



الرابطة الخيرية الإسلامية العلوية

تأسست سنة ١٩٥٠

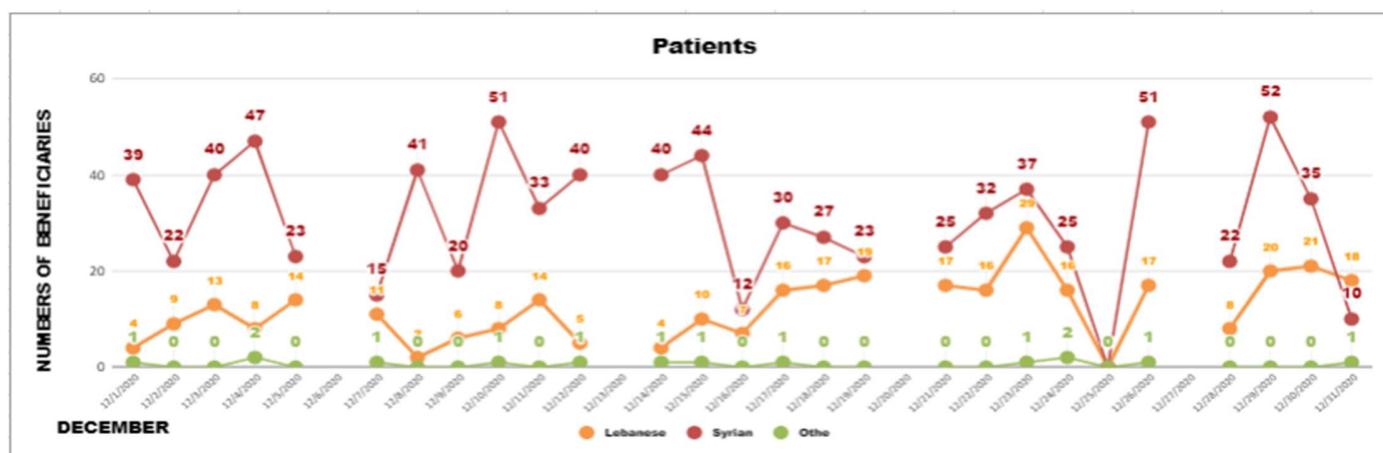
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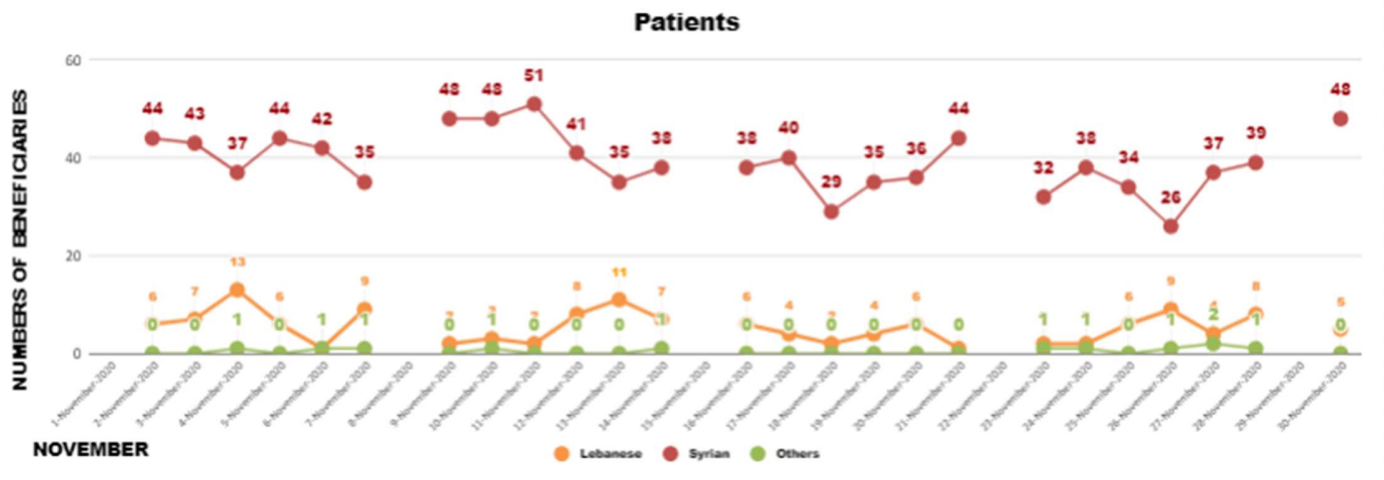
BEIRUT EXPLOSION RESPONSE

Organization Name	Alawite Islamic Charity association
Project	Kermalik ya Beirut – Health Assistance
Contact person Name, email, and phone	Youssef Aouli Phone Number : 03041125 Email : Youssef.Aouli@aica-lb.org
Reporting period From – To	First of October 2020 to 31 December 2020
Submission date	15 January 2021

Context

In Response to the Beirut Blast crisis and as an Emergency Response Action plan, AICA started implementation of a project consisting of providing primary health care services as it was receiving people in need of a change of wound, public health and referral of people who need specialized service to the health care centers located in the area It also distributed chronic medicines to patients suffering from chronic diseases and in need of permanent medicine The following numbers were reached within 3 months: October 274 , November 1,127 December 1,179 (Lebanese 620 , Syrian 1931 and Other Nationality 29).





Activities implementation

- **Activity 1 : Patient reception** :The receptionist gives patients numbers to organize the admission process, after which the patient is received, where his temperature is taken, questions related to corona are asked to diagnose if he has symptoms, and to be given a Corona leaflet, his hands are sterilized and a muzzle is given
- **Activity 2 : Patient preparation**: Questions are asked to the patient to find out the reason for his visit? The 2condition is diagnosed if he needs a general health doctor or a specialist, after which a file for the patient is filled out, and all personal information about him is recorded and a copy of the ID and Weight and height are taken, and if he has any allergies to a particular drug, if he is taking a chronic medicine, a family member has a genetic disease.
- **Activity 3 : Examining the patient**: The nurse receives the patient with the doctor, where he asks questions to the patient to diagnose the condition. Half an hour is allocated to each patient with a doctor to explain the disease, treatment and inquiries. Then a is dispensed medicine or prescription is taken in case the required medicine is not available.
- **Activity 4 : Assignment** : Coordination has been made with primary health care centers where people who need x-rays, laboratory analyzes, specialized treatment, and surgery are referred.
- **Activity 5 : Medicines distribution**: Chronic diabetes and stress medicines are distributed to patients, provided that he has a prescription from his doctor who follows up his case for no more than 6 months, and the center's doctor checks the condition and prescription, and the medicine is delivered one week after submitting.



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Action plan :

Activities	Description of the activity	Modality (value, frequency...)	Location of activities	Number of individuals and number of households (if HH is relevant)
Activity 1: First Aid for Mental Health session	An introductory session as a First Aid for Mental Health where facilitators will conduct a session permitting to assess those having a traumas and those living difficulties in order to follow with each accordingly;	6 Days per week	Bourj Hammoud	1 group of 12 youth and 1 group of 12 Women (COVID 19 measures)
Activity 2: Medical care and drugs PHC	Affected people by traumas to be treated by a general practitioner, assisted by a nurse, referred to Case Management and followed in coordination, upon need.	Daily from 10 AM to 3 PM	Bourj Hammoud	Estimated to be 6000 during 6 month
Activity 3: PSS group sessions	Targeting youth (aged from 15 to 25) and adults group aged above 26, PSS sessions will be 4 for each group, based on age, tackling 2 main topics Positive communication, Stress Depression	2 sessions for a youth group and 1 session for Women (each recruited and targeted group in introductory session will be finishing its PSS sessions)	Bourj Hammoud	Up to 12 youth and up to 12 adults
Activity 4: Case Management	Case manager would be assessing the family needs based on targeted person interview, mainly referred by PHC, with taking into	48 per week, based on 3 days a week performance.	Bourj Hammoud	Up to 1080 persons relevant



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	consideration that several people can be related to Hotline			
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COVID-19

Signs were placed on the signal at the center's door to organize the process of entering and waiting for people, as the distance between each signal was two and a half meters, and the first responder to measure patients' temperatures, sterilize their hands, and ask questions. For diagnosis. To find out if he was infected, as well as sterilize the center before leaving the center.



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Challenges

Overview of any challenges encountered during the reporting period and how they were tackled

Challenge(s)	Response(s)
coronavirus	Take all preventive measures
Too many patients	Give numbers to organize

Monitoring

The number achieved during the reporting period is the sum all targeted participants that have been reached in previous reporting periods and those that were reached during this report's reporting period. The progress towards target is a percentage calculated as follows = (Number achieved during the reporting period) ÷ (Overall target) × 100



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Indicators	Number achieved during the reporting period	Overall target	Progress towards target
Health activity 1: # medical consultations completed	2580	6000	43%
Health activity 2: # individuals (without duplication) who benefited from medical consultations. <i>If possible, also include disaggregation between male and female, for example: 500 individuals – 200 male and 300 female</i>	2127 individuals 1387 female and 740 male	N/A	N/A
Health activity 3: # individuals who benefited from Pharmacist version chronic Rx <i>If possible, also include disaggregation between male and female, for example: 500 individuals – 200 male and 300 female</i>	104 individuals 52 female and 52 man ¹	N/A	N/A

Monitoring tools used (satisfaction surveys, discussions with beneficiaries...)	Sample size	Primary findings from these tools	Actions taken/to be taken in response to these findings
Complaints Box		is empty	
Hot line	314	75% of the requests are for chronic drugs, neuroprotection	We have secured a part and are working to secure the rest of the medicines, except for nerves
Individual interviews.	1050	80% They are satisfied with the service but need more medicine	Refer to other associations
Beneficiaries Satisfactory ²	627	Center service satisfaction 339 Very Good 249 Good 19 Bad	Regular team meeting and amendment plan according to complaint to improve

¹ PDF File For Pharmacist version chronic Rx

² Beneficiaries satisfactory: To be send by email



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		6 Very bad	performance and give directions
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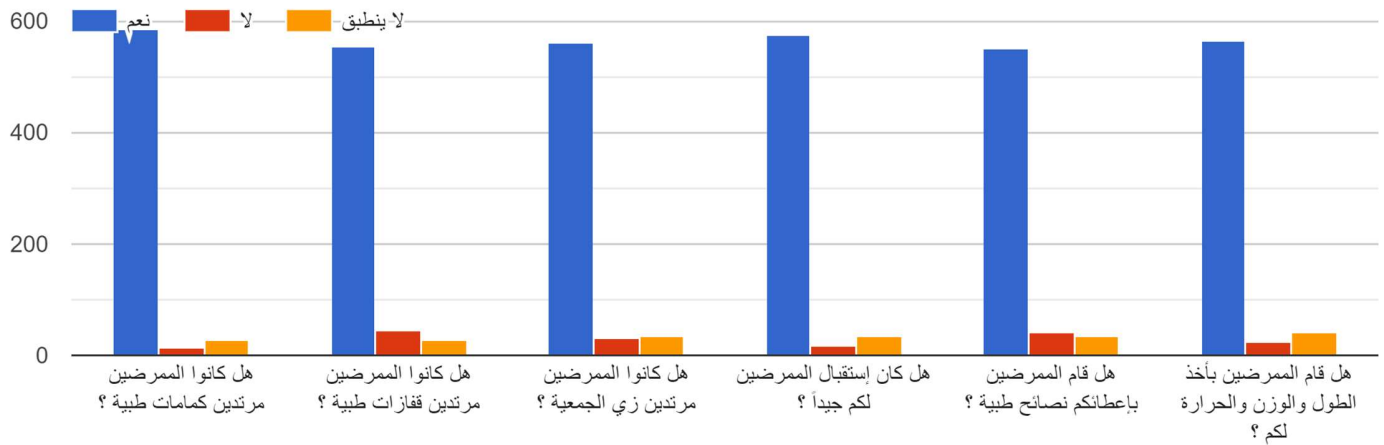


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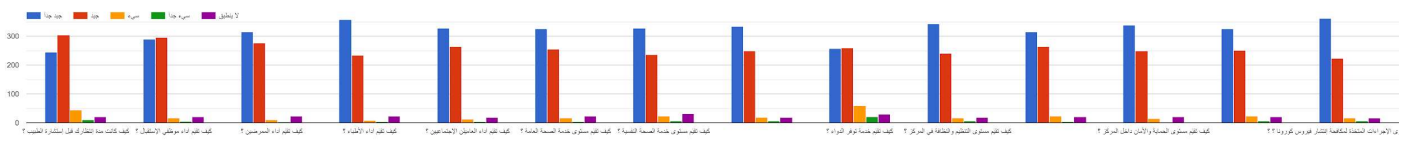
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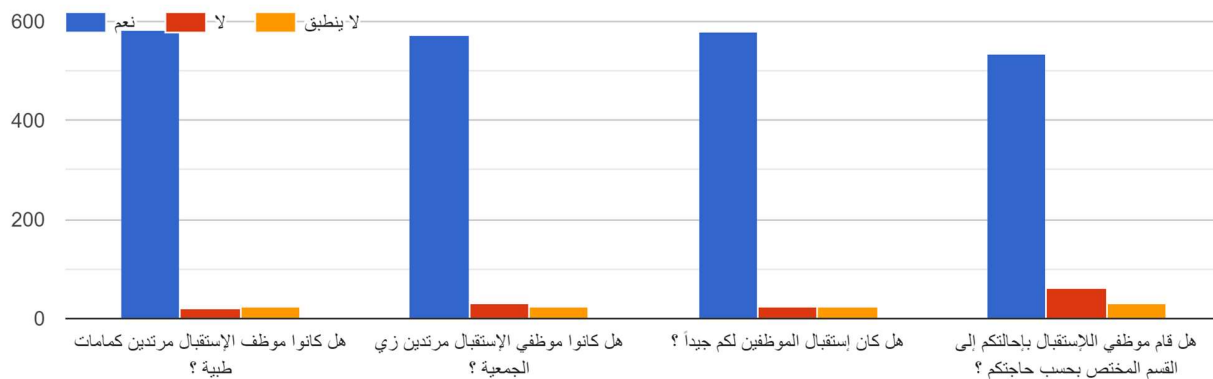
أسئلة حول أداء الممرضين ؟



قياس نسبة رضى المرضى



أسئلة حول أداء موظفي الإستقبال ؟





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Coordination and communication

Please list any coordination meetings or communication with national response actors (Government of Lebanon, municipalities, local community, FGOs, INGOs...)

Date [dd/mm/yyyy]	Response actor	Type of coordination [meeting, email, phone call] ³ and purpose
10-11-2020	Howard Karagheusian	Meeting
10-11-2020	The Greek Orthodox Social Health Center	Meeting
10-11-2020	Municipality	Meeting

Meeting

Budget

Annexe A

Annexes

Annex I: Pictures, videos

AICA launched the "Kermalik Ya Beirut" campaign when the implementation of a project began, in which 2 videos were shared to introduce the AICA and the project to public health and support sessions that will be presented sequentially.

[kyb/ AMD](#)

[KYB media](#)

Annex II: Success Story

The association was able to reach 2580 people during a period that is only 3 months of two nationalities, and it was able to provide chronic medicine for 104 patients from the words that were heard during our presence in the center, "After some health in me, your goodness is greater for what you help us."

³ Please attach any corresponding minutes of meeting or email communication

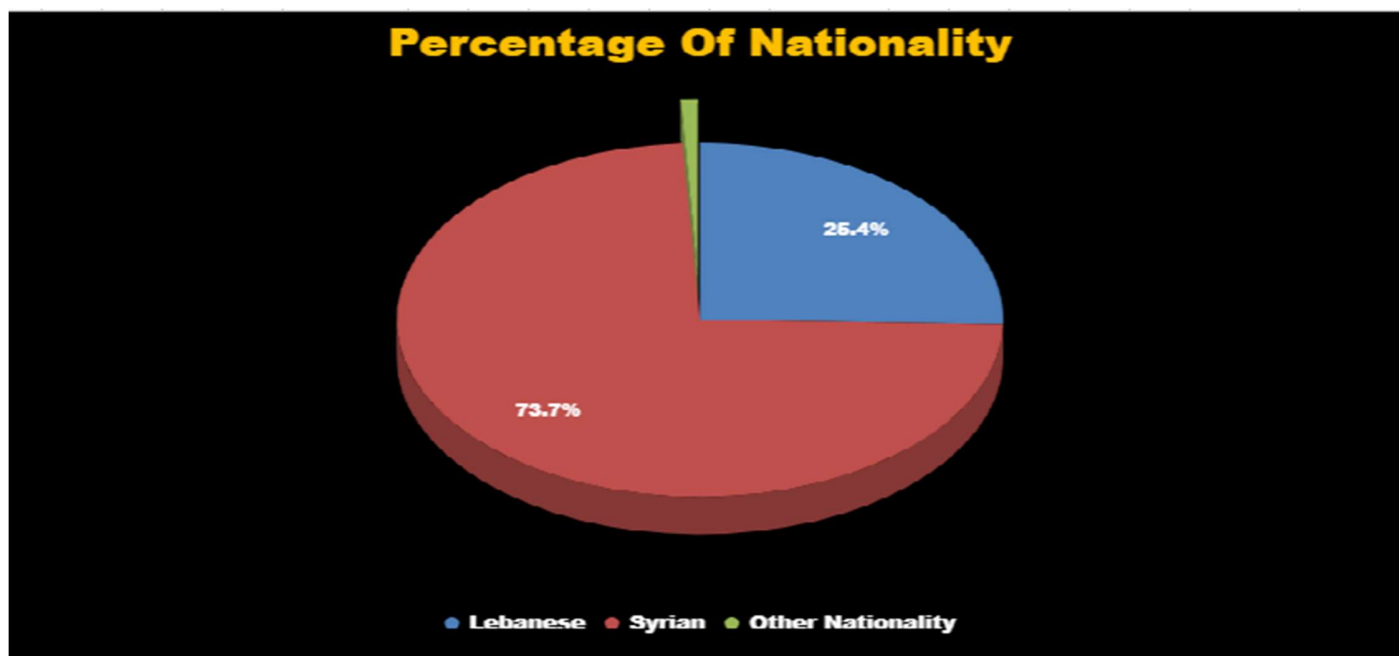


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Annex III: Other supporting documents



	Patients						STD Patients	Assignment						STD Assignment	PSS					STD PSS	STD CRS TARGET	% of STD CRS TARGET
	Oct	Nov	Dec	Jan	Feb	Mar		Oct	Nov	Dec	Jan	Feb	Mar		Oct	Nov	Dec	Jan	Feb			
Target	267	1,111	1,200	1,156	1,067	1,200	6,000	48	200	216	208	192	216	1,080	33	139	150	144	133	600	7,680	
Total	274	1,127	1,179	382	0	0	2,962	197	340	290	22	0	0	849	0	252	151	0	0	403	4,214	54.87%
Total-Target	7	16	-21	-774	-1,067	-1,200	-3,038	149	140	74	-186	-192	-216	-231	-33	113	1	-144	-133	-197	-3,466	-45.13%

	Total Patients / Nationality	% Of Total	Total Assignment / Nationality	% Of Total	Total PSS / Nationality	% Of Total	Total	% of total	% of target
Lebanese	632	21.34%	362	42.64%	76	18.86%	1070	25.39%	13.93%
Syrian	2301	77.68%	480	56.54%	325	80.65%	3106	73.71%	40.44%
other	29	0.98%	7	0.82%	2	0.50%	38	0.90%	0.49%
		100.00%		100.00%		100.00%	4214	100.00%	54.87%



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