

A home for the profoundly intellectually and physically disabled





Report 2023

WWW.WOODSIDE.CO.ZA

PBO: 18/11/13/1075 NPO: 000-819

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SANCTUARY INFORMATION

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6		JD Hill & Company - Chartered Accountants (South Africa)
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	Nature of the Organisation	Non-Profit
		PBO: 18/11/13/1075
	Registration Numbers	NPO: 000-819
T_D		Instagram - woodside_sanctuary
		Facebook - Woodside Sanctuary
•	Join the conversation	Twitter - @WoodsideSanc



To significantly contribute towards the Social Development of South Africa's disability services by providing a centre of safety and excellence in holistic nursing care and stimulation for profoundly intellectually disabled persons.

To offer help and hope to discouraged families and inspiration, encouragement and training to our dedicated staff and students in caring for our residents.





Woodside is committed to:

Offer the highest standards of holistic nursing care for our residents with our service models designed to deliver a tailored package of care to each individual. This service is given within a respectful and caring service-orientated environment.

Creating a culture of continuous professional development and to always share our knowledge and expertise with other agencies in this field.

Always being accountable to our staff, residents, parents and donors through an accessible open door policy.

MEET WOODSIDE'S



Sharon Ackerman Chairperson

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What are your personal goals for serving on the committee?: My personal goals are to

be there as a support for the team at Woodside and the board members. To continue the legacy of Woodside.

What would you like to accomplish in your next 12 months as a committee member?:

The biggest concern is getting Woodside financially sound and making Woodside a household name.

What value have you brought to Woodside's Committee?:

I think I have brought support and a voice of reason.

Prof. Annie Temane **Vice-Chairperson**

What are your personal goals for serving on the committee?: To share knowledge on mental health care



What would you like to accomplish in your next 12 months as a committee member?: I would like to participate more in fundraising activities for Woodside.

What value have you brought to Woodside's Committee?:

Sharing knowledge and nursing skills in caring for people with intellectual disabilities.



Denise Griffin **Acting Treasurer**

What are your personal goals for serving on the committee?: To assist in whatever

ielly on the financial aid

capacity I'm able to. Especially on the financial side, in order to continue the excellent care and compassion shown to all Woodside residents by the wonderful staff.

What would you like to accomplish in your next 12 months as a committee member?:

To be of assistance with finances, fund raising efforts and in any other way I can contribute to the well being of Woodside.

What value have you brought to Woodside's Committee?:

I would like to think that over the years my commitment to Woodside and support of the board, management and staff has added value.

Paul Kasango Member

.....

What are your personal goals for serving on the committee?:

To guide Woodside to remain

sustainable and relevant under the hard economic conditions the world faces

What would you like to accomplish in your next 12 months as a committee member?:

See vibrancy of woodside residents and staff.

What value have you brought to Woodside's Committee?:

Development of relationships for woodside and oversite and guidance to management.



EXECUTIVE COMMITTEE



Martin Rudman **Member**

.....

What are your personal goals for serving on the committee?: To assist Woodside with

their finances and

fundraising initiatives and by doing this help to maintain the quality of care received by the residents.

What would you like to accomplish in your next 12 months as a committee member?:

I would like to assist Woodside with oversight of its accounts and to work towards improving the financial position of the sanctuary.

What value have you brought to Woodside's Committee?:

None yet, but I hope to bring value over the next year.



Tersia Jacobs **Member**

What are your personal goals for serving on the committee?: My goal for serving on the

Board is to make sure that

Woodside continues to be the "home away from home" for those special Angels that are profoundly and intellectually disabled. I want the Woodside name to be on the lips of everyone countrywide.

What would you like to accomplish in your next 12 months as a committee member?:

To spread the name of Woodside Sanctuary far and wide.

What value have you brought to Woodside's Committee?:

I add value as part of the Finance Sub Committee where decisions are made regarding certain prioritized spending. The committee also oversees the Debtors accounts to maintain a steady Cash inflow to pay the Service Providers. ••••••

Adv. Paul Douw Member

What are your personal goals for serving on the committee?:

It is my goal to ensure that I remain a valued board member



to Woodside Sanctuary. To ensure that I support the decisions that are in the best interest of the residents, and that I offer my assistance with legal and compliance where needed.

What would you like to accomplish in your next 12 months as a committee member?:

I would like to continue identifying statutory training and assist with the compliance thereof. To offer my advice on legal issues. To contact organisations I have had dealings with in the past with the hope of encouraging them to support Woodside.

What value have you brought to Woodside's Committee?:

I have trained employees as health and safety representatives which is a legal requirement under OHSACT. I further gave advise on legal issues that could affect Woodside.

Georg Knoke **Member**



What are your personal goals for serving on the committee?:

Advocacy and Awareness. I aim to use my position to raise awareness about Woodside's mission and its



importance in our community. I believe that by increasing public awareness via an intensive Public relations campaign, we can garner more support and resources for the sanctuary's operations, as well as increase the number of residents to improve the financial position of Woodside.

What would you like to accomplish in your next 12 months as a committee member?:

Increased public awareness and funding. I will work with the PR function to secure more publicity about Woodside on all media platforms to secure more residents, media exposure and additional funding sources, such as grants, corporate partnerships, and individual donations, to increase the sanctuary's financial stability

What value have you brought to Woodside's Committee?: Expertise. My Public Relations and Marketing background has allowed me to offer insights and guidance on strategic planning, fundraising strategies, and operational improvements. This includes holding a training session for staff to maximise their PR efforts.

CHAIRPERSON'S REPORT



Sharon Ackerman Chairperson

As 2023 comes to an end, it is obvious I would like to welcome a new to all that we continue to struggle valiantly against all the difficulties we face on a day-to-day basis in South Africa. Woodside is faced with increasing struggles, and I really would like to dedicate my report to the staff and management of this haven. Kirsten and her team of managers, nurses, and staff are an incredible group of people. They are the heart and soul of a unique sanctuary for vulnerable members of our society. There is never a week that goes by that they are not faced with challenges, and somehow they manage to push through, smile, and remain devoted to the interests of this home. We, as a board, can only admire each individual and hope we can provide the support that they need to move forward.

We are, of course, like most NGO's in this country, always concerned about the economy, and I would like to assure the Woodside family that we are constantly looking at ways in which to improve the income and economic security of our home. The challenges are enormous, and our liquidity remains at risk. We are determined to do whatever it takes to rectify this problem. This is not a management issue, but it is a reflection of the decline in the economy, especially since the COVID epidemic, as donorship has been severely affected.

member of our board, Mr. Martin Rudman. He is no stranger to Woodside and has been very involved in the oversight of our development project, which unfortunately is proving to be a complicated endeavor. He provides much-needed financial knowledge, and we are extremely grateful for his time and expertise. With this in mind, we are looking to introduce a specialist in fund-raising to our board in the near future to steer the fundraising further.

We also had to bid farewell to Paul Westcott. He has retired to the UK to be with his family, and he will be sorely missed as he was a great source of wisdom and laughter on our board.



Thank you Mr. Paul Wescott for vour service and dedication!

I would like to thank the parents of Woodside. You have trusted us to look after your loved ones, and your involvement and care are what make it easier for us to do that. This is a family, and that is what makes this place unique and special. We urge

you to continue your support through this difficult time, and we assure you of our absolute commitment to the future security of this sanctuary.

Thank you, too, to all our donors. Every little bit helps, and we cannot thank you enough for all that your contributions do to assist and help us through.

Thank you, too, to all the members of the board for all their time, wisdom. and care. We are facing difficulties, but your continued commitment and support are much needed at this time

I would like to reiterate that we are always mindful of the difficulties we face, but we are determined to push through and find new ways to keep Woodside at the very top of the care chain. This is a NGO that is a leader in its field and an example to many. We have every reason to be proud of our association, and we must keep working hard to keep Woodside a going concern. We will leave no stone unturned to protect those in our care and the staff in these uncertain times.

With thanks

Sharon Ackerman Chairperson













LETTER FROM THE GENERAL MANAGER



Kirsten Williams General Manager

Woodside continues to stand by our ethos that every individual has the right to lead a meaningful and dignified life free from violence, fear, and oppression as a result of physical and intellectual disability. This year has been no exception, though it has been wrought with highlights and heartaches. We devastatingly bid farewell to seven of our residents from varying illnesses this year to date. And, as we grieved, we simultaneously welcomed seven new residents into the Woodside family too.

My heartfelt thanks to Woodside's devoted staff for their unwavering dedication, love, and compassion towards our residents. Your continued loyalty to our organisation is seen, felt, and appreciated by us all. Sixty-eight years of service, Woodside is who we are today, mostly due to your love, commitment to care, and devotion to this organisation. Thank you.

To the Board, thank you for volunteering your time and expertise to the strategic management of this beloved home. Your unwavering advice and accessibility have ensured that Woodside's governance continues to be upheld, and your support to our overall operations is enormously appreciated.

To Woodside's families we offer our

deepest thanks to you for your continued trust in our abilities to provide the best possible care and security for your loved ones. It is and will always be Woodside's greatest honour to be trusted with the care of your beloved familiy members, and we will forever do all we can to ensure that they always receive the care they deserve.

To our wonderful and generous patrons who continue to believe in Woodside and support our work: Thank you for helping us endure to ensure that the disabled have a voice, are treated with dignity and respect, and are seen as a whole person, one that is just a little bit different from you and I. To our potential friends and supporters, we urge you to help Woodside continue to advocate for quality care in the disability sector and not have intellectual disabilities silenced under administrative agendas and policies. The disabled need you; please help us to help them.

Running a non-profit organisation in South Africa will always come with its own unique set of challenges. One of the major hurdles faced by Woodside over the past few years has been the notable decline in donor funding. This has resulted in a terrible situation where Woodside's debts have increased and our cash resources have notably declined. With limited cash resources, it will become increasingly difficult to sustain our multi-disciplinary and holistic approach to operations and continue to make a meaningful and dignified impact for those entrusted to our care.

Operating expenses also pose a significant challenge for Woodside. These expenses include salaries, utilities, food, medical care, and other administrative costs necessary to keep the organisation running smoothly. Even though Woodside has managed our operating expenses with distinction, incurring expenses are unavoidable without compromising essential services or cutting corners. Woodside has attained good achievements in this regard and has experienced an average budgetary increase of 4.6% year on year for the past three audited financial years.

Despite these challenges, running an NPO in South Africa can be immensely rewarding. Organisations that persevere through adversity can make a significant impact on society by addressing critical issues such as poverty alleviation, education access, or healthcare provision for all.

The long-term challenges affecting our continued success are the many bureaucratic hurdles that non-profits have to navigate. Obtaining various



certifications and complying with ever-changing regulations are timeconsuming, costly, and mandatory. These negatively divert resources away from our core mission, which is the care of the profoundly intellectually disabled. It is a necessary evil, some may say, to ensure correct compliance.

Additionally, donor fatigue has exacerbated the decline in support for charitable organisations. This phenomenon has had severe consequences for the NPO sector, as we heavily rely on donations to sustain our operations. One of the main reasons for donor fatigue is the economic instability that South Africa has been facing in recent years. The country's high unemployment rate and sluggish economic growth have resulted in reduced disposable income among individuals, making it difficult for them to contribute financially to nonprofits. Additionally, political uncertainty and corruption scandals have eroded public trust, further intensifying donor fatigue.

Despite these challenges, Woodside has tried our utmost absolute best to persevere, driven by our passion for making a difference, by continuing to create positive and dignified change in all our residents' lives and to continue the up-skilling of care workers and students completing hours required for the provision and inclusion of disabilities in their formal education.

However, the possible closure of Woodside due to donor fatigue is a very concerning issue.

Profound intellectual disabilities affect an individual's ability to function independently. These individuals require lifelong care and support to meet their daily needs. Woodside Sanctuary plays a crucial role in providing this care. Our focus has always been on holistic care through comprehensive support, including medical, therapeutic, and social services tailored to the specific needs of each of our residents. In contrast, governmentrun institutions may have more financial stability but lack the personalised approach often found in NPOs like Woodside. These institutions may also face issues such as overcrowding or bureaucratic inefficiencies.

Lifelong care for individuals with profound intellectual disabilities in NPOs like Woodside, plays a vital role in providing comprehensive support tailored to each person's unique needs. Therefore, it is crucial that Woodside continue to operate to ensure the safety and well-being of these individuals, and by keeping them in residential care settings, they can receive round-the-clock support from trained professionals who understand their specific requirements.

In addition, NPOs like Woodside alleviate the weight on families' shoulders, who often struggle to provide adequate care at home. Many families lack the necessary access to resources or knowledge required to meet the complex needs of their loved ones with profound intellectual disabilities. By providing safe and accessible residential care options across South Africa, families can have peace of mind knowing that their loved ones are receiving proper support in a safe environment.

It really is essential for policymakers and relevant stakeholders to highlight this issue by investing in and providing support to specialised, compliant facilities like Woodside with established and proven track records that are equipped with trained and adequate professionals who can cater specifically to the unique needs of these individuals.

So in closing, running an NPO in South Africa is undeniably challenging due to limited funding opportunities, socio-economic disparities, and bureaucratic red tape. However daunting these obstacles may be, they should not discourage individuals from pursuing their passion for making a difference in society through non-profit work. By understanding these challenges and developing innovative strategies to overcome them collaboratively with stakeholders at all levels, NPOs like Woodside can contribute significantly towards building a more equitable future for all South Africans.

Yours in Service

Kirsten Williams General Manager













SOCIAL WORKER'S REPORT



Pat Ngwenya Social Worker

The year 2023 saw a full return to what one can term normality. It was a year where we all expected only great things, but Woodside Sanctuary saw a very tough first few months into 2023. We had to say our last goodbyes to a number of our angels, some of whom had been at Woodside Sanctuary for the majority of their lives. In the midst of all the losses that we experienced, we continued to support each other, which in turn kept us all going even when the going got tougher. The team we work with on a daily basis to provide the highest standard of care for all our angels continued to work very closely and well together. We kept our professional relationships with external stakeholders and, in the process, developed new working relationships with other stakeholders during the course of the year.

The stimulation department had a great year where we received an uplift in our resources. As part of their continued professional development, our teachers received accredited Early Childhood Development trainings through the Department of Education, with a specific focus on people living with disabilities. As a result of these two huge achievements for our stimulation department, we continue to provide one of the best programmes on offer for angels living with profound intellectual and physical disabilities.

<u>Residents:</u>

Our angels are all fully back on the schedule that they had known prior to the pandemic. We are celebrating all the big events together, and we are even having outings, which is a great treat for everyone. The open interactions during meal times in the main dining hall are such a pleasure to witness and be a part of each and every day.

In our quest to get smart IDs and unabridged birth certificates for our angels, we saw huge success in that process.

Department of Home Affairs (DoHA):

Since the establishment of a working relationship with the officials from the DoHA, our struggles to get smart IDs and/or birth certificates for our angels are now a thing of the past. We are currently on track with all applications for either smart IDs or unabridged birth certificates for our angels.

We would like to thank Mr. Justice from the Johannesburg Local Office in Harrison and Plein Street for his willingness to always support and guide us with our applications. We will continue to keep our working relationship strong so that our angels

do not suffer with these applications.

New Admissions:

One of the core focus areas of the work that was done in the year 2023 was to get new admissions into Woodside Sanctuary. This was to ensure that those in need of our services, from all parts of our country and in other countries, did get to know about and also see Woodside Sanctuary. It is not as easy as it may seem to successfully secure an admission, more so now that we find ourselves in the current state of our economy.

Since the start of the year, we have welcomed four angels into our family. In the last report, we had discharged one of our angels, who at the time had just joined us, but we are happy to report that he has been readmitted back at Woodside Sanctuary. He continues to settle in very well once again, and all his friends were happy to see him again. All four of our angels that we welcomed into Woodside Sanctuary are doing well and continue to develop to the best of their abilities with each passing day.

As we are almost at the end of the year, we will continue to maintain our focus on getting new admissions into Woodside Sanctuary.



<u>Staff:</u>

The staff members within Woodside Sanctuary from all levels are at the centre of ensuring that our angels are well taken care of and, most importantly, are happy and healthy at all times. To be able to perform at their best, we continued to provide psychosocial support as and when required by the staff. The focus of this service is on the provision of information, emphasising the importance of establishing and implementing a healthy work-life balance.

If there are any concerns, these are addressed in a non-judgemental, respectful manner where confidentiality is always respected and adhered to. As a result, we have seen more productivity, teamwork, and overall improved well-being from the staff. These services will continue to be available to the staff.

Families:

Working with families has continued even in the past year, where we provided updates on their loved ones as and when requested. We would like to acknowledge families for keeping in contact with our angels. Their visits on site mean more to our angels than words could ever express. The home visits are just as much of a great experience for those families that are able to fulfil them. We see the positive impact that each of these visits has on our angels.

We would also like to acknowledge families for notifying us in advance when requesting on-site, day-out, and home visits. This makes our operations run smoothly, as it is a requirement from the government that we keep track of each of these interactions.

The use of video and telephone calls also continued for families on request. It is now a part of our lives, and it works very well with our angels, as they enjoy them so much. We will keep this same level of contact with families even in the coming years, as it is through such collaborative efforts that we will always provide the best care for all our angels.

Community:

A large part of the work that we do as Woodside Sanctuary is linked to the community at large. As a result, we have continued our interactions with stakeholders within the community, who have all contributed to some of the achievements mentioned in the above sections.

Acres of Love is an organisation that we have, in the past few years, developed a working relationship with. To this day, we are continuing with that working relationship, and we would like to acknowledge Linette Van Rensburg (senior social worker), Judith Mazaca (social worker), and the rest of their team for the continued working relationship that we have established.

Our work with the University of Witwatersrand (Wits) continued this year, when social work students in their final year got to do their practical placement with us.

This year we had one student, Yonela

Magokolo, who did her practicals with us at Woodside Sanctuary. We will continue to have social work students as they get exposed to the work that we do, which is in line with what we are hoping to achieve, where young professionals fully understand mental health. specifically profound intellectual and physical disabilities, and take that knowledge to the broader society where they will be working in the near future. That, in turn, will assist in eliminating the stigma that exists in different parts of our society towards people with mental health challenges.

Life New Kensington Clinic and Life Poortview are organisations that we have developed a working relationship with, where they refer some of their clients to us who will benefit from our programme offerings. We would like to acknowledge the social workers from each of these branches for their great working relationships (Clement Mazibuko, Michelle Komana, and Melanie Schrenk). We will continue working very closely together for the benefit of people living with profound intellectual disabilities.

We have also recently established a working relationship with the Papillion Recovery Centre. They joined us and celebrated Nelson Mandela Day with us, which was very special. Their clients and the whole team had a great time with our angels on the day, with the promise to continue with this working relationship as agencies that are working with mental health care users.



Stimulation Department Report

Physiotherapy Department: Physiotherapist: Estee Du Plessis (Supervisor) Physiotherapy Assistant: Monica Mazibuko Assistant in the Physiotherapy department: Thembi Motloung

Keeping our angels as active as they possibly can be is one of our main focus areas in the physiotherapy department. We can safely say that thus far in the year 2023, we have been very fortunate to see our angels making so much progress in engaging with our programme, which in turn helps to improve their mobility.

We received new corner seats and gym equipment for our departments, which have come in handy in helping with the positioning of our angels and assisting our angels in gaining upper body strength. We are using these with our angels who can participate in them, and they are loving it.

We have also maintained our working relationship with Hillbrow Community Health Centre through the NGO team. As a result of this working relationship, we successfully managed to file application forms for all our angels in need of wheelchairs or those with wheelchairs that are no longer in great condition. We believe that we will soon receive these, and our angels will be able to move from one place to the next in comfort.

Stimulation Therapy: Occupational Therapy Assistant: Maria Bartholomew (Supervisor) Senior stimulation Assistant: Jabu Funeka Stimulation Assistant: Margaret Simelane

As the stimulation department, the year 2023 has been really great for us in implementing our programme where we assist our angels to develop to the best of their abilities. We have witnessed so much progress from our angels and will continue with these programmes to ensure that we remain providing some of the best stimulation activities available to people living with profound intellectual and physical disabilities.

Our department received major upgrades during the course of the year, for which we are so grateful. One of our long-awaited wishes was to one day have a sensory garden for our angels. We were fortunate enough that this wish finally came true thanks to the kindness and generosity of Delloite Capital, and our angels can now enjoy being outdoors in a sensory garden.

Our light and dark rooms were also revamped. We are also grateful for these upgrades, as they will make these stimulation areas more exciting for them. All the new materials were such a much-needed upgrade to our programme, and we can see the excitement from our angels; being able to interact with what has been revamped is a great experience for them.

Learning Support Department: Senior educator: Alice Moloto Educator: Matshidiso Masemola

The implementation of our learning support programme went very well during the course of the year. We would like to acknowledge the Department of Education for their continued support, but mostly for their programme, which we have managed to tailor to meet the educational needs of all of our angels at Woodside Sanctuary. It is a programme that everyone seems to enjoy in terms of their level of understanding, which is always rewarding for us as the learning support to witness.

During the course of the year, we were fortunate to get an upgrade for our auditory and visual rooms. It is now more comfortable, and we are able to view educational programmes and sing along to music that our angels dance to, which in turn fosters learning while we are having fun.

As part of our continued professional development, we got to attend accredited courses on early childhood development (ECD), with a special focus on people living with disabilities. These courses gave us an insight into the recent developments in terms of the educational programme as well as how we can best work with our angels at Woodside Sanctuary.













NURSING Nuccase OF REPORT

Our devoted nursing staff and carers continue to render high-quality service. We all strive to provide the best care and support and to give unconditional love to our residents. We treat the residents holistically and with dignity. We have learned through the years that it is important to consider their emotions, tantrums, and attention-seeking as part of how they communicate. We strive to know and understand each individual to be able to understand their needs, even though they might not be able to communicate verbally.

Flu vaccines have been administered to the majority of our residents (with consent from their parents or guardians), as well as all our staff, in an attempt to minimise the chances of those in our care becoming ill with the flu. This was especially important as we have finally lifted the restrictions on our staff with regards to wearing face masks (only making the wearing of masks mandatory for staff that are feeling ill).

The beginning of this year was very challenging and difficult, especially from a nursing perspective, but through the persistence of our courageous staff, we have managed to keep our residents healthy



through early reporting of acute illnesses, the commencement of acute treatment, and accurate observations. All staff took responsibility to keep themselves and the residents infection free.

We are proud to report that Woodside's angels are 100 percent bedsore-free. This is something that is extremely challenging to achieve (even in major hospitals), especially where patients are bedridden for an extended period of time, so we are very proud of this achievement.

Our hearts have been broken a number of times this year, as seven of our angels have sadly passed on. We celebrated their lives, and they will remain in our hearts forever.

Medical equipment

We received anti-choke devices to make it easy to help and recover choke victims. We also created IVtherapy tool boxes to be used in an emergency as a first-line treatment for hydration and a pathway for intravenous treatment.

Prof Thom and Dr Carstens

Prof Rita Thom's dedication to



Rauletta Maarman Nursing Services Manager

Woodside and her precise psychiatric assessment keep our residents in a healthy psychological state. Dr Anrie Carstens continues to provide a faithful medical service every Tuesday, and her in-depth medical assessment keeps our residents healthy and out of the hospital. Unfortunately, some of our residents need to be referred to the hospital for non-invasive treatment. Dr Carstens still manages the wellness programme with our staff, and because of that, our staff are healthier, and we have seen a significant decline in absenteeism.

Admissions

Since the last AGM, Woodside admitted Nqobile Masuku on the 07th of November 2022. He has Spastic Quadriplegia and was our second resident with a tracheostomy tube and PEG tube. Our nursing staff are very confident and competent and did tracheostomy care as per protocol and PEG tube feeding.

Four more residents were admitted in 2023: Jenny Morgan, Joshua Quanson, Kgosietsile Mosime and Siyabonga Ndlovu. On the 21st of August 2023 we re-admitted Patrick







Ferreira who had previously left in 2021. Lastly, Khululeko Mahlangu, a 3-year-old boy with Traumatic brain injury, Epilepsy, Spastic Cerebral Palsy was admitted on the 19th September 2023 from Life Kensington Hospital. His admission made him the youngest resident at Woodside.

Discharges

One of our residents was transferred to Rand Clinic due to acute aggressive psychosis but was later officially discharged from Woodside, as he was endangering the safety of residents and staff.

Students

Woodside continues to accommodate students and assist them in completing their practical hours. Due to the change in the learning programme, Woodside will no longer receive students from UJ or Wits. We had a large number of care worker students from Gem-Meg who assisted our carers tremendously. They were very disciplined and displayed a lot of empathy towards our residents. The next intake of students from Gem-Meg will be in October 2023.

Challenges

We experienced some challenges when it came to finding a registered nurse for Woodside. We did temporarily find two nurses for the role, but unfortunately, they were just not a good fit for the Woodside family. Even through the challenges, we have continued to perform diligently according to our scope of practice.

The older our residents become, the more they lose their muscle tone; subsequently, we do see a decrease in their weight. Our kitchen has been making supplements and increasing meal portions to boost their system and increase their body weight, with the assistance of the dietician from Feedem Catering. We did see changes in some residents, but we also identified other residents who lost weight. Woodside, with the help of Anike (the NGCT Dietician), managed to register our residents with severe weight loss with the Dietician at Hillbrow Hospital. We received our first batch of supplements, Jikajela and Evoplus, in accordance with our angels' various needs. Monthly weight measurements get sent to Hillbrow Hospital, and based on that, we will continue to receive supplements. If residents manage to reach their weight goals, they will successfully be taken off the supplement list.

Beds and mattresses are in high demand. Our beds are old and beyond repair, and our mattresses are thin and appear very uncomfortable. We were most grateful to have received a donation towards mattresses from the Albert Wessels Trust and will be able to purchase new mattresses for our grace residents and highcare rooms.

Our medication and medical

consumables remain a huge problem. The longevity of our residents has meant that Woodside now has to face additional co-morbidities and conditions. Woodside is taking financial strain because we have to carry the cost of acute medication, which gets ordered from the private pharmacies.

Dental care remains a huge problem. We are maintaining oral care to the best of our ability. Due to the different medication that our residents are taking, it affects their teeth tremendously, with some residents losing their calcium on their teeth and their teeth changing colour as well. We need urgent intervention to prevent other oral health issues.

Safety, Health and Environmental training (SHE)

Four of our staff members received SHE training from Adv. Paul Douw, and certificates were received upon completion of the course.

In-service training

We are continuing to provide lectures and practical lessons to the staff on medical conditions and procedures that are related to our residents. We strive to empower and educate our staff to ensure that the level of care for the residents is maintained at the highest possible level.











SIMPLY THE BEST



Name: Paulina Mudau Position: Carer

How long have you been with Woodside?: 26 Years

What makes you proud to be a Woodside staff member?: The love that we get from management; they support us even when we have problems at home and do not hesitate to go the extra mile to help with what we are facing.

What is the best part of your job?: Caring for the residents and learning about their different disabilities and conditions.

How long have you been with Woodside?: 10 Years

What makes you proud to be a Woodside staff member?: The love and support we get from the management.

What is the best part of your job?: Giving our residents care and support.



Name: Mzwandile Khumalo Position: Carer





Name: Minah Leatswe Position: OPA

How long have you been with Woodside?: 39 Years

What makes you proud to be a Woodside staff member?: The support we are getting from our General Manager, who is always wanting to see us improve and grow.

What is the best part of your job?: Making sure that the home is well maintained and that the residents are in a safe environment.

How long have you been with Woodside?: 10 Years

What makes you proud to be a Woodside staff member?: Making sure our residents are well, giving them love, and receiving the love from them as well as the support from management.

What is the best part of your job?: Being able to relieve our residents' pains and always being around them.



Name: Thembi Motloung Position: Physio Assistant



Name: Dorothy Khophe Position: Catering Manager

How long have you been with Woodside?: 16 Years

What makes you proud to be a Woodside staff member?: Taking care of our residents, loving them, and feeding them. Making sure that they live a healthy life.



What is the best part of your job?: Cooking for the residents and making sure that their diet is well maintained and they are always healthy



Name: Lerato Ntime Position: Receptionist

How long have you been with Woodside?: 8 Years



What makes you proud to be a Woodside staff member?: The love and support that we receive from our management.

What is the best part of your job?: Making sure that everything is in order at the reception and that people who are visiting our organisation feel welcomed and loved.

How long have you been with Woodside?: 7 months

What makes you proud to be a Woodside staff member?: The relationship between staff and management, the manager always want to see us improving and gives us more opportunities within the home.

What is the best part of your job?: Meeting residents on a daily basis, loving them and making them feel special.



Name: Maggie Makgotho Position: General Worker





Name: Thando Dube Position: Gardener

How long have you been with Woodside?: 7 Months

What makes you proud to be a Woodside staff member?: The way the manager treats me, she shows genuine love and care.

What is the best part of your job?: Making sure that the yard is always looking neat and welcoming.

How long have you been with Woodside?: 8 Years

What makes you proud to be a Woodside staff member?: The love and team work.

What is the best part of your job?: Giving love and support to our residents.



Name: Sinikiwe Sibisi Position: ENA



Name: Poppy Position: Carer

How long have you been with Woodside?: 33 Years

What makes you proud to be a Woodside staff member?: Working together as a team and understanding each other.

What is the best part of your job?: Giving love and support to the residents, and always being around them.

QUOTES FROM OUR FAMILIES





"What Woodside Sanctuary means to us is calmness, love, care, understanding, dedication, safety, responsibility; professionalism and soooooooo much more. As parents our love is unconditional and every effort is made to care for our loved one without giving this a second thought. Having Michael in several other homes nothing could ever compete with our dedication and care. To our surprise and shock we are over the moon to be able to boast how blessed we are that we have found Michael his "home" -WOODSIDE! We are finally at peace that finally Michael is now home at Woodside Sanctuary with the most incredible, loving, dedicated and super human staff. I am in such disbelief that at times I must still pinch myself!

" - Michaels's Family



"Jesse has two families, the one he was born into and Woodside. He is extremely blessed to have such a wonderful family in Woodside. Thank you for all that you do

> for him and for us!" - The Christensen Family



"I am a widow who has found things increasingly challenging over the years, due to Jenny's health and mine. Since Jenny has been at Woodside I have had peace of mind knowing that Jenny is at last receiving the love and care she needs. A big thank you to all at Woodside for the wonderful work you are doing." - The Morgan Family



"To all at Woodside, Gareth has been a resident/angel at Woodside for 46 years, and for all these years we have been so grateful to everyone for caring and keeping Gareth safe and happy. We have been so blessed to know that he is happy and part of a huge family. Our sincerest thanks to Kirsten, Rauletta, Pat, Loné and all the staff, no words can express our thanks" - John and Wendy Pascoe



"You are so Special. Your kind and thoughtful ways, makes our Karoline's world a better place. Your love and care are given with goodness and with grace. You're very special to many families, thank you for all what you do, with abundance of hard work and stamina You fill many responsibilities. Words are not enough to thank you for your strength, courage, and dedication. You deserve our applause, our thanks, and our respect. Your selfless service to the greater community helps us all get through tough times. Thank you for everything you are doing to help us. We depend on your strength and can never thank you enough! Sending heartfelt appreciation and warm thoughts to all at Woodside Sanctuary Thank you for being there."

- The Herndler Family.



"I am totally at peace with my beloved son in the care of the Woodside Staff. I have honestly never had any problems with the loving care that Marcel receives at Woodside. Thanks a million for the brilliant service. You are a close knit "family" and a well run organisation." - Mrs. Fourie and Family



"No words can validate this feeling of utter peace I feel knowing that my two little ones; Ritchie and Lindie, are in the best care anybody could give (yes, that is you Woodside, staff and management). 80 is in the near future for me and knowing they will be safe, well there is no better gift than that. How can I ever possibly Thank you Woodside!."

- Evon Fouche and Family



"My Leon has been at Woodside for 30 years and I have had the luxury of having peace of mind always knowing that he is in the best possible hands. The good folks at

Woodside have always been kind, compassionate, caring, professional & loving towards Leon as well as to our family. The staff at Woodside all have a very unique sense of compassion & love towards those vulnerable souls that they take care of and it does not go unnoticed. THANK YOU, THANK YOU, THANK YOU!." - The Daniels Family

OPERATIONS & PROGRAMME ADMINISTRATOR'S REPORT



Minah Leatswe OPA

At the start of 2023, we experienced quite a bit of rain, which resulted in some of our roofs leaking and one of our ceilings becoming severely damaged. We called Betele Contract Roofing, who have assisted us previously with our roofs. After inspecting the damage, they very kindly offered to do the needed roof repairs for free, and we are incredibly grateful for their generous assistance. Crosby Maintenance (our long-time plumbing and maintenance company) came in to fix the damaged ceiling.

Another one of Woodside's boundary walls was in a state of near collapse at the beginning of the year. It was an old wall that was built next to a tree, and as the tree grew, its roots pressed against the wall, which over time destabilised the wall. EID Prime Projects Maintenance was called in, and they were able to rebuild the wall.

The back of Woodside's property is lined by a cliff face. The boulders



In the middle of January, we noticed a large amount of water flowing behind our building. We called our plumbers in to see what could be causing it, and it was discovered that the water was coming from a burst pipe at the UJ Stadium. We then spoke to the UJ Maintenance team, and they were able to resolve the problem.

We continue to have challenges with



our plumbing, especially in the older areas of our buildings. We have had a number of burst pipes and geysers that were repaired by Crosby Maintenance. The worst plumbing issue that we experienced was a major burst in the pipe that supplies water from our borehole to our water tanks. This issue took a number of weeks to resolve, as we first had to trace the leak and then find a way to access it so that the repair could be done. We have also had a number of our heat pumps break down during the year, and we are grateful to SA Heat Pumps for their assistance during all of these incidents.

In the laundry, we have had a few washing machines and tumble dryers that have broken during the year, and we have also had to ensure that the services are done to these vital machines to ensure (as far as possible) that they remain functional. We are deeply thankful to David from Mawasha for always assisting with our





laundry needs.

During the year, we have had a number of maintenance issues with our ageing vehicles. There have been both minor and major maintenance and repair needs for our vehicles, and we are sincerely thankful to Calitz Repairs, who are always more than willing to assist us with any and all needed repairs.

Loadshedding has unfortunately only added to the strain of our maintenance and repair needs. The extended periods of loadshedding have meant that we have needed to keep the generator running for longer stretches of time. This has not only increased our fuel costs but has also resulted in wear and tear on the generator. At one point, the generator stopped working, and we called in the team from Industrial Generator Services, who said the problem was that the radiator was blocked. They were thankfully able to unblock it for us, and our generator is once again in working order.

Loadshedding has also affected our DB boards. Our buildings are old, and thus our infrastructure is also old; this includes our DB boards, some of which have not had parts changed since the 1970s. As a result, the ageing parts have not been able to withstand the constant onslaught of power surges and have begun to pose a real threat of potentially catching fire. This was a particularly dire situation that needed to be fixed as urgently as possible. We had six different companies come in to quote us on the needed repairs and decided to go with GMF Electrical, as not only was their quote reasonable, but they have many years of experience and would also provide us with certificates of compliance for any repairs that were done. GMF Electrical first focused on repairing the major problem areas, and we are very happy with the quality of their workmanship. We will definitely call on them again should the need arise.

The borehole requires regular maintenance and must be serviced every 2 months, as the filter needs to be replaced and the water tested for impurities. The Advanced Irrigation and Pumps company performs these services and makes needed repairs to our borehole. During one of the services, it was discovered that the water had a higher than usual metal and mineral content. These impurities were found to be the result of rust accumulation on a seal in the pipe. It was decided that this old pipe would be bypassed completely and a new plastic pipe would be installed in its place. We have had no further issues

with our water.

In the coming year, we will continue to try and find a solution to the issues we are experiencing with the rock cliff behind our building and hopefully find an engineer who is willing to assist us. We will also be continuing to attend to any maintenance issues that arise, and we will also look into getting our buildings repainted outside and fixing areas around Woodside where the paint has begun to peel.

Lastly, I would like to take a moment to say thank you to our General Manager Kirsten Williams, for always being so supportive and caring towards everyone in our organisation, staff, and angels alike. Her support and pride in Woodside are what drive us all to do our very best for our Sanctuary.









VOLUNTEERS AND SERVICE PROVIDERS

Non-profit organisations, such as Woodside Sanctuary, rely heavily on the generosity and kindness of those who are willing to freely give of their time to lend a helping hand, as well as those who offer their services and understanding as our valued suppliers.

Volunteers

We would like to offer our deepest thanks to Margaret Simelane for the church services she ministers for our staff and for kindly assisting with carrying out memorial services for those we have lost.

We gratefully thank Mrs. Estie du Plessis for offering her time to supervise and advise our physiotherapy department.

Suppliers

We gratefully thank Feedem, our caterers for 16 plus years, and especially Dorothy Khope and her dedicated staff for not only always providing healthy and nutritious meals for our residents but for also always providing exceptional catering for any events and functions at Woodside.

We also wish to thank Feeden Labour and Heather Dietrich for all that they do to assist us with staffing matters throughout the year. We are incredibly grateful for your services.

We offer a huge note of thanks to Mr. David Taljaard from Mawasha for always making a plan to assist Woodside with any repairs or services that are required





for our laundry machines. We thank him for his dedication and commitment to Woodside.

Our sincere thanks are extended to our resident handymen, Mr. Johan Du Toit from Crosby Maintenance and Mr. Ivan Dodzo from EID Prime Projects. Thank you for your unwavering support and willingness to assist us with our maintenance and plumbing needs.

Additionally, we would also like to thank Wet Worx and All Contractors for repairing some of our carports and a collapsing embankment.

A very big thank you to Mr. Charles Mapungwana and his team from Advanced Irrigation for their assistance with our borehole.

We offer our gratitude to Brands Tree Felling Services for their assistance in removing trees that were causing a hazard at the back of our property.

Woodside thanks Mr. Fanuell Jonathan Mdlongwa and Mr. Godfery Khumalo for their assistance in painting a number of areas within Woodside that were in desperate need. Our sanctuary is looking so beautifully bright and colourful, thanks to their efforts.

Woodside had some major issues with our DB boards this year, and we would like to thank GMF Electrical for help in repairing our DB boards and helping to ensure the continued safety of our residents. Thank you for your professionalism and dedication.



Woodside offers our thanks to Industrial Generator Services, who have been assisting us with all our generator repair and service needs for many years now. Thank you for your continued kindness and support.

We gratefully thank SA Heat Pumps for all the assistance that they have provided to us with any and all issues that have arisen regarding our heat pumps.

We also wish to offer our thanks to Mr. Charl Calitz and his wonderful team of mechanics from Calitz Repairs for the invaluable assistance provided to Woodside in repairing and maintaining our various vehicles. We cannot begin to express our sincere gratitude for all that they do for Woodside.

Woodside deeply thanks Angus Computers for helping us with any IT issues that arise at Woodside. Your assistance is greatly appreciated.

We offer our gratitude to Mr. Kyle Charlton from Ulink Intelligent Solutions for his dedication and assistance provided to us throughout the year when we experienced telecommunication or security camera issues.





MARKETING & FUNDRAISING

Our ability to continue providing our residents with the best professional care possible and to help struggling families is made possible in large part through fundraising. The funds received help us pay for the expenses of caring for "Grace" residents who have been orphaned, abandoned, or whose families are unable to pay for their care, as well as operational and unanticipated budget deficits.

Fortunately, we continue to receive grants from the government and fees from parents and families who were able to contribute to the cost of caring for their loved ones. However, these funds only cover a percentage of the overall expenses necessary for us to offer all of our residents the finest care and assistance, and the remaining funds must be generated through our different fundraising activities.

Finding new and innovative ways to bring in funding is extremely challenging, but having to do so after the pandemic is almost impossible. The full effects of the economic strain as a result of the pandemic are starting to be felt in earnest, especially by NPOs like Woodside. Donors are suffering from donor fatigue, and even corporate donors are cutting back on their CSI spend.

Even with these challenges, we have continued to try and reach as many

people as possible in the hopes of trying to increase our reach. With Woodside now active on Facebook, Twitter, LinkedIn, and Instagram, our social media presence has continued to grow over the past year. We are able to reach a larger audience thanks to these social media channels, which has increased the number of shares and likes on our posts. Social media has aided us in our efforts to spread awareness for people with intellectual disabilities and to gain support for Woodside and the work we undertake. We must, however, broaden our reach even further over the next year to increase funding for Woodside.

Woodside has also joined the crowdfunding platforms Backabuddy and GivenGain, in the hope of utilising these platforms to attract additional donors to assist in our various appeals. The going has been slow to start with, but we are hopeful that our various platforms will start picking up momentum soon.

Woodside expresses appreciation to Mrs. Loné Lourens and Mrs. Refiloe Makanasela (our fundraising team) for all of their hard work and dedication over the course of the year.

Fundraising Highlights

As a nonprofit organisation, Woodside is extremely reliant on the generosity and kindness of donors and the



Loné Lourens Marketing & Fundraising Manager



Refiloe Makanasela Marketing & Fundraising Coordinator

community to survive. We have worked hard to maintain and grow our relationships with our current donors throughout this year, and we are very appreciative of the ongoing generosity they have shown us. We would also like to thank our new and first-time donors who decided to offer their support to us during the year. We are incredibly grateful for all the support and generosity that we have received.

We have applied to many donors during the year and successfully received a number of grants. We would like to offer our heartfelt thanks to Telesure Group Services (Pty) Ltd/ Auto & General, the Carl & Emily Fuchs Foundation, the Kavod Trust, the Kirkness Charitable Trust, the John & Elsie Barrow Foundation, the Kathleen Bush Bell Foundation, The Albert Wessels Trust and the RB Hagart Trust for their extraordinary support over the last year.

Woodside was awarded R61 000 from the Albert Wessels Trust on the 29th of August 2023. We would like to offer a special note of thanks to Ms. Patricia Veale for offering her wonderful assistance in putting together our appeal for the Albert Wessels Trust. Your help was utterly invaluable! Thank you!

We would also like to express our gratitude to the James Ritchie Charitable Testamentary Trust for



their outstanding donation of cleaning supplies and chemicals to Woodside in January 2023. This wonderful donation has helped greatly in reducing our operating expenses.

Woodside received a number of bequests this year from the estates of the late SE Masterton, AE Cohen, and MR Birch. We offer our gratitude to each of these wonderful individuals for choosing Woodside as one of their beneficiaries, and we are eternally grateful for their support of our sanctuary.



On November 17, 2022, we officially launched our Christmas fundraising campaign on Facebook, Instagram, and MailChimp. We received R28 500 for our residents' Christmas and R12 300 for staff Christmas festivities. We deeply thank Donna Forman for her help in organising the Santa's Shoe Box drive to collect gifts for all of Woodside's "grace residents," as well as the wonderful families who contributed to this effort. We also once again thank De La Salle Holy Cross College, which kindly donated 50 gifts for our residents. We sincerely appreciate all of the help received.

Our first big fundraising project for this year was to raise funds to repair the wall outside one of our wards that faces the road. This wall was incredibly close to collapsing, and we desperately needed to raise funds to repair it and ensure the continued safety and well-being of our residents and staff. We launched the campaign on January 11, 2023, and were able to raise the funding needed for the repairs. The repairs were completed on February 10, 2023. We thank everyone who contributed to this campaign.

One of our biggest projects this year involved Woodside's DB boards. Our DB boards are very old, and we realised that they were being adversely affected by the constant loadshedding and electrical interruptions. So, we brought in electricians to quote us on the cost of

the repairs that would be needed to fix the damaged boards. The damage was more extensive than we originally thought, and we were guoted almost R100,000 for the repairs. This expense was not something that we had planned for, and we had no choice but to appeal to our donors for assistance.

We were called by HOTcares, the CSI division of HOT 102.7 FM. at the beginning of July. They came to our sanctuary to talk to us about the difficulties we were having with our DB Boards and informed us that they wanted to try to help Woodside. When they asked us to participate in an interview on HOT 102.7 FM on July 13, we were overjoyed. We were quite shocked to learn during our interview that Hot 102.7 FM and the Dis-Chem Foundation would be providing all of the funds required for our DB Board repairs. The repairs were finished in full in August, and we just cannot convey how grateful we are to HOTcares/HOT 102.7 and the Dischem Foundation for their phenomenal assistance. In addition, the Dischem Foundation has also given Woodside a voucher valued at R5000 per month to purchase needed items from Dischem.

Woodside was awarded funding by one of our donors (who wishes to remain anonymous) to help enable us to upgrade our various stimulation departments. The upgrades that were done were very extensive and included new equipment and the repainting of all the Stimulation departments. We are thrilled to report that this project was completed in August and that our stimulation departments are looking better than ever. The incredible kindness of our donor has enabled us to be able to further enrich the lives of the angels in our care.

Woodside is very proud of the variety of stimulation programmes we offer to our residents. However, there is one project that we have wanted to do for a number of years now, and this is to create a sensory garden for our residents. This year, thanks to the incredible generosity of Deloitte

Capital, we were finally able to achieve this dream for Woodside. On the 20th and 30th of May, the wonderful teams from Deloitte Capital came through to Woodside and built a beautiful new sensory garden for our residents. There are so many wonderful elements in the garden, and it will enable us to add a whole new dimension to our angels' sensory experiences. We simply cannot thank Deloitte Capital enough for making our dream a reality.

Maria Bartholomew, Woodside's OT, decided to put together an event to help raise funding for Woodside. Maria teaches a rebounding fitness class, and she approached her students to ask them to take part in her event, which took place on the 6th and 11th of May. Maria was able to raise R15 750.00 for Woodside.

We would like to extend our deepest thanks to L'Oreal South Africa for their outstanding donation of hygiene packs given to Woodside on the 14th of July 2023. This incredible donation will go a long way towards helping reduce Woodside's toiletry expenses. Thank you for this incredible support.

On GlobalGiving, "Woodside's Angels" is still doing well. Through the kind support of our donors on this platform, we have so far been able to raise \$11 749 (R227 534.31, depending on conversion rates). This is a fantastic accomplishment, and we have high hopes for similar success with future campaigns on the GlobalGiving platform. We really appreciate all of the incredible support we have received from the donors on GlobalGiving.



Things have finally begun to feel more "normal" after COVID, and we are thrilled that we have been able to take our residents on outings outside of Woodside again and that we have been able to allow more visitors to visit Woodside as well.

Woodside has always had a wonderful relationship with the various Rotary Clubs in and around Johannesburg.

This year we would especially like to thank The Northcliff Rotary Club for their support with our various appeals, and The Rotary Club of Johannesburg New Dawn for providing us with the opportunity to join their club meeting on the 17th of May to talk about Woodside and our needs, and for the amazing outing which they arranged for our residents.

On Saturday, the 1st of July, the wonderful members from the Rotary Club of Johannesburg New Dawn arranged an exciting outing for some of Woodside's residents to the Johannesburg Zoo. We are so grateful to the Rotary Club of Johannesburg New Dawn for inviting us to participate in such an amazingly fun day. We would also like to add a note of thanks to the incredible sponsors that assisted The New Dawn Rotary Club in putting the day together: Halfway Toyota Honeydew for providing the transport to and from Woodside and for joining us on our zoo walk, and the Mask team,

Spar, the Foyer, and various Rotarians who supplied our residents with yummy snacks and cold drinks for the day. It really was a lovely outing, and it was wonderful to see the excitement on the faces of our residents.

Our residents had a wonderful time attending the annual Buddy Day event on the 13th of May 2023, at Le Salle College. This wonderful event, arranged by various Lions Clubs in Johannesburg, is always a highlight for those in our care. This year was especially exciting, as it is the first time that we have been able to attend since the start of COVID in 2020.

Woodside has not had a proper Nelson Mandela Day since COVID, and I am very happy to report that this year we had three groups visit us for their Nelson Mandela Day outreach: Denosa, Papillion Group, and NetCare. Nelson Mandela Day has always been a highlight for us and for all charitable organisations throughout South Africa. It is a very special day as it encourages people to assist their communities and to get involved. We are very grateful to those who chose to visit Woodside for Madiba Day this year, and we are looking forward to next year and hopefully even more visitors.

Without the extraordinary kindness and generosity that all of our donors and supporters have shown us throughout the year, Woodside would not be able to do what we do. We are incredibly grateful for your continued help and support. Every single donation has made a significant difference. To each and every one of you, THANK YOU!

THANK YOU!





OUR SPECTACULAR SPONSORS

Continued / Extraordinary Support From Trusts & Foundations

- The Kavod Trust
- BDO Wealth Advisers (Pty) Ltd
- James Ritchie Charitable Testamentary Trust
- The RB Hagart Trust
- The Albert Wessels Trust
- The Kirkness Charitable Trust
- John & Elsie Barrow Foundation Trust
- Charities Aid Foundation (CAF)
- Kathleen Bush (Bell) Foundation
- St Columba's Trust
- The Carl & Emily Fuchs Foundation
- The Netcare Foundation

Continued / Extraordinary Support From Corporates and Groups

- Telesure Group Services (Pty) Ltd
- Auto and General Insurance Company Limited and Unity Insurance Limited
- Trustgro Development
- Karob Plastics
- My School
- Bernina RSA
- Melville Kruisgemeente
- CTP Limited
- Northcliff Rotary Club
- Northcliff Rotary Anns
- Rotary Club Johannesburg New Dawn
- CAF Anglogold Ashanti
- CAF Sasol
- The St Columba's Presbyterian Church
- Netcare Rehabilitation Hospital
- The Department of Education
- S.A. Medical Association
- Hot 102.7 FM
- L'Oreal
- Accbiz Accounting Solutions (Pty) Ltd
- Greef Innovations (Pty) Ltd
- Core Fit
- Delta Rubber (Pty) Ltd
- Action Plastics
- DENOSA
- Action Plastics
- MixFM



Continued / Extraordinary Support From Individuals

- A. E. Cohen (Bequest)
- Mr. R. du Plessis
- Mr. N. E. J. Goodwin
- Mr. C. Qually
- S. E. Masterton (Bequest)
- Mr. & Mrs. D. Stevens
- Mr. A. J. Bales
- Mrs. E. Ingram
- M. R. Birch (Bequest)
- Dr. C. Fuller
- Dr. P. J. Pienaar
- Mr. W. Chan
- Mrs H. Struthers

Continued / Extraordinary Support From Schools/Colleges/Universities

- De La Salle Holy Cross College
- UJ Nursing Students
- Baragwanath Nursing Students
- Ann Latsky Nursing College
- WITS
- Trinity House
- Japari School
- Krugersdorp High School





FINANCIAL REPORT



Denise Griffin Acting Treasurer

FOR THE YEAR ENDED 31 MARCH 2023

As acting Treasurer for the past three months, since Mr. Westcott (the Treasurer) has moved to the UK, it is with regret that the current financial position of Woodside Sanctuary must be brought to the attention of parents, guardians, and other stakeholders. The annual income generated by the Sanctuary has become significantly less than required for monthly operating expenses. All available investment income has been exhausted, covering monthly expenses such as salaries, food, municipal charges, and many more.

The committee is now forced to critically consider whether it is possible to achieve the long-term economic sustainability of Woodside. A key priority is to source the immediate funding required to keep Woodside afloat for the next 12 months, during which time we will either have to find long-term solutions or face closure.

Should there not be an immediate, significant improvement in funding from donors and other

sources of funds, it will be impossible to maintain the functioning of Woodside in its current

form. We will therefore have no option but to close the doors of Woodside Sanctuary.

The committee, once again, wishes to extend its grateful thanks to all who have helped support

Woodside over the last financial year with either financial assistance, donations of goods, service providers providing quality services, or volunteers giving of their time and efforts.

We must, as always, also express enormous gratitude for the continued dedication of the management and staff who look after the daily needs of our vulnerable residents and often go above and beyond the call of duty.

Considerable time, effort, and energy have been spent by our General Manager and her staff, on finding ways and means of controlling costs and improving revenue, and Woodside did see an improvement in the deficit for the year ending 31 March 2023. However, although things have become more normal after the years affected by the COVID pandemic, the effect on Income and the related financial consequences are still being felt by many, especially in the charity sector.

INCOME

There was an increase in fee revenue due to seven new full-fee paying admissions, as well as in the Government mental health and disability grants. As at 31 March 2023, Woodside had 84 residents, including 25 Grace (R1) residents. The decrease in donations from individuals, corporations, and trusts has been considerable, but we give heartfelt thanks to all who did donate during the financial year under review.

<u>Fundraising</u>

The Fundraising Department must be congratulated on their efforts to raise funds from Special Projects and other sources, some of which are noted below. Each quarter, appeals are sent to the public. General appeals are sent out annually to corporates and other sources. Social media is also being used extensively to garner exposure for Woodside.

Special Projects / Donations:

During the period 1 April 2022, and 31 March 2023, Woodside received three donations for Special Projects.

The Kavod Trust – R500 000 for operational costs.

Telesure Investment Holdings (Pty) Ltd -R376 250 for operational and care costs

Donor (wishing to remain anonymous) – R250 000 to assist in upgrading the Stimulation Departments with a core focus on the following:

- The purchase and upgrading of necessary equipment for the stimulation centre.
- Painting of the stimulation centre section, as required.
- Other needs such as specialized toys.
- The purchase of an inverter for the big TV in the dining room.

Other notable donations received

R250 000 - RB Hagart Trust R250 000 - S E Masterton (Bequest) R120 000 - H. Struthers for COVID care (R10 000 per month) R84 880 (worth of Chemicals) - The James Ritchie Charitable Testamentary Trust R63 000 - The Kirkness Charitable Trust R50 000 - John & Elsie Barrow Foundation

When required, maintenance campaigns are run to assist with major repair challenges. While an annual Christmas campaign was launched in November to raise funds for Christmas functions for our staff and residents, to ensure a gift for each resident, and provide food hampers for all our staff.

CASH RESOURCES

Cash resources at 31 March 2023 were R878 552 against R2 006 519 in March 2022, while investments decreased due to drawing down to assist in covering monthly expenses.

EXPENSES

Operating expenses for the year did increase, being R17 281 186 compared to R16 656 552 in the previous financial year. Once again, consideration has to be given to the costs involved monthly in running Woodside and maintaining the exceptional standard of care provided.

Cleaning costs and COVID protocols have reduced considerably now that COVID restrictions have been relaxed. However, electricity and water have increased because of the increases applied by COJ.

Food costs have increased, something everyone is having to deal with, but they were well managed in ongoing negotiations with the service provider.

Generator diesel has given rise to a cost of R97 379 with ongoing load shedding.

Salaries and Outsourced Labour increased by R263 422 with inflation and increases for outsourced labour due to bargaining council agreement and salary adjustments for permanent staff.

INCOME & EXPENSES

FOR THE PERIOD 01 APRIL 2022 - 31 MARCH 2023

	TOTAL INCOME	TOTAL EXPENSES	LOSS/ PROFFIT
APR 22	R 863 580.89	R 1 314 467.03	- R 450 886.14
MAY 22	R 1 223 231.04	R 1 448 493.19	- R 225 262.15
JUN 22	R 1 255 034.82	R 1 356 319.34	- R 101 284.52
JUL 22	R 1 284 462.30	R 1 383 050.37	- R 98 588.07
AUG 22	R 1 206 384.99	R 1 353 578.24	- R 147 193.25
SEP 22	R 1 393 768.28	R 1 440 322.25	- R 46 553.97
OCT 22	R 1 248 022.58	R 1 348 684.23	- R 100 661.65
NOV 22	R 1 357 610.79	R 1 406 895.17	- R 49 284.38
DEC 22	R 2 305 668.10	R 1 637 435.58	+ R 668 232.52
JAN 23	R1072607.69	R 1 562 851.67	- R 490 243.98
FEB 23	R 1 345 009.17	R 1 621 512.93	- R 276 503.76
MAR 23	R 2 023 929.81	R 1 524 487.85	+ R 499 441.96
TOTAL	R 16 579 310.46	R 17 398 097.85	- R 818 787.39





A home for the profoundly intellectually and physically disabled











@WoodsideSanc



