



2018 Annual activity report  
**Water & Life Philippines - Eau et Vie**

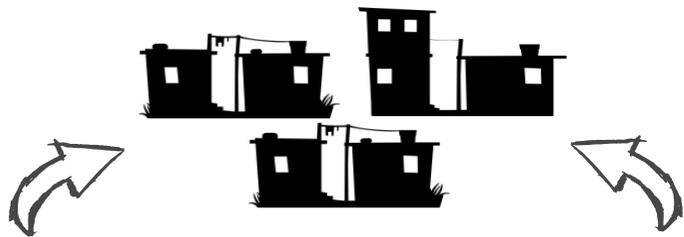
# Eau et Vie action

## The context

Many developing countries are experiencing a massive urbanization phenomenon due to rural migration and population growth. These new urban populations are condemned to live in precarious informal settlements areas, where infrastructures are cruelly lacking and where the basic services (access to water, sanitation, waste management, etc.) are not ensured. If the current trends prevail, the UN estimates that, in 2050, one person out of three will live in a slum. It is urgent to propose solutions to improve the daily life of inhabitants of these precarious neighborhoods. While relocation policies have shown their limits, Eau et Vie has decided to intervene in the heart of those neighborhoods by developing essential services.

## An innovating model...

**Eau et Vie has developed a hybrid model based on the complementary roles of two structures: a social enterprise and a local association.**



### Social enterprise:

#### Local and multi activities operator

- Water supply
- Solid waste management
- Construction, operation and maintenance of infrastructures
- Improved sanitation
- Door to door payment collection

### Local association:

#### A partner serving the inhabitants

- Mobilization of the inhabitants
- Monitoring and evaluation
- New activity incubator
- Community building
- Firefighting
- Hygiene awareness
- Fundraising
- Local and global advocacy

- The social enterprise is a local operator of essential services (access to water and to sanitation, waste management) based in the heart of the intervention zones. It undertakes a door-to-door payment collection, recruits teams in the intervention zones and maintains the infrastructures.

- The local association covers several missions: incubation of services implement, carrying out studies, follow-up and assessment of projects, mobilization of the inhabitants, hygiene awareness, firefighting, fundraising, advocacy, capitalization with the support of headquarters.

## For a sustainable impact

Based on the complementary action of these two entities, Eau et Vie has developed a model driven by strong intervention principles:

- Actions in proximity with the residents of neighborhoods mobilized in committees and recruitment of teams among the local population.
- Services directly managed by a specialized company.
- Mobilization of all the stakeholders related to the precarious neighborhood issues (local authorities, water distributors, local associations, community associations, inhabitants...).

Eau et Vie mobilizes the communities of beneficiaries to make them actors of the change in their neighborhoods. Gathering all these stakeholders finally allows the sustainability of Eau et Vie action.

The SGDs constitute a common programme in order to meet some crucial challenges which the world has to face. By its actions, Eau et Vie fully participate to the achievement of :

- Goal No. 1: End poverty in all its forms everywhere

- Goal No. 3: Ensure healthy lives and promote well-being for all at all ages

- Goal No. 6: Ensure availability and sustainable management of water and sanitation for all

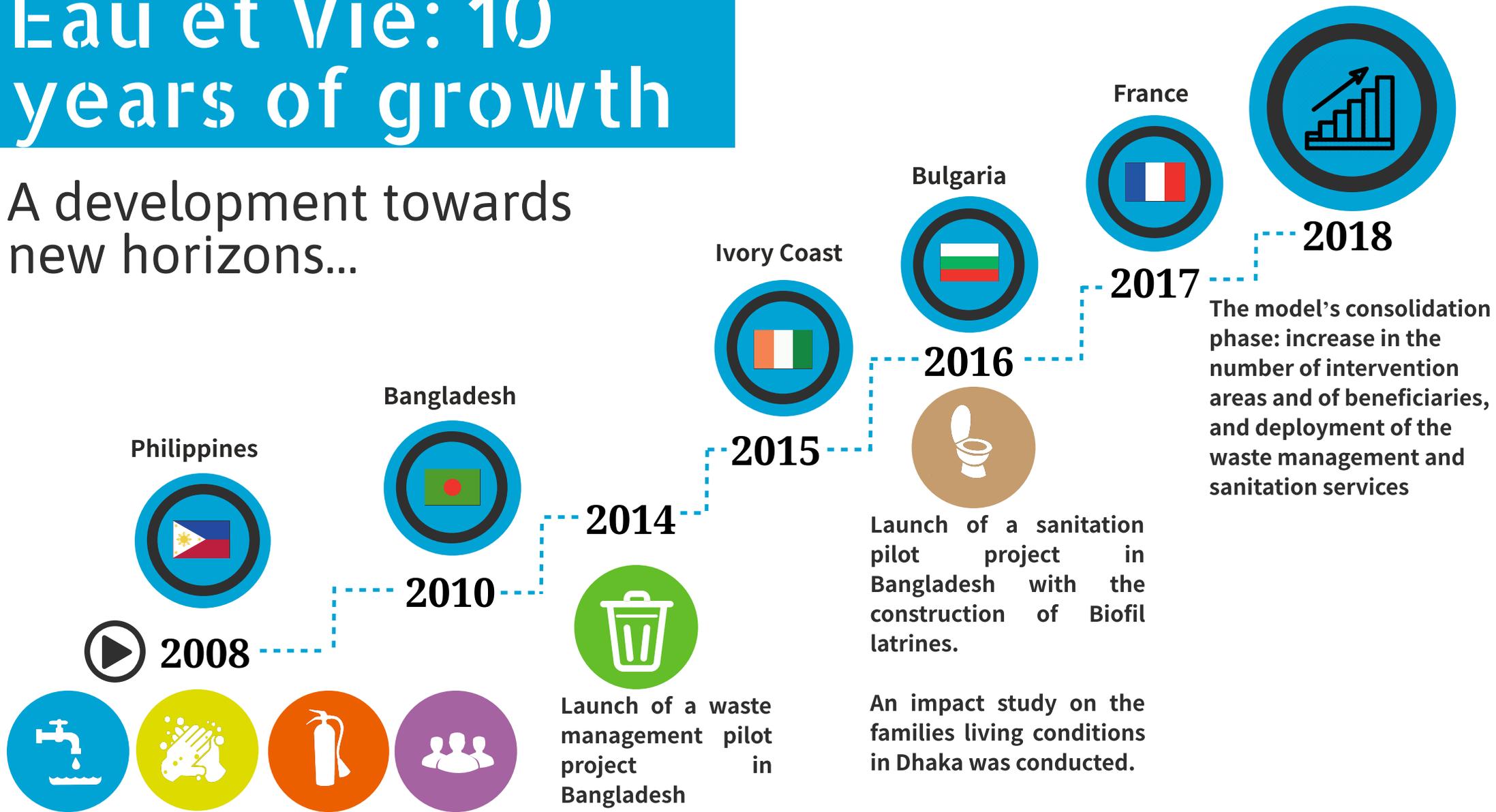
- Goal No. 11: Make cities and human settlements inclusive, safe, resilient and sustainable

- Goal No. 12: Ensure sustainable consumption and production patterns



# Eau et Vie: 10 years of growth

A development towards new horizons...



Eau et Vie foundation. The operations started in the Philippines, and comprise the supply of drinking water at home, fire-fighting, hygiene awareness and community building

... and an extension of the essential service offer

# Philippines

## The country context

In the Philippines, a **rapid population growth**, led to the **booming of the population going** from 75 million inhabitants in 1995 to 100 million in 2014. If the economic growth has been steady (+6 % / year on average), it has not really been accompanied by a decrease in social disparities, with particularly dramatic consequences for the poorest classes. Indeed, the country has steadily been declining in the ranking of the United Nations Human Development Index, being globally ranked -in 2016- 116 out of 190. **In 2015, 21.6 % of the population was living below the national poverty line.**

This rapid growth has resulted in a **massive urbanization of the population**. In 2010, the urban population reached 63 %. It should reach 70 % in 2050. This urban development, generally poorly controlled, is often a factor of vulnerabilities. Inhabitants live in overcrowded and poorly built housings. Their health is put at risk by a limited access to water, poor sanitation, and a breakdown of traditional family structures, a high crime and a high rate of unemployment. The population concentration is favorable to the development of infectious diseases. Informal jobs, unprotected and poorly paid are often linked to poor working conditions in terms of safety and hygiene.

The Philippines are the first country where Eau et Vie operated. The first program was launched in 2008, in the province of Cavite, in the Manila suburb.



Since then, the social enterprise Tubig Pag Asa (TPA) and the NGO Water and Life Philippines have been cooperating in 3 areas: Cavite, Mandaue-Cebu, and Tanauan, an area of the Leyte Island, destroyed by Haiyan cyclone in 2013.

Thanks to local partnerships with water operators (Maynilad Water Service, Metro Cebu Water District and Leyte Metro Water District) and with the local authorities, TPA connects households to the drinking water network, whereas W&L is responsible for hygiene-awareness activities, community strengthening and firefighting. Studies are currently being carried out to define sanitation and waste management services.

## Cavite

-  **2,084** households connected to water supply
-  **21** fire hydrants installed and **131** volunteer fire-fighters trained
-  **904** people made aware of good hygiene practices
-  Solid waste management study finished
-  **4** annual meetings organized (1 by the headquarters)



## Mandaue-Cebu

-  **1,969** households connected to water supply
-  **893** people made aware of good hygiene practices
-  **21** fire hydrants installed and **111** volunteer fire-fighters trained
-  **276** women present at sessions on menstrual hygiene
-  **368** attendees at solid waste awareness sessions

## Tanauan

-  **390** households connected to water supply
-  **700** people sensitized to hand washing
-  **6** fire hydrants installed and **41** volunteer fire-fighters trained
-  **300** women present at sessions on menstrual hygiene
-  **843** attendees at solid waste awareness sessions

# Cavite: New neighborhoods and waste service definition

Following the deployment of sanitation and waste management services in Bangladesh, a process was launched in 2018, in Cavite, to adapt and expand these new services in the Philippines. Maynilad Water Service operator, Eau et Vie and TPA long-standing partner, agreed to partially finance the waste service definition study, thus demonstrating the significance of deploying additional services. For the first time, Maynilad Water Service is also a W&L partner, and directly supports awareness-activities on hygiene, firefighting and community strengthening. It is a strong sign of recognition of how important these activities are in Eau et Vie successful model. Neighborhood clean-up and hygiene awareness sessions were organized by W&L teams in every intervention districts.

The waste service definition study allowed analyzing the different collection systems in effect in the Philippines, to understand how the service operated by TPA could fit into the existing ones. An action plan for the deployment of the service in 2019 was also completed. The sanitation service will also be defined in 2019.

New households were also connected to the TPA network in Cavite, in particular, with the network extension in Upper Succat district. A new cluster was built, allowing to ease existing community tensions between two groups of inhabitants, only one of which was, so far, connected to TPA network.



# Leyte: Sacme 2 connection, work at SOS Village in 2019



The island of Leyte was devastated by Haiyan typhoon in 2013. The city of Tacloban and its surroundings were destroyed by 90 %, causing the displacement of more than 660,000 people. Relocation zones were established but while the construction of these zones was completed in 2015, the newly constructed houses were not connected to water and sanitation networks.

To solve these issues, Eau et Vie has been working in the Sacme neighborhood since 2015. In 2018, a majority of Sacme residents had already been connected to the TPA network, in the previous years. Still, six new connections were made.

Negotiations were also underway for the opening of a new neighborhood in Tanauan. Finally, an agreement was signed in November with the municipality as well as the local water operator, LMWD, to open a new zone, called SOS Village, in 2019. This area includes 320 dwellers.

W&L continued its public awareness activities among the population. Five training sessions were organized for the volunteer fire-fighters. New sessions dedicated to menstrual hygiene awareness were organized in Tanauan. They were welcomed with an encouraging success, since 300 women attended, demonstrating their interest.

# Mandaue-Cebu: Water networks extension and Cebu branch opening

In 2018, no less than 530 families were connected to the TPA network in the Mandaue Cebu zone. Mantuyong, the 5th zone of the Mandaue agency, was inaugurated in April 2018. It corresponds to the second half of the Mantuyong-Ceniza neighborhood, of which the 1st zone was opened in December 2017. TPA plans to realize a total of 180 connections. The zone opening ceremony, co-organized by TPA and W&L, allowed the gathering of more than a hundred people. Inhabitants from the district thus celebrated the event with the local teams and our partners who were invited on that occasion.

Water distribution operations have also started in the new Cebu agency, with the opening of the first network in Tangke

Historical partners and local authorities met in September for the network inauguration. A total of 450 connections are planned in the Tangke neighborhood. The opening of 3 additional zones is planned in Cebu in 2019.

W&L teams were also involved in several Barangay Development Councils (BDC). The Barangays are the smallest administrative divisions in the Philippines, and they correspond to the scale of a neighborhood. They periodically organize sessions to shape the local development policy. W&L consequently participated as a guest at the BDC Mantuyong in August as well as the Tipolo's one in November.

# Focus: Model consolidation and promotion of an integrated approach



In 2018, Eau et Vie has worked to expand its model and to strengthen its integrated approach.

W&L teams started to work on the thematic, with the organization of menstrual hygiene awareness sessions throughout the year. These were very popular with women who voiced their desire to see men attending these sessions too.

For the first time, parties annual gatherings” were also organized in each intervention municipality (1 in Mandaue, 4 in Cavite and 1 in Tanauan). These sessions enabled to bring together representatives of the local authorities, the partners (such as the “Bureau of Fire Prevention”

or the “Disaster Risk Reduction Management Office”) and the community.

These latter were able to report on their difficulties and exchange views on equal terms with the authorities. The different participants to the meetings also committed to support W&L in carrying out hygiene awareness and fire prevention activities.

Finally, Eau et Vie teams made the most out of the Asia Water Forum, which was organized in Manila by the Asian Development Bank, to present Eau et Vie’s model and integrated approach. A presentation was thus made before a wide panel of water professionals allowing a better knowledge of our model.



# Life Stories



**M. Atanasov,  
inhabitant of Filipovtsi**

“I live in a one-bedroom place with my son, his 19 year old wife, who has a 16 month old baby and is pregnant. W&L Bulgaria’s baseline survey was the opportunity to share my issues related to the bad quality of water.

My family disposes of outdoor toilets which are in terrible conditions and used not only by my family but also by 8 relatives living near. My daughter-in-law is the only one who cleans the toilets.

I would like to witness life improvements for the next generation and I believe that is possible through education and the improvement of the access to basic needs in the neighborhood.”



**Shafreen,  
member of the  
Executive Committee  
of Water and Life in  
Bhashantek**

“As a member of Water and Life Executive Committee, I had the chance to present the slum of Bhashantek to the Board during our first meeting.

I live in Bhashantek and I could experience the living conditions of the community as well as comparing them with the other slums of Dhaka.

I felt listened during this presentation, as it brought up many questions covering, in particular, the price of water.

I personally do not benefit from the latrine service and would be very interested in having access to toilets and a drainage system near home”



**Serge,  
CM2 student in Offoumou  
Yapo school**

“I took part to the hand washing and oral hygiene awareness day organized in my school (Offoumou Yapo) by the NGO Eau et Vie Côte d’Ivoire on the 22nd of January 2018.

I received a hygiene kit (liquid soap) and notebooks, and had fun learning the different hand washing steps. Now, I regularly wash my hands. I want to thank Eau et Vie Côte d’Ivoire for this initiative et I would like to see them again in my school for another awareness day.”



**Affoussiata Touré,  
inhabitant of Djidan 1**

“I am very happy for having taken part to the clean-up day of my neighborhood. I was part of the group responsible for the garbage sweeping, and we made the neighborhood clean.

Thanks to the signs displayed in the neighborhood, some people even have adopted a better behavior, throwing their trash in the bins.

I would like for another day like that to be organized again and insisting on the presence of



**Glenn Custodio,  
chief of the volunteer fire  
brigade of Leyte**

“I volunteered to join the fire brigade because I realized I had to do something not for me only but for the community.

Throughout the different firefighting activities and trainings organized by Eau et Vie, I learnt how to prevent and contain a fire.

I also appreciate the partnership between Water & Life and the local Bureau of Fire Protection (BFP).

“Safety first” – that is what I learnt with the BFP and Water & Life.”