emergency Room	Meeting

Meeting

Budget

Annexe A

Annexes

Annex I: Pictures, videos

AICA launched the "Kermalik Ya Beirut" campaign when the implementation of a project began, in which 2 videos were shared to introduce the AICA and the project to public health and support sessions that will be presented sequentially.

KYB media

Annex II: Success Story

AICA was able to reach 2580 people during a period that is only 3 months of two nationalities, and it was able to provide chronic medicine for 104 patients from the words that were heard during our presence in the center, "After some health in me, your goodness is greater for what you help us."

Annex III: Other supporting documents

Our successful story:

At the end the patients were very satisfied with services provided and thanked all the friendly staff for their services and efforts. Moreover, the patients were waiting for the monthly phone

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³ Please attach any corresponding minutes of meeting or email communication

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calls on their necessary medications since the lebanese market is suffering from a huge drug shortage and we were able to supply the patients.



