

# 2018

## Annual Report



**Healing  
the  
Children®**

[www.healingthechildren.org](http://www.healingthechildren.org)

# MISSION

We are an international, nonprofit organization dedicated to helping underserved children around the world secure the medical care they desperately need to live more fulfilling lives.



## A Message from Our President

*Dear Friends,*

We are proud to present our 2018 Annual Report celebrating 39 years of healing children around the world. As one of the oldest and largest non-governmental, humanitarian, volunteer driven charities in the nation, our impact is huge! As of the end of 2018, we have reached an impressive 290,428 children served over our 39 years



We envision a world where every child has access to good medical care. To make this possible we have 15 chapters (serving 19 states) across the U.S. supported by our national office. Thanks to our volunteers, healthcare providers, families, donors, and communities, we can help underserved children around the world secure urgently needed medical care that is otherwise unobtainable.

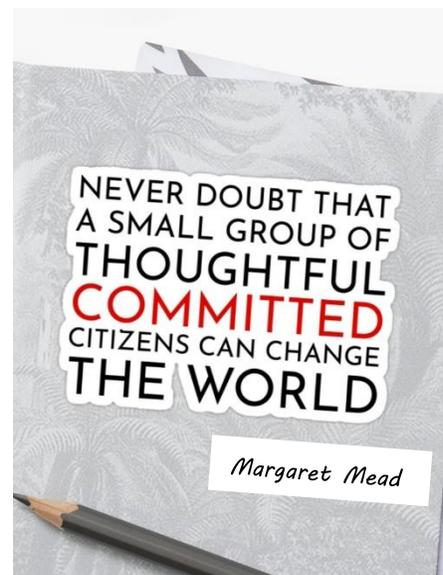
Over the past 39 years, we have brought healing to children from more than 100 countries through the talent, skill, commitment, and dedication of these volunteers. Without them, our work would not be possible. In this Annual Report, we are featuring some of our nurse volunteers, but we are saluting all of the nurses who are the backbone of all our programs. They are instrumental in the organization and execution of our Medical Teams Abroad trips in addition to all of the care they give to the children who come to us in the stateside program.

In 2019, we are excited to be celebrating our 40-year anniversary. And our journey continues, I hope you will join us and stay connected through local chapters, our website, and social media. Together, we are changing the world for its children. Together, we are making a difference.

Thank you!

*Helen Salan, President*

Healing the Children Board of Directors



# Programs



## International Inbound

The **International Inbound (IIB)** program is our founding program. Children from around the world are referred to HTC when it is determined that their serious medical conditions cannot be treated in their home countries. HTC collaborates with international partners, hospitals, doctors, and volunteer host families to bring the children to the US for donated care. Since most of our children are very poor, we must raise funds as needed for transportation and medical expenses.



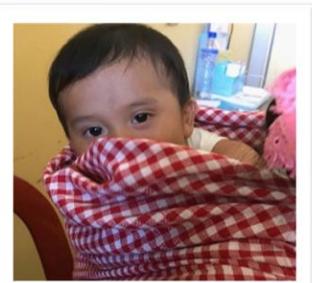
## Medical Teams Abroad - Surgical

The **Medical Teams Abroad (MTA)** program works at the invitation of the host country. We assemble a medical team built around the specific pediatric surgical specialty requests. The MTA volunteers work in the local hospitals and clinics along with the local healthcare providers to provide the surgical services otherwise not available there and to train local health care professionals in new medical techniques for sustainability of services.



## Non-Surgical Teams & Special Projects

**Non-Surgical Teams** provide children with access to donated health care and resources. HTC volunteer medical professionals work alongside in-country health care personnel to offer training in best practices to increase their skills and techniques. **Special Projects** occur both locally and globally and include donations of medical equipment and supplies; construction of medical clinics; renovations in hospitals; sponsorships for camp; special awareness events; nutrition support; and water projects.



## Domestic Kids Program

Our **Domestic** programs assist children here in the US to acquire medical care, medicines, equipment, and other related needs that fall through the cracks of our existing insurance and social services programs.



## IMAP – International Medical Assistance Program

The **International Medical Assistance** program (IMAP) is a relatively new program where HTC uses collaborative contacts to help find medical care for an international child in a country closer to where he or she lives. We help with medical equipment needs as well. Through IMAP, certified facilities and staff have been identified and the cost of treatment is much lower.

# Worldwide Impact: 1979 – 2018



**290,428** Children healed



### Unique programs ↻ children served

- International Inbound Children 7,478
- Domestic Programs & Services 19,035
- Medical Teams Abroad: Surgical 192,199
- Special Projects: International & Domestic 71,478
- International Medical Assistance Program 238



**1,000's** of volunteers annually



**\$755 million** in donated supplies, equipment & services



**100+** countries worldwide



**15** chapters representing **19** states



**\$1** donated leverages **\$12** in medical services

# 2018 Program Results



**12,584** Children healed

Our unique programs children served



BASED IN THE US		
	International Inbound Program	17
	Domestic Programs & Services	124
	Special Projects: Domestic	468
BASED INTERNATIONALLY		
	Medical Teams Abroad: Surgical	5,846
	Medical Teams Abroad: Non-Surgical	2,477
	Special Projects: International	3,652



**21** different countries

Bolivia, Cape Verde Islands, China, Colombia, Dominican Republic, Ecuador, El Salvador, Ethiopia, Guatemala, Honduras, India, Lesotho, Liberia, Mexico, Nepal, Nicaragua, Nigeria, Palestine, Peru, Uganda, and United States



**\$17** million in medical services and supplies



## A Salute to Nurses



### Robert's Story

*I am a registered nurse and live in Philadelphia, PA. I work for the University of Pennsylvania. I have been involved with HTC for 15 years. It began when Dr. David Hoffman asked me if I would be interested in going on a medical mission to Neiva, Colombia to perform oral surgeries on children. I agreed and I went on the very next trip. I fell in love with the team, the children, and the people of Neiva. I found the core members of the team to be extremely competent and experts in their fields. I quickly realized that this was going to be a great learning and humbling experience.*

*My duties were to recover children post-operatively in the PACU; it was difficult with LONG hours but rewarding. At the end of the mission I knew in my heart that I wanted to be a part of this team again the following year. I was asked to return and as a result I have not missed a mission to Neiva in 15 years! My duties have evolved into organizing supplies, scheduling and staffing the PACU each year.*

*I've found great pleasure in these missions and enjoy sharing my stories. I've been asked share my experiences with nursing students on a regular basis with the message expressing the importance of getting involved and giving back the gift we have as healthcare professionals, as well as the learning experiences that we could not gain anywhere else. The fulfillment that is felt from doing these missions is like no other. My greatest hope for this particular mission is to be able to share the experience with my children. My hope is that this coming year I am able to take my teenage son on the trip where he can work as part of the logistics team. I wish that everyone was able to understand the importance of volunteering and helping to change the lives of others in need. It is an incredibly humbling experience and one that I truly cherish.*

*I look forward to this mission each year and it is a priority in my life. It is expensive for me to go and I have to my vacation time from work however the reward that I reap greatly out weighs the cost and time.*

**Robert Rathmann, RN travels with HTC Florida/Georgia**



## Susan's Story

*I am a registered nurse in the operating room. I am a proud member of Healing the Children Northeast and here is my story.*

*I will be embarking on my 22nd mission trip this September (17th with HTCNE). I joined HTCNE in March 2013. I had already done 5 missions with different organizations until I was introduced to HTCNE. Little did I know then what was ahead of me. I like to help people; I like to travel, so this became a perfect fit! Seeing a country and its people, not as a tourist certainly opens one's eyes to see what is really out there. The other professionals I have met on these mission trips are the finest people I could ever want to work with. After my first*

*trip, I knew I wanted to go again and again. This was not a "one and done". It is my favorite thing I do, the missions are addicting. When I return home from one, I look forward to the next. I am currently on 4 HTCNE teams and am inspired on each trip with the energy of the teams and the common goal to help as many children as we can in a safe, nurturing environment.*

*Every mission stays with me long after I return home. The hospitals, volunteers, the children and their families, each have their own story. We always look forward to operating on the youngest children to correct a cleft lip, immediate satisfaction and now this child does not have to grow up with this devastating deformity. Which comes to mind an 11-year old boy in Jaipur, India born with a severe cleft lip and palate and had never had surgery to correct it. He had the most beautiful big brown eyes, shining hair and a sweet face in spite of his defect. His mother, on the other hand, looked a bit scary. I'm sure it was her nerves. With her permission, a photograph was taken of her and her son. She is glaring with piercing eyes. The day after her son's surgery there was a ceremony for the volunteers at the hospital. This mother and her younger son came to the ceremony. She was absolutely beaming! She was so happy saying hello to us and thanking us, smiling the whole time. Such a contrast! You can see what a difference a day made in this mother. The worry and the fear were erased from her face. This boy lived on the outskirts of Jaipur, a major city. I often wondered why he was never brought for treatment anywhere for 11 years. He and his mother had to endure this defect for so long. Maybe it was that fear we saw in his mother's eyes that kept them away? We have before and after pictures of this boy and his mother...I think hers is as dramatic as his.*

*I enjoy this work more than words can describe. The experience is life changing, not only for the children we help, but for the medical team as well. In my own life, I have been blessed with a wonderful family of my own. My husband and I raised four children and I now have the time to give to others that are not as fortunate. HTCNE has allowed me to fulfill my passion. It's is a well-oiled machine that pays attention to every detail needed for a successful mission. It is true teamwork and I am thankful to be part of this very special team.*

**Susan Ketigan, RN travels with HTC Northeast**



## Sarah's Story

*This coming fall I have the honor of joining Healing the Children Rocky Mountains (HTCRM) for my fourth mission trip. When I went for the first time three years ago I had no idea how much it would change my life. At that time I was struggling with aspects of the nursing profession and it made me question my career choice.*

*Going to Peru with HTCRM restored my faith in nursing and the medical field in general. It allowed me to help others far beyond what I have been able to do in the United States. The days may be longer than our normal shifts but no one complains or thinks twice because every moment is so precious. There are many tears of joy.*

*Without the mission, most, if not all of these patients would never receive the help and treatment they need for a better life. It is important to know surgeries such as a cleft lip and palate repairs are much more than superficial changes. They help infants to feed and grow as well as assisting children in developing their ability to speak. These positive effects in turn lead to things like a social life and the ability to find a job. They are things that we tend to take for granted. This mission gives families something that they never could have dreamed of, hope for the future and a normal life for their child. It is memories like these that keep volunteers, not just Americans but local Peruvians wanting to come back year after year!*

*It is not easy to put into words how much this mission means not only to myself, but to all that continue to want to be a part of it year after year. It is without a doubt rewarding, inspiring and gives many of us a renewed sense of purpose!*

**Sarah Bowen RN, BSN travels with HTC Rocky Mountains**

## Meet Kristen, Bobbi, & Susan



*Three years ago, I was given the opportunity to participate as a PACU nurse in the HTC Rocky Mountains annual mission trip to Peru. It was my first time being involved in an international mission trip and I was unsure of what to expect. The entire team welcomed me with open arms and showed me what needed to be done. I could not ask for a more gracious and supportive group of individuals.*

*I knew I was part of something special after the very first screening day. Families from all over Peru were looking to our team to save their children from the difficulties of being born with a facial deformity. The families wait anxiously in the courtyard of the hospital hoping that their child may be selected for surgery. The love in this courtyard is palpable and that love continues throughout the entire week.*

### Kristin travels with HTC Rocky Mountains



Bobbi Martin RN brings 30+ years of experience to her second medical mission to Whispers Children's Hospital. Bobbi uses a learner's mindset with Whisper's team to identify learning needs and deliver education through innovative teaching strategies that improve knowledge, processes, and patient outcomes.

### Bobbi travels with HTC Kentucky



*I became a Certified Operating Room Tech in 1975 and loved working in the OR until it was just too difficult with new twin boys and a five-year old daughter. However, while home with the kids, I went back to nursing school part time and graduated in 1982. After my children were grown, I started volunteering for various medical charities until I found out about Healing the Children. That's when I called the Illinois/Indiana chapter and left my name with no real hopes of being called back. (They already had a surgical team set up) Then, out of the blue, Jeff Degner, their director called, and asked me to join their team going to Nicaragua. He had to know ASAP with no backing out. I didn't think twice and said "Yes, of course!" I was thrilled! Turns out, our team is the best ever! Everyone is there for the right reasons and compliments each other. We bring medical aid to the underserved and make a difference in young people's lives that will be with them forever. I couldn't have been more honored when I was asked back for a second year, this time to Ecuador.*

### Susan Davisson RN travels with HTC Illinois-Indiana

# How Lives Can Be Changed



## The Gift of Sight

At one-year old sweet, joyous Isaac from Honduras came to HTC Ohio/Michigan with a serious cleft lip and palate. As is customary he had a full work up of examinations with a pediatrician, plastic surgeon, ophthalmologist and an ENT.

Thanks to his vigilant physicians it was discovered that Isaac's right eye only had 20% vision. Dr. Droste, pediatric ophthalmologist, was able to examine Isaac's eye under anesthesia and make multiple intervention recommendations.

When all was said and done sweet Isaac returned home with his right eye restored to 80 % vision. Not only was Isaac's cleft lip and palate corrected so that he may be better nourished and have improved development, but he received tubes in his ears and corrected vision. Priceless gifts for the little boy who brings joy wherever he goes.

In February 2018, Isaac returned home to his family at Hope of Honduras children's home. His family is so excited to have him back home after he spent five months in the states. #Priceless!



## We Can Hear You

HTC of Greater Philadelphia has been supporting semi-annual medical teams to Ethiopia since 2000. Their goal is to improve the health status of children through direct patient care, research, education of Ethiopian medical providers, and expansion of health care capacity. In 2018 the chapter made two trips providing a total of 35 surgeries, 379 outpatient visits, 254 audiograms, and 50 hearing aids were dispensed. Total value \$250,000!

## Extending a Hand to Local Children in Need

In 2018, HTC New Jersey helped 68 children with basic needs such as medicines, medical equipment, personal hygiene products, special needs programs, and therapy camps. Our goal is to help families care for children with mental illness or development disabilities or delays.



# Financial Report

2018 & 2017 Consolidated Financials		2018	2017
• <b>Total Assets</b>	<i>(cash and cash equivalents)</i>	<b>2,246,351</b>	<b>2,239,826</b>
• <b>Total Liabilities</b>		<b>150,371</b>	<b>254,822</b>
• <b>Net Assets</b>	<i>(cash and cash equivalents)</i>	<b>2,095,980</b>	<b>1,985,004</b>
• <b>Total Revenues</b>	<i>(includes in-kind contributions)</i>	<b>18,937,794</b>	<b>13,963,579</b>
• <b>Total Expenses</b>	<i>(includes in-kind contributions)</i>	<b>18,825,809</b>	<b>13,850,261</b>
• <b>Increase/(Decrease) in Net Assets</b>		<b>111,985</b>	<b>113,318</b>
• <b>% Non-Program Overhead</b>		<b>less than 1%</b>	<b>less than 1%</b>

Over the past 39 years, Healing the Children has provided medical assistance to 290,428 children and delivered over \$755 million in medical services and supplies for children from more than 100 countries.



# Our 2019 Leadership

## Board of Directors

Helen Salan, President  
Ann Anderst, Vice President  
Ann Brown, Secretary  
Steve Moore, Treasurer



## Board Members

Ann Brown, Chapter Director  
Jeff Degner, Chapter Director  
Melissa Freeman, Chapter Director  
Shirl Lewis, Chapter Director  
Kristin Mathews, Chapter Director  
Steve Nargiso, Board Representative  
Dr. Evan Ransom, Chapter Director  
Peggy Wydeven, Chapter Director

Dr. Jennifer D'Amico, Chapter Director  
Desma Ferrell, Chapter Director  
Dr. Francis Gardner, Member at Large  
Karen Mackie, Chapter Director  
Debi McDonald, Chapter Director  
Dr. Marshall Partington, Chapter Director  
Arlene Rhodenbeck, Chapter Director

## Executive Board

Rhonda Anderson  
Cheyrisse Boone  
Ann Brown  
Dr. Francis Gardner  
Steve Moore

Ann Anderst  
Carol Borneman  
Steve Diamond  
Jason Kirkham  
Helen Salan

## Thank You to Our Retiring 2018 Board Members

Tim Breilig, Secretary  
Dr. Jack Stephens, Board Representative

## How You Can Get Involved

If you were touched by a story in any way and would like to get involved, Healing the Children would love to hear from you. Here are a few ways you can help:



**Like Us on Facebook** @ [www.facebook.com/HealingtheChildrenNational](http://www.facebook.com/HealingtheChildrenNational)



**Donate**

Your donation provides children with the gift of health, so precious and priceless. Visit [healingthechildren.org/donate/](http://healingthechildren.org/donate/) to make a donation. Feel free to donate to a specific chapter or to HTC National Office, which benefits all chapters. As a volunteer-based organization, 99% of every dollar is spent directly to help our children!



**Volunteer with Our Programs**

Visit [www.healingthechildren.org](http://www.healingthechildren.org) to find the chapter that is closest to you. Just contact that chapter to learn of specific needs and opportunities in your area. Whether you're a doctor and want to participate on a medical trip or be a host family to a child, or help become an administrator for our programs, there are many volunteer opportunities for each chapter.



**Volunteer with the National Office**

Committed individuals who may not live near our regional chapters and those without medical backgrounds can apply for a range of short-term and longer-term volunteer opportunities with our national office. Marketing, fund-raising, and other administrative roles are open within the national organization. Join us to help children from around the world who need our collective help with difficult medical needs. •



**Start a Chapter in Your Area**

If you live in an area that is lacking a voice for children in need, we would love to work with and help you establish a new HTC chapter. You do not need a medical background, just the ability to attract medical resources in your city or state, some organizational or non-profit experiences and most importantly, a genuine desire to help heal children who are counting on you. Please contact us at [www.healingthechildren.org](http://www.healingthechildren.org) and we will discuss the process to establish a chapter in your area.

## Contact Us

### HEALING THE CHILDREN NATIONAL OFFICE

Carol Borneman, Administrator  
P.O. Box 9065  
Spokane, WA 99209-9065  
P: 509.327.4281  
F: 509.327.4284  
[www.healingthechildren.org](http://www.healingthechildren.org)



## Our Chapters

### ARIZONA

Kristin Matthews

### FLORIDA/GEORGIA

Arlene Rhodenbeck

### GREATER PHILADELPHIA

Desi Ferrell

### ILLINOIS/INDIANA

Jeff Degner

### INLAND NORTHWEST

Shirl Lewis

### KENTUCKY

Debi McDonald

### MICHIGAN/OHIO

Helen Salan

### NEW JERSEY

Karen Mackie

### NORTHEAST

Missy Law

### NORTHERN CALIFORNIA

Dr. Evan Ransom

### ROCKY MOUNTAINS

Dr. Ryan and Ann Brown

### SEATTLE

Dr. Marshall Partington

### SOUTHERN CALIFORNIA

Dr. Jennifer D'Amico

### SOUTHWEST

Melissa Freeman

### WISCONSIN

Peggy Wydeven

# 2018

## Annual Report



**Connect with Us!**

[www.healingthechildren.org](http://www.healingthechildren.org)