SOS CHILDREN'S VILLAGES INDIA

A loving home for every child

#Humans of SOS

Annual Report 2019-20



DR HERMANN GMEINER
FOUNDER, SOS CHILDREN'S VILLAGES



"A child's greatest suffering comes from not belonging to anyone. Lack of food, clothing and education is easier for a child to cope with than to be alone, without a home and not belong to anyone."

SOS Children's Villages is operational in India since 1964 providing a loving home to children without parental care and keeping biological families together. It's part of the global movement against institutional care that began with and led by late Dr. Hermann Gmeiner in Austria since 1949.



"One life, if transformed, has the potential to change many! I am a living example of that force that SOS Mother has instilled within me."

Prachi
Nurse and a Covid Warrior

Prachi was brought home at SOS Children's Villages of India when she was barely six years old. Troubled but coping with grief of losing her parents, she embraced her new family. Being the youngest, the SOS siblings and mother showered abundant love on her. Soon forgetting her past, Prachi grew into a confident girl with bright academic performance. Her interest in science, anatomy and human suffering drew her to pursue a course in General Nursing & Midwifery (GNM). "My little angel today, is saving lives of many in this stressful times. She is the Covid Warrior and I am so proud of her," says her mother Anuradha.

Together, We Are More Resilient

Message from SOS India Leadership

Dear Friends,

THIS YEAR'S ANNUAL REPORT, is much more of a reminder of the resilience, collectively we have exhibited against the fragility of the world we live in. Parti-cularly, since the report is being produced after the havoc Covid-19 has created around the world. We have taken the opportunity to reflect and acknowledge the unfathomable collective strength of our staff, partners and beneficiaries in exploring the uncharted spaces, for a fight against uncertainty and vulnerability. In this endeavor, we are extremely proud for having successfully being able to keep our children safe, engaged and supported, at all times.

As a ritual, the annual report accounts our progress for the past year but what really sets us apart is bringing forth the spirit of experiment and innovation. The highlight is that we created more spaces for participation and collaboration but most importantly redefined the way our impact can be envisioned, recorded and measured. For instance, children's academic performance and caring aspects are largely executed customary anywhere in the world. However, the current milieu of in-equal and polarized world, building the citizens of tomorrow requires more than basic rearing. Inculcating values and attributes of volunteerism calls for a structured intervention right from the infancy. For this, we have embarked on spelling out a clear Character Building Curriculum. It envisages to nurture innate talents of young minds, which is nested in resilience and sense of purpose. It will usher them to be inclusive and informed global citizens, who will be anchored in plurality. Similarly, adopting a system approach, focus is laid in bringing children in the centre to our reflection and learning processes, besides planning and measuring. Fostering a sense of collective learning has required us to test our territorial boundaries and potential. It has manifested in forging more and more institutional partnerships with peers, inviting thematic experts from the sector to deliberate solutions and creating avenues for egalitarian co-existence within the organization.

All of these we could afford to experiment and succeed, because our key stakeholders – children, mothers, staff and patrons have continued to excel in their respective areas. These are the Humans of SOS we celebrate. Many children made us proud with their academic achievements and excellence in sports. Similarly, the SOS mothers and families we support in our community outreach programme have yet again demonstrated that nothing can weaken their commitment to protect their children. Most importantly, our staff and partners (individual, corporate and institutional donors) have proved to us that their faith in our mission is much larger and way deeper than the scare of Novel Corona Virus. These are the relationships and resilience of our organisation that we cherish; these bonds have further strengthened our commitment of #NoChildAlone. This Annual Report presents a brief account of the vibrancy and emotions that we experienced throughout this year. We hope that you will enjoy reading it and continue to be by our side.

Thank you,

Sincerely,

Rakesh Jinsi
President, SOS Children's Villages of India

Sudarshan Suchi
Secretary General, SOS Children's Villages of India

#Humans of SOS

Creating Enduring Relationships

The lasting bonds are of empathy, belief and trust. We at SOS Children's Villages of India believe in fostering relationships. It is for this reason, this year's theme is dedicated to all the humans we are for, we work with and that we are –

Children

Children are central to our being. We advocate for their rights to ensure that they are afforded to be, but children. And that they become the best humans.

Mothers

At SOS India, we celebrate mothers for their untiring and selfless devotion to their children. They continue to beat us in our pursuit of giving the best to our children. Because they are the supernatural humans.

Coworkers

These are unsung and invisible heroes. We salute their sense of public service, commitment and compassion. There are endless reasons we want to express gratitude for their relentless dedication.

Partners

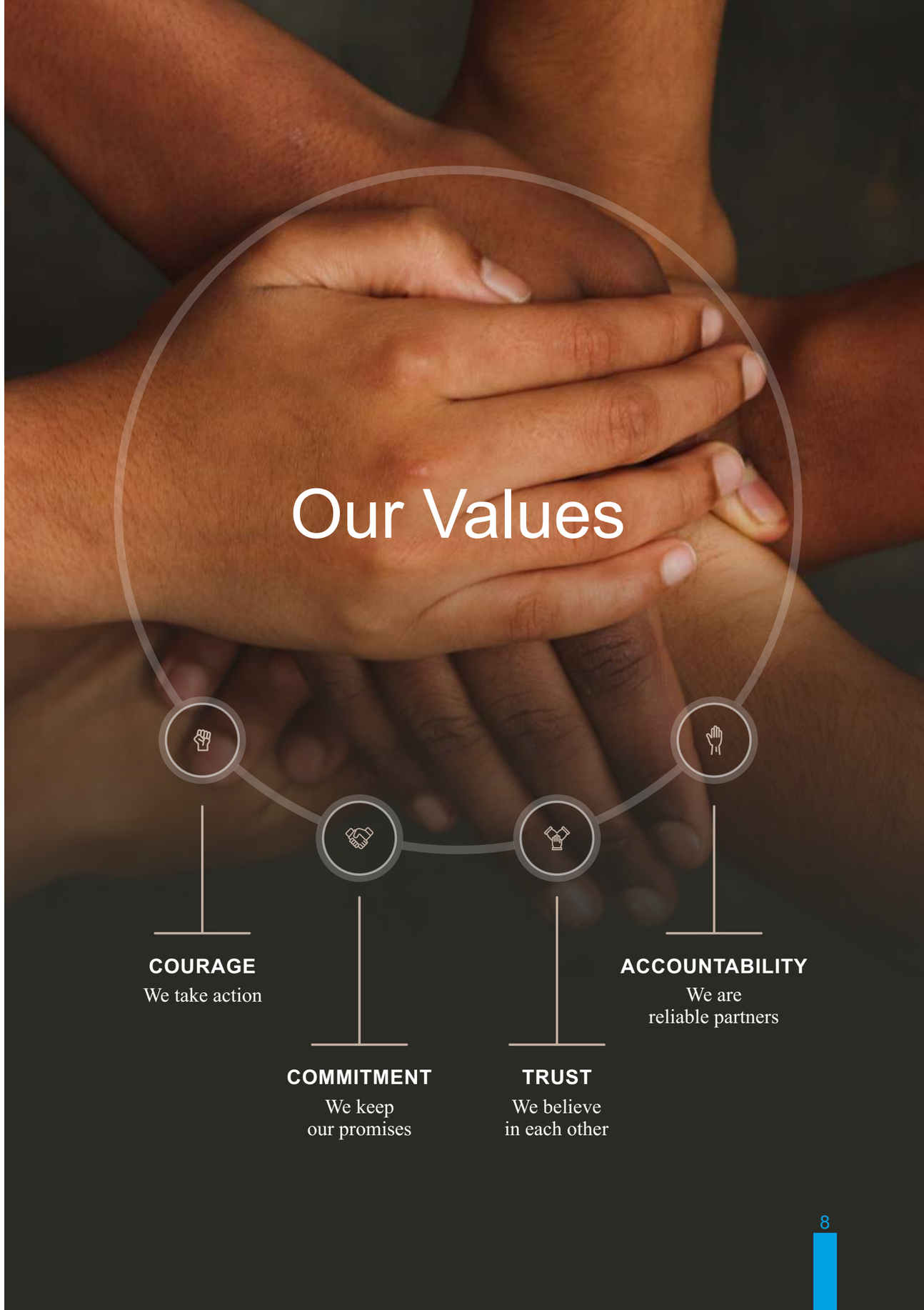
Any journey walked alone takes much longer. Together with our partners, we reflect, plan and co-create the best life for children and marginalized communities. Our partners are a significant part of the human pilgrimage we create year after year and we are indebted to them for being the best co-travelers.

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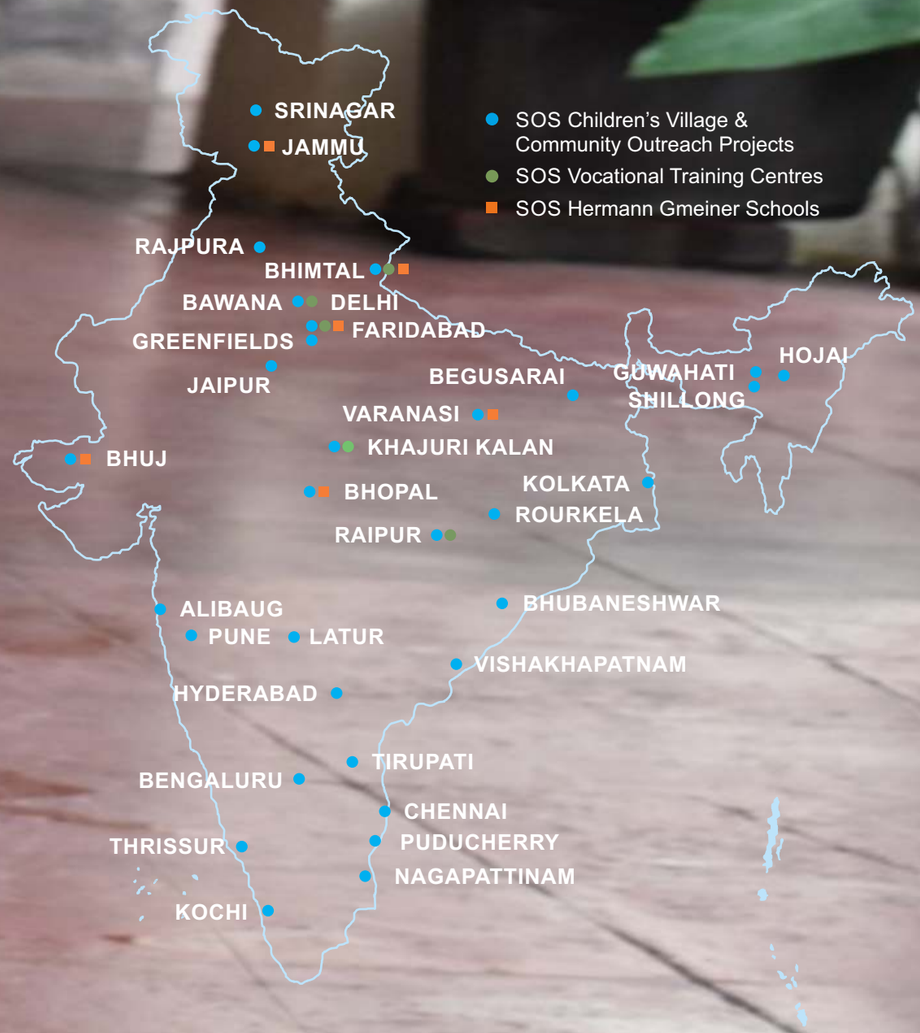


SOS's Vision

Every child belongs to a family and grows with love, respect and security.

SOS's Mission

We build families for children in need, we help them shape their own futures and we share in the development of their communities.



The Year in Review 2019-20

SOS Children's Villages of India believes that all children and young people have the right to grow up in a family environment with love, care and attachment. Upholding these values since 1964, we are fully aligned with the United Nations Convention on the Rights of the Child (UNCRC), which was ratified by India in 1992.

DIRECT REACH

20,000
CHILDREN & YOUTH
were supported with a loving home

15,000
CHILDREN
supported during disaster and emergencies

2,000
YOUTH
supported for employability

8,000
FAMILIES
supported to be together

INDIRECT REACH

20 million
CHILDREN'S RIGHTS
advocated for



Reorganising Ourselves

CREATING more participatory spaces for collective deliberation and collaboration, greater focus has been laid in strengthening the systems and processes for higher impact. The Annual Coworkers Seminars (ACS) and The Annual Review and Planning Meeting (ARPM) embodied these commitments by tying-in SOS Care Commitments along with result based planning, monitoring and evaluation. In the process, cross-functional teams were created to foster greater learning and exchange of good practices.

Defining Pathways

IN MID-2019, the Family Strengthening Program was carved out operationally, as a separate vertical. It implies, expanding the reach, scope and scale of supporting more vulnerable families and preventing child abandonment.

For effective results, the goal setting and year-end assessments are linked with the Result Based Management Approach. Rounds of discussions enabled greater collaboration across departments and functions, leading to greater collective accountability towards ensuring that our children have nothing, but the best.

Innovations

THE RISING inequalities, poverty, conflicts, migration, climate change and frequent natural disasters are producing more complex outcomes in child protection: orphanhood, abandonment, child slavery, trafficking, militancy, violence and displacements. To staying relevant, our programmatic rigour must keep up with the pace of current paradigm shift. Two innovations were initiated to this effect –

1) The Programme Unit has been refurbished into Programme Quality and Impact Unit (PQI), bringing in a 360 degree focus to measuring quality outcomes to advocating for children's rights to gleaning out key learning.
2) Inculcating values in children is pivotal to prepare global and responsible citizens. To realize this goal, we initiated the process of developing Character Building Curriculum.



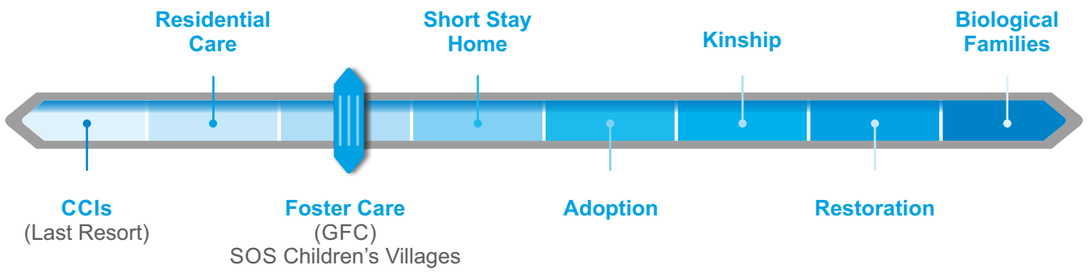
> "We at SOS Children's Villages of India do whatever it takes to build responsible citizens and that's how the character of the nation is built.
>
> *Rakesh Jinsi*
> *President*

Our Programmes

SOS Children's Villages of India supports children and young people in difficult circumstances to reach their full potential. The various programmes can be observed on a care of continuum, as described below.

Alternative Care Continuum

FOR EASY comprehension – the continuum of alternative care can be imagined as a linear horizontal line: at its far right, are the biological families, where children are cared for in their natural environment. On the far left of this continuum is located the CCIs aka child care institutions/ orphanages. These are the last and least desirable resort for children, where food and shelter is ensured but not the personalised, individual care nor any attachment with the caregiver. From right end of the spectrum to its left, there exist several forms of care – some known, others to be discovered. Half a century old SOS Children's Villages of India with a proof of concept is ever aspiring to support children and youth anywhere on this continuum.



For children who have been separated, abandoned or have lost parental care, we offer solutions such as Family Like Care (or Group Foster Care) to Kinship Care or Community-Based Foster Care. Working on the root cause of child abandonment, as a preventive measure we strengthen biological families. With advocacy and technical partnerships, we engage with various stakeholders, on this continuum, in improving the experience of children living in different alternative care settings – such as Child Care Institutions.

Protecting the Best Interests of Children

Our Focus

01 Survival and Development

Ensuring children's basic needs (education, health, nutrition, leisure, cultural and recreation) and standard living for physical, mental, spiritual, moral and social development

02 Protection and Participation

Safeguarding children in all possible ways and ensuring their voices are heard and counted in their own development processes.

03 Attachment and Belongingness

Ensuring personalised care, which is supportive, protective and caring like that of a family in creating a joyful childhood experience.

04 After Care and Self Reliance

Age, maturity and need based intervention for systematically preparing children to assume self-reliance and facilitating their integration in society.

Drawn on over a century old, in-house robust child care standards, SOS Children's Villages' activities are further guided by the UN Convention on the Rights of the Child (UNCRC) and the UN Guidelines for the Alternative Care of Children.



Child Safeguarding

Keeping children safe wherever they are!

WORKING with children on 4 key aspects – awareness, prevention, reporting and responding, we create strong vigilance systems which are supportive, respectful and trustworthy – during this reporting period, the focus was to foster greater trust amongst all stakeholders in raising concerns as soon and as accurately possible. The thrust of the First Information Person (FIP) training was on Child Sexual Abuse (CSA) and preventing measures.

Similarly, bolstering our commitment, we expanded the knowledge to vulnerable communities. Children can demonstrate remarkable resilience amid adversity, navigate complex environments, and engage in self-protection, if they are oriented and supported for it. In 4 locations a series of consultations with different stakeholders, both external and internal, were held to map various issues pertaining to child safeguarding. An orientation of child safeguarding was conducted subsequently - a total of 228 training and awareness sessions were held in which 5,021 caregivers and 5,965 children participated. Currently, child safeguarding strategy is being developed, which will be rolled out next year across all locations.

OUR CHILD SAFEGUARDING COMMITMENTS

We create a safe environment for children in all our programmes.

We do not tolerate any abusive behavior towards children, whether intentional or inadvertent, anywhere in our sphere of influence.

We promote child protection in the communities where we work.



Strengthening Families

Community Outreach/ Family Strengthening Programme

SOCIO-POLITICAL and economic factors can destabilize families, such as migrants, children or single women headed households. The Family Strengthening Programme aims at creating greater capacities of these vulnerable families to attain economic empowerment. Improving the access to essential services (education, health and nutrition) and forging linkages with government and other stakeholders, the programme keeps biological families together and touches the lives of nearly 18,000 children every year.

17,920 children (51% girls) supported in biological families

8,064 families were kept together

3,862 new children reached

01 Survival & Development

02 Attachment & Belongingness

03 Protection & Participation

04 Aftercare & Self-reliance

13,202 children supported to attend school

6,664 children have improved nutrition levels than earlier

132% annual increase in incomes for 4,347 families

1,097 families supported for safe sanitation

5,792 families linked with govt. social security schemes

9,157 children received academic inputs

4,739 children's voices bolstered through their collectives

1,196 youth enrolled for skilling and 375 completed their courses

2,991 families supported for clean drinking water

Humans of SOS

Success Demands for Hard Work

RAJANI is a landless farmer in Hojai, whose life revolves around two sons and her husband. A meagre income of INR 3,500 a month from selling street food near a school premises wasn't making her both ends meet. In year 2014, when she enrolled with SOS Family Strengthening Programme, little she had known that business expansion is a possibility she could ever afford. With a small loan of INR 16,000 she bought a three-wheeled ferry. Now her husband could move around to cover larger customer base. With increased income, support for children's essential needs, training on parenting and peer interaction, Rajani witnessed a shift in her approach to life. Investing more attention towards her children's education she observed they were performing well in school and extracurricular activities. Her elder son became an active member of Bal Panchayat and mobilized his peers to create awareness for hygiene and sanitation. In 2019, Rajani's family has been linked with Govt. Housing Scheme (PMAY). Rajani was able to invest part money from her savings and now owns a small house where she grows vegetables. She is the embodiment of determination and resilience.

Alternative Care

Family Like Care

A CHILD'S holistic development is best realized in a caring family. It makes the departure point for our Family-like Care model. It features personalized, individual quality care provided by a trained caregiver (SOS mother). Children in an SOS Village are raised with all the inputs needed for their safety, development, participation and path to independence. But most importantly, the key feature in our model is the stronger socio-emotional relationship with a stable caregiver (SOS mother). It affords children sufficient stimulation. The lasting bond between them contributes for better physical and mental development outcomes for children.

6,685 children
continued to grow up in a loving home

548 new children
brought home to a loving SOS Mother

138 children
restored

01 Survival & Development

02 Attachment & Belongingness

03 Protection & Participation

04 Aftercare & Self-reliance

4,605 children
attended regular school and received academic inputs

182 girls & 161 boys
graduated from Class X

146 girls & 113 boys
graduated from Class XII

1,275 youth
(54% girls) went for higher education

180 young people
were employed as they left care (46% girls)



KEEPING SIBLINGS TOGETHER

25% of siblings in SOS Children's Villages are biological siblings and are kept together in the same family.

Humans of SOS

Love Unstoppable

RUMI is a loving mother of 6 children in SOS Children's Village Srinagar. Known for her culinary skills, she makes the best Kashmiri Wazwan on every special occasion. She is strong, independent and determined. All of these qualities were put to test one fine day.

Last year, one day early morning, she with her daughter Samrina were walking to school to make it on time for Samrina's exams. On their way they noticed that the roads were deserted and only CRPF troops were around. They couldn't understand what was going on. Just before reaching the school, stone pelting began; one of which unfortunately hit Rumi. Her face began to bleed and Samrina panicked. Rumi maintained the composure and dropped Samrina safely to school. Later, Rumi was taken to hospital by SOS coworkers. Small pieces of glass were removed from under her eye. After the visit, Rumi insisted to wait and pick her daughter, when she is finished. "My only worry was to make sure that Samrina isn't distracted for her exams. My children are my first priority," said Rumi.

> The underpinning quality of SOS is that we invest in people and partnerships, paving the way for creating a better tomorrow for our children.
>
> *Sudarshan Suchi,*
> *Secretary General*



New Child Entry Programme

THE NEW Child Entry Programme is designed with a team of clinical psychologists to facilitate a swift settlement of children in new environment. It particularly equips SOS Mothers with skills and tools in understanding the impact of Adverse Childhood Experiences (ACEs). All the SOS Mothers in 32 locations who were a part of this programme have seen a leap of transformation in bonding with new children. To garner learning, we are mapping the prevalence of ACEs and Social-Emotional Wellbeing of children.

Mothers Training Curriculum

THE SOS mothers are not just a carer but a friend, elder sibling and a teacher who fosters aspirations of children. To equip mothers to be a mentor, a training curriculum of 11 modules has been developed. It was tested with a dozen SOS mothers and we learnt that after training, the SOS mothers are more involved in preparing academic and development plans for their children. With some fine-tuning, we will roll out the training for all mothers, from next year.

Fit Facility and Group Foster Care Registration

IN THE past year, a total of 24 Children's Villages have received Fit Facility License, while 7 projects have received Group Foster Care Registration.

Group Foster Care, as defined under the Juvenile Justice Act (JJ) 2015

"A family like care facility for children in need of care and protection who are without parental care, aiming on providing personalized care and fostering a sense of belonging and identity, through family like and community based solutions."

Kinship Care

Kinship Care involves children being cared for by their extended family or with close friends of the family known to the child.

IF CHILDREN lose biological parents, the extended families is a best alternative. However, for a variety of reasons, this option may not become easily available. For instance, the relatives may be extremely vulnerable themselves or their existence may be unknown to the child. Through a structured programme we formally place children with their kin, in collaboration with the District Child Protection Unit (DCPU) and the Child Welfare Committees aka CWCs. Ensuring that the child is safe and adequately cared for, we empower the Kinship Family with regular support and supervision. Since 2016, we have placed 159 children in 8 locations.

97 boys & 92 girls
placed with their kin in 103 families

72 new children
brought home to their kin

43 mentors
supported children's swift integration

01 Survival & Development

02 Attachment & Belongingness

03 Protection & Participation

04 Aftercare & Self-reliance

148 children
received education and health services

156
school going children received academic support

129 children
showed improved BMI than before

86 caregivers & mentors
received 26 training for successful integration of child into family & community

Humans of SOS

The Guiding Light

ONCE the child is formally placed in a Kinship Family, it is important to ensure that the child is settling well. For this, a local mentor from within the community is identified and trained to be sort of the God-Parent figure in the child's life. Komal a 12 year old had lost her parents a couple of years ago. She grew into an extremely introvert and gloomy child, disinterested in school. With the support of Child Welfare Committee (CWC), Komal was brought home to her paternal aunt Radhaben for formal Kinship Placement. While Komal immersed into her aunt's home, the mentor Nandlal, a teacher in the village became her guiding angel. Through regular and consistent visits, he engaged her in reading stories, watching documentaries of children doing well in studies, coaching her in math & language, fun games and drawing. Slowly Komal began to come out of her shell. Today, she likes school and is a favorite student of her teachers. Recently, she single-handedly led the hygiene campaign for children in her school. “I just did what I would have done for my own daughter” – says Nandlal.

Youth Engagement

EQUIPPING young people with the skills and confidence to support them walk the path of independence is the focus of Youth Engagement and Empowerment. We provide individualized support in preparing young people for higher education, job market or self-employment. We seek to invest into young people's capabilities to develop future societies which are sustainable, informed and comprise of responsible parents.

Disadvantaged Youth Skilling Programme

Working with vulnerable families and partners, 1,196 young people were supported

IT IS estimated that 92% of Indian workforce is operational in informal economy (India Labor Market Update, ILO Country Office for India, July 2016), in other words, their rights to decent life and work is denied. At the core of this vicious cycle is the poverty and inequality. To address this, we empower youth with skills and prepare them for employability. In partnership with corporate donors and over 30 certified, credible, government affiliated training institutes, we have enabled 665 young men and 531 young women gain employability skills of their interests. Extensive counselling sessions addressed participants' apprehensions related to choice of skilling programme, duration, safety and job opportunities post training. In addition, 64 young people were supported for higher education & professional courses

375 youth
completed skill training programme

283 youth
(46% girls) got first job after completing the course

INR 7,700
per month is the first time average salary as against INR 7,000 last year

Care-leavers: Path Towards Self Reliance

With guidance from their SOS caregiver, the young person actively engages in the leaving care process. In 2019-2020, more than 3,767 young people were supported towards their path to independence.

IT IS important to understand one's skills, abilities and aspirations. To this effect, a series of activities help young people clearly see a pathway to future. The multiple intelligence, multiple nature (MIMN) programme was conducted for 317 young boys and girls this year, measuring their aptitude and interests. Followed by it, the Career Guidance and Higher Education Admission Assistance Programme benefitted them in choosing a career and suitable academic path. 75 youth (60% girls) benefited from E-Age an English Learning programme designed for care leavers for better employ-ability. And through Positive Youth Development Programme, we helped these young people built emotional intelligence and resilience to cope with difficult circumstances in life.

318 youth
(54% girls) successfully integrated into mainstream society

INR 18,407
per month is the first time average salary as against INR 17,349 last year

370 youth
(58% girls) supported for higher education and professional course

Transferring Knowledge: After Care Project with Maharashtra Government

DRAWING on our own experience of After Care Programme, we have partnered with the Government of Maharashtra in preparing 78 young men and 24 women (between 17 to 23 years old) for their path to independence. The youth from government run Child Care Institutions (CCIs) were supported to match their aspirations and aptitude with a suitable skill training, which ends with a job placement. Coupled with soft skill training, young people embark on their journey for a better future. The project is being rolled out in Latur, Aurangabad, Beed, Jalna, Osmanabad, and Nanded districts. The most popular courses amongst this group are - Diploma in Construction Supervisor, Computer Application, Hardware and Networking, AC & Refrigeration Services, Automobile, Craft Teacher certificate and Typing.

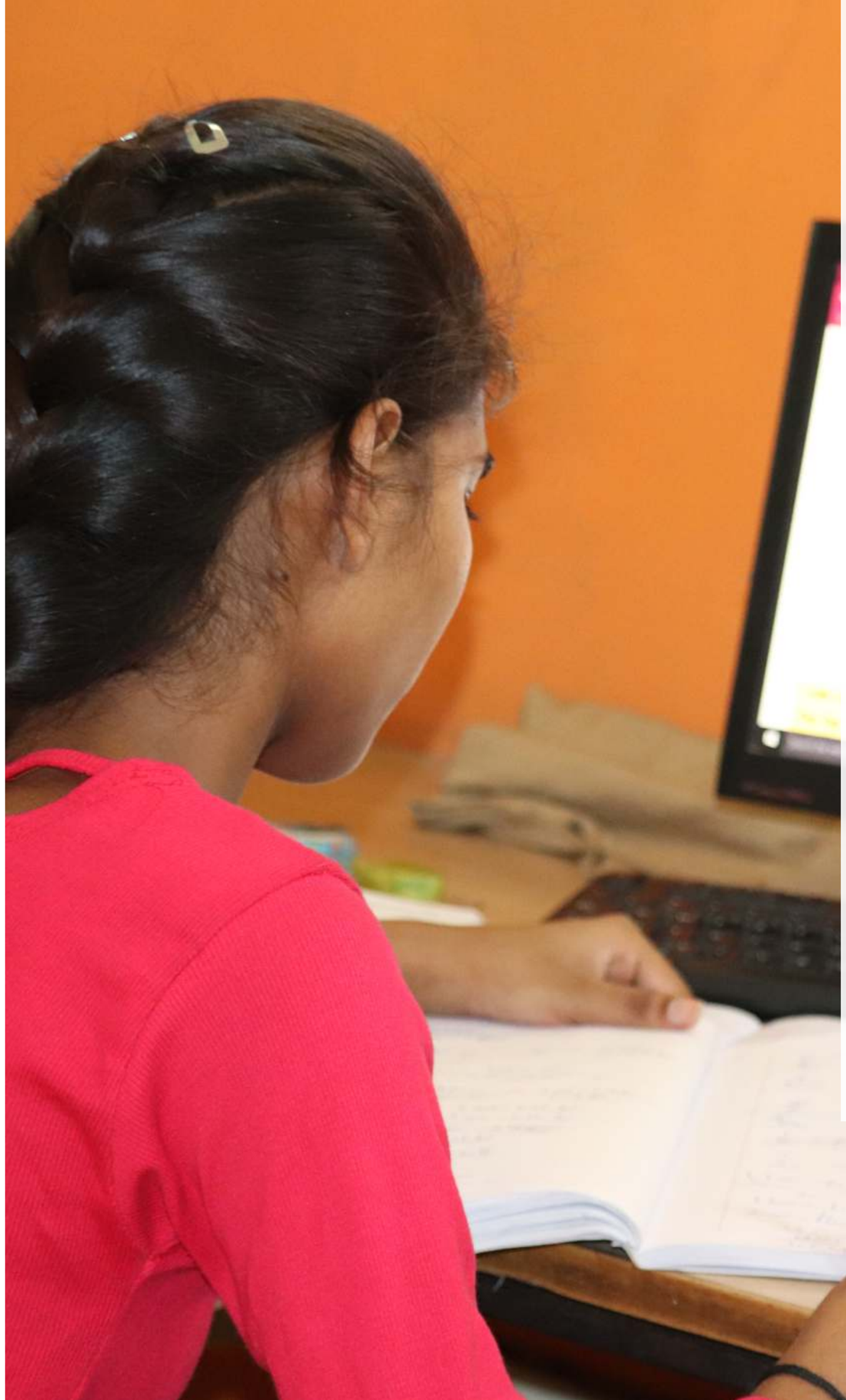


Vocational Training Centres

COMMITTED to support children wherever they are, we run our own Vocational Training Centres. Registered with the Government of India, Ministry of Labor and Employment in Raipur, Chhattisgarh and in Nizamuddin, New Delhi, the focus is to equip young people from marginalized communities gain employable skills. With the capacity to cater to 500 youth every year, these Centres provide training courses in Automotive Repair, ICT (Computer), Electrical and Retail, Accounting, Print Publishing Assistant, to name a few. Partnering with esteem Corporate Citizens, this year, 515 youth were trained in job-oriented courses along with training in English and Soft Skills. Till date, a total of 1,548 youth have been trained, of this, 1,345 have been placed with well-known industries and companies. A few popular placement partners are: Marks & Spencer, DHL Express, KFC, Domino's and Swiggy.

One student was hired by Marks & Spencer after completing his internship. Within one month of joining, he was offered a promotion as a Buddy Coach with a gross salary of INR 27,000.

Similarly, another student got placed with DHL Express as a courier boy with a monthly salary of INR 24,666.



Humans of SOS

A Life Less Ordinary

NAMEERA SHAIKH is always busy. She works as a data entry operator in a Multi Service Office. She manages to spare few hours every week to do volunteer work in her own community. She teaches young women 'typing' and give insights into an office life. The peers look up to Nameera and want to be a confident and motivated woman like her. However, life wasn't this easy always. Nameera lost her father a few years back and her mother struggled to raise kids with her meagre income she made being a domestic help. Couple of years ago, when the family joined SOS Family Strengthening Programme, life took a new turn. Nameera's mother resisted strongly the pressure from her community to marry her daughter away. Rather, under the IT Education for Girls Programme of SOS, she got Nameera enrolled and encouraged her to become economically independent. Since then, Nameera hasn't looked back. She got her first job as a Data Entry Operator, after finishing her course. Within a matter of months, she grew into a confident, responsible citizen who is working shoulder to shoulder with her mother in fighting for girl's education in her community. "I would have not known a life beyond four walls of my home, had it not been for my mother and the vocational training I got enrolled into. I now want to build a good life for myself and those around me", says Nameera.

Children's Participation

Children's Collective: Bal Panchayats

To protect and promote children's right to participation, various opportunities (formal and informal) are created in our programme. Children's Committees and Councils are one such platform which help build leadership skills among children, express their opinions freely and encourage them to have that opinion taken into account in any matter or process that concern them at home, school and community.

CHILDREN (8 to 18 years) are mobilized to form groups and numerous activities are organized to inspire their creative minds. These activities enable them to open up and share concerns. Fostering a sense of governance and ownership through formal elections and officiating positions, children learn to navigate through formal democratic processes – several children emerge as natural leaders. They have raised issues (as many as 126) such as access to clean drinking water, quality education, solid waste management, safety of girls and corporal punishments. The collectives thus prepare children as change agents, who learn to demand their claims and begin to shape the development agenda around them. For example, in Puducherry, the Bal Panchayat has set up a mobile library to promote reading and writing amongst children and their parents. The Library was inaugurated on Children's Day by Welfare Minister of Puducherry Mr Kandasamy.

In Varanasi, the Bal Panchayts were given an opportunity to understand the electoral system of India. With the help of District Commissioner, eight Bal Sansads (Children's Councils) were formed. The Bal Panchayat representatives were then nominated for different portfolios after declaring their manifestos. It was a fun activity but children learned the mechanics of governance, elections and management. A number of discussions were held since then about participation, democracy and diversity, and now children are creating an agenda of development for their own communities from their own perspective.



4,739 children
are part of 170 Bal Panchayats (Children's Council)

326 girls
hold office in the council

277 boys
hold office in the council

Children and Youth Committees

CHILDREN'S Committee in each SOS Children's Village offers a platform to express their concerns, hone leadership skills and claim their rights. As per the JJ Act, children's committees for different age groups are mandatory, however, we ensure that children are supported to incorporate democratic decision making skills in their daily lives. For this, participatory processes, training and discussions are held regularly to uphold their rights to Participation and Expression. Across 32 Children's Villages, a total of 2,148 children and adolescents participated in these committees raising concerns related to food, cleaning up of physical spaces, child rights, education, sports and Covid-19 pandemic.

Education

Education is a powerful tool, it can open doors – mental and social for building a life for oneself and for others. Though, it is a right of every child, yet millions of children are denied this right. Poverty, discrimination, violence or lack of physical access or all these may prevent children to attend schools or pace up for learning. SOS Children's Villages of India stands committed to promote child-centred quality education suited to their unique skills and capabilities, through a variety of interventions.

Equipping young minds

1) School Readiness:

CHILDREN of different age and learning levels come to SOS. Preparing them for schooling, an effective in-house preparatory curriculum is practiced. It enables children to learn on their pace, as per their age and learning levels. It inspires joyful learning in an engaging environment. This year, 275 children across all projects attended the programme. Of these 115 children joined formal schools after completing the programme. The progress of children is tracked every six months and it was observed that all of them were settling in well with promising academic performance. In the coming year, they will be supported to finish assignment independently and be more curious to ask questions.

2) Mitigating Learning Level Gaps:

CHILDREN to SOS Villages come from diverse and complex social and emotional histories. Consistent investments in building their capacities and academic skills require sustained efforts. This year, under a new initiative children needing additional attention were identified from grade I to VIII; including those appearing for Board Exams. Adopting NCERT guidelines for age-appropriate learning levels, under the National curriculum framework, structured attention has been extended to these children. For 1,304 school going children and youth this year, the Academic Mentors and Academic Coworkers prepared age and grade appropriate, learning plans, which was reviewed every month and at every quarter. These included question papers, work plans and worksheets. The assessments show significant improvements in learning levels, leading to a promising academic results, when the academic session is over.

Empowering with skills and resources

1) Digital Reading and Learning:

CHILDREN at SOS enjoy the digital library that has vast collection of books, ranging from Pre-primary, Primary, Middle, Secondary, Sr. Secondary to University Level. This past year, many more children accessed (online and offline) various books. Each Family Home in the Children's Village is equipped with a basic computer system, which children use one by one during their leisure. Besides using academic books, a number of Motivational, Autobiography and Britannica Series also occupy their minds. The chapter wise questions and workbooks have been most popular amongst them, especially for those children who are appearing for Board Exams. The volume of books have increased from 5,000 last year to 8,700 books this year. The usage of these books has also seen a huge jump from 193 users last year to 1,926 users this year (a 90% increase). This data is collated at the backend, in understanding the usage and performance of this resource. Efforts are being made currently to improve the user-interface experience.

2) Computer Literacy and Communication Skills

IN TODAY'S world, English speaking is a necessity both for higher education and securing a white collar job. A focused programme has been introduced - English Helper & LIQVID in 10 Children's Villages imparting English learning for 764 children. Overall 88% of students who participated in Pre and Post Assessment showed improvements in their scores. 100% students showed improvement in spoken and written English. Similarly, 1,280 children were enrolled for computer literacy with NIIT which offered courses in Computer Programming (Basic and Advanced levels). The mid-term assessment demonstrate that 958 children secured 80% scores.

Hermann Gmeiner Schools

We operate schools where there is a gap so that children from disadvantaged backgrounds can access high-quality education. Close to 8,000 children receive quality education in 8 Hermann Gmeiner Schools across the country, of which 34% children are from extreme impoverish background.

Children have performed really well in Class X and Class XII with 100% results. For the past consecutive two years, the results have risen from 96.8% to 99.2% for all the four CBSE affiliated Schools, SOS HGS Varanasi, Jammu, Faridabad and Bhimtal. Social impact program (Adult Literacy, Cleanliness Drive, Tree Plantation Drive, Spreading awareness on Gender Sensitivity, Care for Elders, Awareness on Child Safety through Self-Defense Programs and Awareness Rally to sensitive individuals on the importance of voting) was further strengthened in all the schools during the year. A total of 460 programme participants, 300 students and 40 school teachers were covered.

The year also saw a rise in several activities including introduction of clubs for creative expressions, wood craft, carpentry, clay modelling, performing art and yoga. The aim is to provide children with all round development opportunities and enable their parents to be equally invested and interested in their growth. For this, a mobile application was developed to support children in their assignments, notifying parents and children for important circulars. During lockdown it became the most popular and in-demand application for a two-way communication between parents and teachers. The users of this App has risen from a negligible start to 1,934 during the year. Key capacity building programmes were held for 110 teachers across 4 training programs and multiple CBSE training modules, including experiential teaching pedagogy, time management, team building, emotional intelligence and stress management.



Diversity and Inclusion

Women’s Economic Empowerment

An egalitarian society is built when women can exercise their agency; thus prospects of their children improves. It's a well-researched and proven fact that women, more than men invest their incomes for the well-being of their children. Over 7,800 women's collectives across 32 locations is a promise for a better tomorrow for over 15,000 children.

WORKING with marginalized families, we support women as primary caregivers to set up small businesses. To this effect, the economic empowerment of 7,846 women, is a pathway for them to emerge as a collective power in deliberating solutions, resulting in increased participation and negotiation capacity at homes too. In the past year, these women raised nearly 105 different issues related to children's safety, alcoholism, scarcity of water, safety and security of women and girls.

2,271 women micro-entrepreneur this year

1,002 women set up a new business

7,457 women capacitated for entrepre neurship

575 Self Help Groups with a corpus of INR 5.6 Crore

Humans of SOS

Manjula Becomes the Role Model

HARDLY had women from Katkari tribe (a primitive tribe in Alibaug) imagined to earn wages like that of their counterparts. Manjula is one such example. She was working as a wage laborer in nearby towns to make a living of INR 4,000 a month, which wasn't enough to make ends meet. She set out an alternative livelihood – fruit vending with a small loan of INR 13,000 from the SHG Federation (5 neighboring SHGs). In no time, her income trebled. She turned her business around and expanded it to a wholesale fruit supplier – water melon, coconut, mangoes and grapes; upping her incomes five times than ever before. She enrolled her elder girl Kalpana for computer diploma programme, making Kalpana the first girl going outside of the village to pursue a job-oriented course. "I know what education can do. Many doors to success open because of it," says Manjula.

Children with Special Needs

DISABILITY is the consequence of an impairment that may be physical, cognitive, mental, sensory, emotional, and developmental or some combination of these, and it may be present from birth or may occur during a person's lifetime. Children with disabilities are more likely to be abandoned and susceptible to abuse – their vulnerability is far higher than abled children. We work with 470 children (60% girls) across 32 Children's Villages with some form of disability. Intellectual disability is as common as 70% among them. To provide the best care and inclusive environment to all children, we weave in robust capacity building of SOS mothers and co-workers.

A special Village for children with special needs

THE Children's Village of Khajuri Kalan supports 105 children with diverse needs, specifically, children living with Cerebral Palsy, Mental Retardation, Autism and Multiple Disabilities. The SOS Mothers play a crucial role in creating a joyful and nondiscriminatory environment to also nurture their innate talents. The infrastructure is also disability friendly, while efforts are made to engage children in creative and constructive activities, such as farming, painting, yoga and sports. 21 children attend regular school, while 74 children are in vocational training and skill development programme.



Humans of SOS

Look Within, if you Want the World

Vijay, born with mental disability (mild category) was abandoned by his parents at the age of 5. He was first brought home at SOS Children's Village, Rajpura, from where, 5 years later, he moved to Khajuri Kalan. He was integrated in SOS family with love, acceptance and support. Vijay went to a regular school and performed below average. He then was admitted to special school where he cultivated other skills. At SOS, he practiced yoga and learnt basic cooking and taking care of himself. He could travel independently using public transport and conduct simple conversations to get by. He excelled at sports too, his team won gold medal in FIFA Football Tournament held at Nepal in 2017 during Special Olympic Bharat. All of these and the vocational training have further boosted his confidence. Today, Vijay is working at the reception of a three star hotel, a position he has earned by working hard as a housekeeper and subsequently in the kitchen. He says, “I like working, it teaches me a lot. I talk to different people and it pays me too”.

Disaster & Emergency Response

Children are the first to be affected when a crisis hits. Recognizing this, we strive for preparedness and fostering resilience. Thanks to all our supporters and well-wishers for earliest back up in deploying resources and sponsoring essential supplies which enabled our Emergency and Response Persons (ERPs) to provide safe, supervised spaces for children to learn, play and cope, during FANI and Covid-19. Focusing on long-term recovery, we were able to directly reach more than 15,000 children and 7,820 vulnerable families through FANI and Covid-19 pandemic response and resilience programme.

Cyclone Fani

Tropical Cylone Fani was severe and strong. Making its landfall on May 05, 2019, Fani had a devastating impact on 18,000 villages in the State. In Bhubneshwar, 50% of plants were damaged and 607 families in SOS' work area lost their homes and livelihoods completely.

The Children's Village in Bhubaneshwar was fully prepared, as the ERP teams provided everyone with timely information, essentials and emergency kits. The aftermath of the cyclone was massive. The houses with thatched roofs, asbestos and tin roofs were blown away, leaving several families without any home and job. The relief and rehabilitation work immediately supported affected families with basic necessities, tarpaulin, food packets and hygiene kits. Safe spaces were created for children. Leveraging support from government authorities, donors and well-wishers, normalcy was restored for over 600 families and 1,100 children.

Global Pandemic – COVID-19

COVID-19 is the most unprecedented challenge for the globalized world with nearly 8.2 million confirmed cases and counting (as of June 2020). Highly contagious, the pandemic's spread is ferociously fast on one end, and on the other, it has revealed the fissures in our social, economic and institutional fabric. The resulting lockdown towards the end of March 2020 proved the second blow to already affected from the pandemic – particularly the migrant families, their children and young people.

Sensing the rising scare, SOS had begun preparing as early as in February 2020. Awareness Campaigns were launched to instill habits of frequent hand-washing and distributing soaps. Partnerships and collaborations with local donors, governments and vendors came handy in arranging for disinfecting children's villages and youth houses, procuring relief materials, essentials (food and hygiene kits) and distributing these to those in need. Within three weeks of lockdown, we had reached over 4,000 families across India with food and relief materials. Normalcy was restored for children, with psycho-social support, retaining routine, engaging activities and via online and onsite sessions on emotional wellbeing. Over 15,000 children were meaningfully immersed into artwork, learning a new skill (stitching, gardening, cooking), attending e-learning courses, involved in various activities either online or through social distancing.

Creativity is the New Normal at SOS

Despite lockdown and dealing with uncertainties, SOS team has come stronger in keeping children safe and boosting the morale of our staff, partners and beneficiaries. We went fully digital for financial transactions to ensure continuity of programmes and operations. The staff set up a Relief Fund for migrants and donated a-day salary. Silos between departments and geographies were broken and creativity in expressions, communications and operations became the new normal. Quality of output, meeting deadlines, reporting and responding improved drastically, although people worked from home. It is the token of dedication, devotion and resilience of #HumansOfSOS.



> "COVID-19 has made us socially distant, but more emotionally connected.
>
> *Surendar*
> *Office Boy at SOS Children's Villages of India.*

Advocacy and Partnerships

SOS Children's Villages of India speaks out for children's rights at state and national level. It works with various stakeholders in influencing policies and legislation to improve the quality of care for children and family welfare systems.

Strategic Collaborations

- With Gujarat govt, we are rolling out structured Kinship Programme for 104 children under Palak Mata-Pita Yojana
- With Maharashtra govt, preparing 102 care leavers from CCIs for employability under structured After Care Programme
- With Chattisgarh Govt, we built capacities of care functionaries for parenting, supporting children dealing with trauma and instituting child safeguarding mechanisms.
- With Niti Ayog and Duke University we conducted survey of 60 CCIs in 4 states to gauge the gaps in care delivery for children.

Making children's voices count

Knowledge Partner

- We were invited to present our model of care before Justice High Court in Cochin, Kerala & Uttarakhand – under the Directive of Supreme Court – for recommendations for care of children in need of care and protection
- Delhi Commission for Protection of Child Rights (DCPCR) invited us for a consultation on keeping children safe in the city (Smile Club Project) for healing of child abuse victims.

Partnerships with the Government

- We became a member of the working committee of subgroup –III (Education) of Niti Aayog.
- We became a 'task force' member of the State committee of Rajasthan WCD for formulating Policy on orphan children

Networking with Peers

- Joining Forces: we, as part of 6 Child focused International NGOs jointly advocating for children's rights. CRSA Report
- The joint Child Rights Situational Analysis Report was launched. The work for ending violence against children (EVAC) has begun.
- Working with Unicef, we are building capacities of care functionaries in delivering quality care in UP and J&K State.



Events & Highlights

Tarang

ONE OF the main pillars of UNCRC is, 'Right to Participation'- Tarang embodies that commitment for children to express, participate and showcase their talents. From across the projects, children come forward to demonstrate their skills and expertise in sports, music and performing arts, to commemorate of Universal Children's Day on November 20th. This year 542 (362 Girls) children participated in this festival. Of these, 165 children travelled to Delhi to participate in the Grand Finale (Tarang) on 22nd November 2019. There were a series of inter-zone activities and performances including the National Sports and Culture Competition. The annual event ends with a cultural night where the winners are bestowed with token of appreciations.





Tara Ali Baig Memorial Lecture

SOS Children's Villages of India, organizes this as an Annual Lecture in the memory of Late Smt. Tara Ali Baig, who was the President of SOS Children's Villages of India for over two decades in its crucial evolution phase between 1967 and 1989.

The 30th Tara Ali Baig lecture was organized on 8th August 2019 with Mr. Osama Manzar as the Keynote Speaker "Digital Shift & Future Of Children, Youth & Society". On the occasion Guest of Honour was Mr. Sanjai Bhatt, President,(South Asia) International Council on Social Welfare Alliance Ambassador, and Professor at the Delhi University School of Social Work spoke on "Developing the Social Skills in Children". One of the SOS India Mothers shared her experience of nurturing and transforming lives along with the SOS India youth who spoke about growing up in an SOS Village. The program as usual attracted a packed audience including eminent residents of NCR along with some of our corporate donors and professionals, and received traction in the media too.





Prem Pandhi Award of Honor

In memory of Late Mr. Prem Pandhi, ex-member of Board and a longstanding friend of SOS Children's Villages, Prem Pandhi Award of Honour is given to dedicated coworkers whose exemplary contribution has transformed someone's life.

This year, the award was shared by two people – Mr. Ajay Pandey, Co-worker-Youth, Kolkata received this award for his dedication and presence of mind in protecting the best interest of children in his work area. The other co-awardee is Mr. Shashikantha H S, Sr. Co-worker-FSP, Bangalore who relentlessly worked to support 449 marginalized families. His contribution for improving the income generation porgramme is noteworthy.









Awards and Accolades

With a century old, international template, and a proof of concept in alternative child care, we endeavor to raise the bar for ourselves. A few milestones covered for the year include –

- KMA Award 2019 Best NGO in Child Care awarded to SOS Children's Village Cochin by Ms. Sheeba George IAS, Director, Department of Women and Child Development, Government of Kerala.
- SOS Children's Village Bhubaneshwar received Best Performing Child Care Organization Award from Department of Women and Child Development, Government of Odisha.
- SOS Children's Village Puducherry was recognised by the Welfare Minister, Hon'ble M. Kandasamy & Welfare Secretary, Ms. Alice Vaz for its outstanding achievement in HAUSLA 2019 (an Inter Child Care Institutes Festival) organized by Ministry of Women and Child Development and NIPCCD, New Delhi.
- SOS Children's Village Bhopal received Best Social Work Organization Award by Hon'ble Minister P.C. Sharma (Minister of Law and Legal Affairs, Madhya Pradesh) and Shri. Digvijaya Singh (Ex Chief Minister) at Rabindra Bhavan Bhopal on February 17, 2020. The occasion was in reverence of 50th Birth Anniversary of Shri. Vichitra Kumar Sinha by Vichitra Kumar Smriti Samiti.
- SOS Children's Village Nagapattinam received the Phoenix Award 2019 by JC HGF. T.S. Chellamurugan, President JCI India Zone XXIII Inspire Youth Leader Change on 20th October 2019.

Children's Achivements

We strive for the best of our children. With support from several partners, government and staff, children are prepared to excel in all fields. The list is long however, a few are our pride to share –

- In 2019, **Manimeglai** and **Shruti** won Gold and Silver medals respectively, in Special Olympic World Summer Games held in Abu Dhabi.
- **Emmiee** and **Vedika** won Gold Medal in 100 meter race and long jump respectively, while Mansi won Silver Medal at Paraolympic Games in February 2020.
- **Jagdish, Kavita** and **Komal** won Gold and Silver Medal respectively in International Taekwando Competition.

Human Resources

Working with children requires utmost sense of responsibility, accountability and commitment. We constantly strive to create a flatter organization for collective learning, sense of purpose and participation. Capacity building, instilling care and trust through robust systems and humane policies are pivotal to our promise for children, mothers and coworkers. With nearly 1700 full time coworkers, we operate like a big family, raising the bars for ourselves to uphold the rights of children we work with. With 588 mothers and aunts, 68% of our workforce is dedicated to ensure children have the best of the world.

BUILDING the capacity of our workforce, all mothers and aunts have undergone a training to improve their understanding of parenting, building resilience and cultivating their ability to support children, as best as possible. To support SOS Mothers in their role of a carer, we capacitated 72% of our workforce, of which 53% received training on thematic areas while 17% were trained for effective leadership and another 29% received to enhance their skills to deliver with higher efficiency. Our talent pool consist of people with distinguished qualification including nearly half with an MBA and another one third with Post Graduation in Social Work.

Staff Remuneration

Remuneration Range (INR)	Female	Male	Total	Percentage
Less than 15,000	230	24	254	15%
15,000 to 30,000	473	204	677	40%
30,000 to 50,000	232	224	456	27%
More than 50,000	88	218	306	18%
Grand Total	1,023	670	1,693	

Highest paid member: Secretary General INR 60,00,000
Lowest paid member: Helper INR 1,40,377



Distribution of human resources

98% Direct Programme Implementation

8% Administration

Tailored for Success

PARVEEN BANU is the shining star of our community development programme in the Village of Reha, Gujarat. Few years ago she joined the FSP programme as a beneficiary and was trained in using Sewing Machine for commercial use. Over the years, she perfected her craft and trained more women from her community in manufacturing purses, cushions and other goods which are in demand by exporters. Through the support of SOS India she was able to set up a Community Resource Centre which takes orders from wholesale exporters and provides stable employment for up to 30 women at a time. The quality and quantity of output from the centre is so commercially viable that a leading local businessperson has recently offered to help scale up the production. This way SOS India will be able to extend employment opportunities at the centre to over a 100 local women at the same time. Proof is in the pudding as they say.

Our Partners

THE NUMEROUS Corporate, Institutional, Government and Individual Partners are co-creating with SOS Children's Villages of India a better future for children along the alternative care continuum. Together we reach to far flung areas and situations where children are in need of care and protection, and thus are able to touch millions of lives every year. We say thanks to all of you, who silently work with us shoulder to shoulder and make this work possible.

CORPORATE PARTNERS

It is a privilege to have known the best in the industry but much more humbling to have their consistent support, which goes deeper every time with skills, resources, time, networking and sharing goodwill. We extend our gratitude to all our partners including those top few who have made to this list.

- Indus Towers Limited
- HSBC Electronic Data Processing India Pvt Ltd
- Otis Elevator Company (India) Ltd
- Bajaj Auto Ltd
- UNICEF India
- EIH Limited
- Sumitomo Mitsui Banking Corporation
- Franklin Templeton Asset Management (India) Pvt Ltd
- Deutsche Bank Ag
- DHL Express India Pvt Ltd
- Bluedart Express Ltd
- DBOI Global Services Pvt Ltd
- RITES Ltd
- Indraprastha Gas Limited
- Nikon India Pvt Ltd
- DHL Logistics Pvt Ltd
- H&M Hennes & Mauritz Retail Pvt Ltd
- SLK Software Services Pvt Ltd
- HDFC Life Insurance Ltd
- Mahanagar Gas Limited
- Dharampal Satyapal Sons Pvt Ltd
- Canon India Pvt Ltd
- E.I. DuPont India Pvt Ltd
- ExxonMobil Company India Pvt Ltd
- Lowe's Services India Pvt Ltd
- Radisson Hotels South Asia Pvt Ltd
- Anglo American Group Foundation
- The Hi-tech Gears Ltd
- Marks and Spencer Reliance India Pvt Ltd

It is gratifying for us at Metso Outotec to see our children lead a happy life in the comfort of their homes at SOS Children's Village. We strive to ensure that these young minds are equipped with the necessary social, emotional and educational skills. This will help them grow up as responsible citizens of the society.

Poonam Gupta
Vice President – HR, Middle East & India
Metso

It gives us immense pleasure and a sense of pride to see children and youth carve a niche for themselves. Many of our supported youths are now settled via job and doing well in their life. To be able to make a small contribution towards prosperity and bright future of this country is heartening for us.

Rajeev Mehrotra
Chairman and Managing Director
RITES Ltd

We were very impressed with the vision and organization model of SOS. The yeoman service that you're doing to the less privileged, is indeed praiseworthy. Your house in Bangalore is spic and span and the children there look really well nurtured. The children at the home have a spark in their eyes, a spring in their step and dreams in their hearts, a joy to behold. At Sartorius we very strongly believe in adding value to life by providing the best solutions in science. We are convinced that our association with SOS, will add value to the lives of many children. We greatly appreciate the noble cause that you are working for and wish you all the best.

Anthony Joseph Prakash
Managing Director
Sartorius Stedim India Pvt Ltd



Humans of SOS

At Covance, our purpose is to improve health and improve lives. Corporate Social Responsibility is a way of life at Covance India. While we strive to improve health and improve lives of millions of patients through what we do in our business, we passionately contribute towards giving back to the society and community through our Corporate Social Responsibility initiatives. Our partnership with SOS Children's Villages is a small effort to help these bright children get equal opportunity and build a better tomorrow.

Imran Ali
Senior Vice President and Country Head, India
Covance India Pharmaceutical Services Pvt Ltd

I have now been associated with the SOS organization for over 20 years. I find SOS as an organization set up to do real good for the society. I find their work remarkably well done and their work is an inspiration to how charitable organizations should work. Thanks for everything you do for our kids. All the very best.

Sapnesh Kumar Lalla
Chief Executive Officer
NIIT

INDIVIDUAL PARTNERS

We are indebted to several thousand individuals who year on year invest into our children's wellbeing. It goes without saying that every child is special and the faith in them by you is next to saintly. It is not possible to mention all names, however, we like to present a few testimonials that have humbled us.

LEENA DAS GHOSH

First of all, I am happy to know that all children & youth are safe under SOS villages during these challenging days! It’s really a pleasure to me, sharing my experience about SOS Village. I have been an active member of SOS Village since 2011 & till date I am very satisfied with Village activities in terms of Donation clarity & all levels of communication. People of SOS organisation are always ready to answer or clear my doubts. I will never forget my first day visiting the nearby SOS centre in Salt Lake which made my decision stronger to support a child till he/ she completely settled. I am proud to be a part of SOS & my support will continue till my last breath.

RAVI KUMAR MERUVA

SOS Children Village is a very decent and unique child care organization which serves more than 120 children. With a very clean and well maintained ambiance what they offer to children is very much higher than what we can imagine. We do visit here twice or thrice an year to donate something. Staff who works especially mothers who leads every home of 12 children are also so friendly and dedicated towards the service. Like to visit frequently.





Humans of SOS

MADHAV KUMAR

Reminiscent of what the acclaimed American writer, Mark Twain once said, “The best way to cheer yourself up is to try to cheer somebody else up,” our hearts were filled with glee, and emotion when we, as a family, visited the SOS Children’s Villages of India at Faridabad. Celebrating Ayan’s first birthday with the smiling, welcoming, courteous and cheerful children and staff at SOS was a memory we will cherish forever cause there's nothing like listening to hundred-odd happy souls singing “Happy Birthday!” with love and happiness. Furthermore, we also had the privilege of adopting a child on that auspicious day, which has been a rewarding experience so far. And will continue to be in the future when Ayan progresses his life with responsibility and continues our patrimony of sharing joy and laughter with others around him.

SANDIP GHOSH

Kudos to SOS Children’s Village team: I have been sponsoring children at the Village for many years now. Currently I have three children. Gives me immense satisfaction to help these unprivileged children in a very small way. Am glad SOS Children’s Village takes their responsibility and help them bloom. My personal experience has been great, I have access to the donor's site where I get to see the progress my children make over a period. I also know that the money I donate is actually spent on the children. My son spent 45 days as a volunteer at your Bangalore site. He gave me great review of how the team cares for the children, and how he spent some time every day during this period playing with them. I will definitely continue to be a sponsor as long as I can. You guys are doing a wonderful job... please keep it up!

PADAM AGARWAL

Nearing my retirement from Bajaj Auto Pune, in 2005, I was keenly looking for a few institutions where I could contribute for the benefits of needy people of our society. I soon learnt about SOS Children’s Village and was very impressed by what I read and saw about them in Pune.

I, accompanied with my wife, paid a visit to this village in Yerwada and was overwhelmed by superb service and work being done by this pan India organisation for the orphan children of this area. Our decision was made. We have been associated with this great NGO ever since. We support five children for many years now and feel very happy that our contributions are in safe and able hands.

SOS Children’s Village works in a very systematic manner taking care of physical and psychological needs of the young children deprived of parental love and unwanted by their kin. One can feel involved fully in the development of these young people in addition to one’s family.

Both of us are committed to this beautiful cause and strongly recommend others to do the same. My thanks are due to the people and management of this organisation who are doing this yeoman service to the society.

Humans of SOS

From the Postbox

Lovely message for our children by a longstanding Goodwill Ambassador – **Savita Raje**

IT HAS been now fifteen years since I have been associated with SOS Children's' Village, Bhopal. In one word: it's been an awe-inspiring experience, which led me to persuade several of my friends, colleagues, students and fellow architects to also join me in this mission for supporting children in any possible way. Amongst this, the most remarkable is when a student of mine sponsored a child with his first earning. One can ask, what's in it -sponsoring a child? To me, its about a lifelong connect, beyond parting from a small share of your own money. And the rewards are valuable smiles and loads of love from innocent little children. It is priceless and in this process, I look at my relationship now with SOS, differently. I receive much more in return than what I give in terms of money. I also volunteer my time and in that role too, I feel, I gain more by working with SOS children, who teach me how to be selfless. Every time I reflect, I feel tremendously enriched as a person, as a designer and as a teacher. The SOS Mothers and Staff, for what they put in, day in and day out, makes me really humble. I salute the never ending, tireless work and the positive spirit they exhibit.

While I immerse in spending time with children, one little initiative that I had started years ago, still makes me smile. Once we spent a Christmas in which a child played Santa Claus and gave gifts to all homes and staff, accompanied by a group of children ringing bells and singing songs. Since then, children celebrate it every year and look forward to it. Secretly admitting, I do too. There are a number of other ways I engage with the SOS Village. The children embrace me every time, which makes me feel, I belong to them.

My involvement with SOS Children's Village got deeper when I once visited with a renowned classical vocalist under the SPICMACAY (Society of Indian Classical Music and Culture Amongst Youth) LEC-Dem series (2005). I was the MP State Coordinator for SPICMACAY and the National Executive member at the time. Since then, SPICMACAY has been involved with SOS Children's Village. Two children, one girl a few years back and one boy this year have been selected for the prestigious Gurukul Scholarship. My husband, Prof. Nitin Raje of CEPT Ahmedabad is also an admirer of SOS, particularly for the efforts and emphasis by SOS for making sure that children grow up to be self- independent and responsible global citizen. I have seen many children making a good life and I am very proud of them.



Governance & Management

MEMBERS OF THE BOARD



Mr Rakesh Jinsi, President

Mr. Jinsi, an Electrical Engineer by training is a distinguished automobile industry professional with over 4 decades of experience and holding leadership position early in career. He has served as Independent Director of various Boards, such as Eicher, Hero Motors, New Holland Fiat Tractors, School Of Inspired Leadership, Schaeffler India (German MNC), Hero Cycles and SOS Children's Villages of India. He serves as the Chairperson of Railway Children India; and Khushboo, a day care center for children with severe mental and multiple disabilities.



Mr D. Ranganathan, Vice President

Mr. D. Ranganathan is a qualified Chartered Accountant with 3 decades of experience. He is supporting a few development initiatives through some of the NGOs, educational institutes and startups, as a member of their strategic Board and Working Committees. He was the Honorary Vice Chairman of Association for Cricket for the Blind in India (ACBI) for almost ten years and was part of the team that conceptualized and hosted for the first time World Cup Cricket for the Blind twice in India (1998 & 2002). A welcome figure in some of Delhi's liberated circles, he is someone who intensely pursues his passion and hobby. He has been playing club cricket continuously for 35+ years.



Mrs Sudha Shastri, Vice President

Mrs. Shastri, an eminent HR Professional of more than 3 decades of formidable accomplishments is a 1985 graduate from IIM Kolkata. She has founded her own HR consulting firm: Inputs. She is an executive coach and has worked with several CEOs and athletes, including one who has won an Olympic medal. An active member of TiE (The IndUS Entrepreneurs) New Delhi, where she heads a special interest group for sports and fitness entrepreneurs. She has also served in Human Resource with Eicher and Pertech Computers Ltd (PCL). Sudha is also on Boards of several civil society organizations such as Aarohi, in Uttarakhand.



Mr Rajeev Kumar Grover, Treasurer

Mr. Grover is a Chartered Accountant & Company Secretary with over 3 Decades of cross-functional leadership experience, particularly in Operations, Finance and General Management. Rajeev has worked with world-class organizations including Hewitt Associates, GE, American Express and PwC. He was the Global Head of Operations at Mercer Worldwide, after which he co-founded the ExempServ Professional Services Pvt. Ltd., an organization that provides value-added financial reporting, compliance & allied services to Civil Society Organisations.



Mrs Uma Narayanan, Member

Mrs. Narayanan founded the SOS Children's Village Chatnath Homes at Chennai in 1968 together with an interested group and in collaboration with SOS Children's Villages of India. Passionate about child welfare, she established KarnaPrayag Trust, an adoption cum foundling home in 1980. For her dedicated services, she received "Golden Badge of Honour" from SOS Children's Villages International.



Ms Shubha Murthi, Deputy COO – SOS Children's Villages International

Ms. Murthi is the Deputy Secretary General for Asia of SOS Children's Villages International, the umbrella organization of SOS Children's Villages. She is a post graduate in Business Finance and Computer Application. Shubha has held various positions within the organization over the 3 decades of association and in the last decade she has been an active member of the group which defines and works on the "Core Policies" of the organization.



Mr Devinder Rai Puri, Member

Mr. Puri, a retired IPS Officer is the representative of SOS Children's Village Rajasthan. He was Senior Vice President of Jet Air and Chairman of RSRTC during the year 1987-90. He served the Indian Police Service during 1956-87 and retired as DG Rajasthan. He has done his Masters in Law from University of Delhi in 1954.



Mr Ashis Kumar Ray, Member

Mr. Ray has a 4 decade long association with the SOS movement. Starting as a Treasurer, he is now President for the last 12 years of the local Board. He has held various important positions within SOS Children's Villages, including that of Vice President for a span from 2008; Past President of the 'Association of Corporate Advisors' a Prestigious Professional Organisation in Kolkata. In his long association with the Khelaghar a registered NGO (Trust) founded on the ideals of Rabindra Nath Tagore, he has served as the Board of Trustees for about 40 years and have been assigned the responsibility of their Secretary and Treasurer for a number of years; Vice President of another registered NGO – Calcutta Ekatma.



Mrs Seema Anand Chopra, Member

Mrs. Chopra is a freelance journalist and also participates in family business: Punjab Kesari Group. She is a memeber of the Indian Society of Authors, a Trustee and a member of the advisory board of Mata Pushpa Gujral Nari Niketan and A. N. Gujral School run by the former Prime Minister of India, Shri I.K.Gujral. Mrs. Chopra is a prolific writer on Heritage having published various articles in prominent journals. She is the Chairperson of the American Smith Institute for special needs children and also the Vice President of the Udaan Educational Society for special children in Jalandhar.



Mr Bharat Bhushan Deva, Member

Mr. Deva a Mechanical Engineer from IIT BHU is also an expert in real estate development, cold storage, horticulture and investments. He serves as a Director in Hicks Thermometers and Xenon Infraventures & Financial Services. His family has been at the forefront of social service in Begusarai for the past 90 years. His contributions to the city include schools, orphanages, land for SOS Village Begusarai. He is also the founding member of the Varanasi Eye Bank Society.



Mr M.S. Ramachandran, Member

Mr. Ramachandran is a Mechanical Engineering who served more than 3 decades at the Indian Oil Corporation as the Executive Director, Oil Coordination Committee set up by the Government of India in 1998. He then went on to serve the Indian Oil Corporation as its Board Member before he became its Chairman from 2002 to 2005. He has been conferred with many awards, prominent among them being the Chemtech-Pharma Bio Hall of Fame Award, 2005 for outstanding contribution to the petroleum and petrochemicals industry.



Mr Rajinder Sharma, Member

Mr. Sharma is a Lawyer by Profession who also holds qualifications in ADR, Tax, M&A, and Corporate Affairs. He is listed in 100 Legal Luminaries of India in book published in 2017 by Lexis Nexis, a Publication house from UK. His more than 3 decades of professional life has seen him as a veteran in Corporate Sector, having worked with companies such as Tata Steel, IBM, Reliance Industries, Coca-Cola, DuPont, Samsung. He has been the National Executive Board Member of AMCHAM, CII, FICCI and PHD Chambers. He is actively involved with Red Cross and Rotary Club.



Mr Neeraj Manchanda, Member

Mr. Manchanda, an architect by profession from the School of Planning and Architecture, New Delhi. He is the Managing Partner at NMA, a highly regarded and award-winning architectural design company. He has taught at the TVB School of Habitat Studies and the School of Planning and Architecture, New Delhi. He is a pioneer in creating India's first office-building built in raw-earth blocks and other sustainable technologies and techniques. He has won the 'Architectural Practice of the Year Award - Design for Education' in 2012 by French Institute of Architects, and the National Award at IIID in 2011.



Mr Anupam Thareja, Member

Mr. Thareja, Founder & Managing Partner, Phi Capital is an investor and serial entrepreneur having invested in Ayurveda company AVP, Pricol, Mahindra First Choice and TVS Credit. Anupam has served as a financial analyst at top global banks; HSBC & Credit Suisse amongst others. He has served on the Boards of many companies in sectors like Engineering, Automobiles, Retail Brands, NBFCs and group companies of Mahindra and TVS.



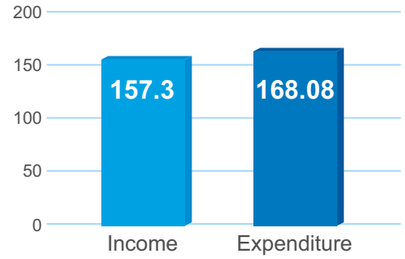
Mr Sudarshan Suchi, Secretary General

Mr. Suchi, graduate in Philosophy and a Masters in Participation, Power and Social Change from the IDS Sussex, comes with over 3 decades of varied development management experience. He has served at leadership roles in the National Dairy Development Board, Reliance Life Sciences and Reliance Foundation. He is in Academic Council and Board of IIHMR Rural Management Institute and briefly taught at the IRMA, Anand and served as visiting faculty in few other rural management institutions. He is Co-founder of an NGO Udayan Centre of Collaborative Learning in Seoni, MP.

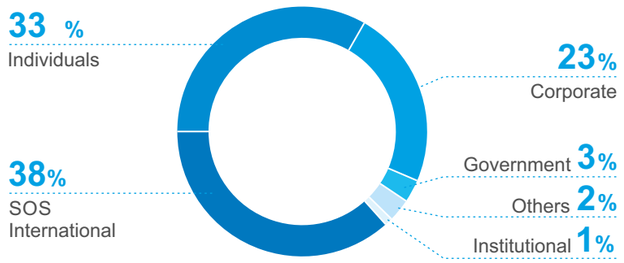
Financial Accountability

INCOME AND EXPENDITURE

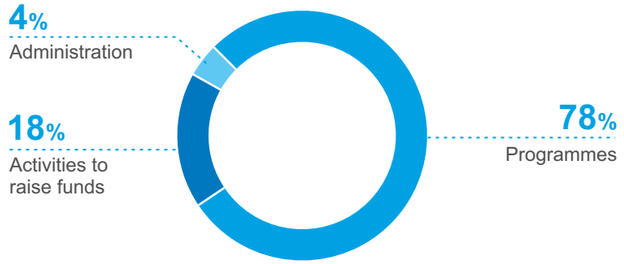
(FY 2019-20 | INR / Crores)



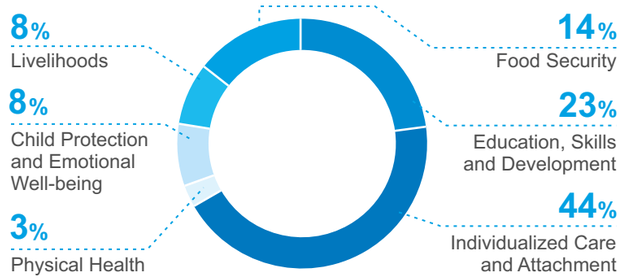
SOURCES OF FUNDS



HOW YOUR MONEY IS SPENT



WHERE YOUR MONEY GOES



Balance Sheet

Statement of affairs as of March 31, 2020

SOS CHILDREN'S VILLAGES OF INDIA
STATEMENT OF AFFAIRS AS ON 31ST MARCH 2020

LIABILITIES

AMOUNT (Rs.) 31.03.2019		SCHEDULE	AMOUNT (Rs.) 31.03.2020
2,165,082,328	Project Fund	1	1,625,634,486
454,738,487	Children Gift Fund	2	520,482,383
	Liabilities:		
	Long Term		
23,342,861	Deposits received	3	12,713,065
0	Expenses Payable to Vendors	3A	2,039,697
29,711	Expenses Re-imbursable to Co-Workers	3B	29,711
3,555	Payable towards Statutory dues	3C	3,555
300	Payable to Projects (Inter Unit)	3D	0
	Short Term		
72,209,088	Deposits received	4	105,733,196
10,036,180	Expenses Payable to Vendors	4A	9,187,823
212,634	Expenses Re-imbursable to Co-Workers	4B	128,948
7,346,462	Payable towards Statutory dues	4C	11,745,931
83,967	Payable to Projects (Inter Unit)	4D	0
	Provisions:		
256,115,017	Long Term	5	717,219,099
75,889,925	Short Term	6	105,895,861
3,065,090,515	TOTAL RS.		3,110,813,755

AMOUNT (Rs.) 31.03.2019	ASSETS	SCHEDULE	AMOUNT (Rs.) 31.03.2020
1,183,316,456	Fixed Assets	7	1,209,777,660
71,805,122	Capital Work in Progess	8	6,049,086
1,327,066,686	Investment in approved Securities	9	1,282,423,532
	CURRENT ASSETS:		
	Cash and Bank Balances:		
485,947	Cash in Hand	10	329,294
408,907,494	Balance with Banks	11	475,744,995
5,517,489	Cheques in Hand /DD in Hand	12	2,028,300
	Other Current Assets:		
11,076,483	Security Deposits	13	11,193,022
19,961,095	Accrued Interest on Bank Deposits	14	59,398,731
5,271,220	TDS Recoverable	15	9,609,841
9,867,184	Loans and Advances	16	8,405,292
21,815,339	Other Recoverables	17	45,854,002
3,065,090,515	TOTAL RS.		3,110,813,755

Significant Accounting policies and Notes to Accounts 29

As per our separate Audit Report of even date
for **Jagdish Chand & Co.**
Firm Registration No. 000129 N
Chartered Accountants

(Ravi Goel)
Partner
Membership No. 078748
Place:- New Delhi
Date : 07 August 2020

for SOS Children's Villages of India

(Amit Gupta) **Chief Financial Officer**

(Sudarshan Suchi) **Secretary General**

SOS Children's Villages of India
National Office
Plot No. 4, Block C - 1
Nelson Mandela Marg
Vasant Kunj
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soscvi@soscvindia.org
www.soschildrensvillages.in

Balance Sheet

Income and expenditure for the month ended March 31, 2020

SOS CHILDREN'S VILLAGES OF INDIA
INCOME & EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31.03.2020

INCOME

LAST YEAR (Rs.)	PARTICULARS	Schedule		CURRENT YEAR (Rs.)
	INCOME FROM INTERNATIONAL DONORS			
554,721,611	Sponsorship from SOS Children's Village International		505,870,142	
31,854,195	Contribution from SOS Children's Village International		25,101,972	
73,025,312	Contribution from other Overseas Donors		62,368,574	593,340,688
659,601,118				
	Contribution from Domestic Donors			
926,596,862	Gross Amount	18	902,246,674	
291,967,541	Less- Fund Development & Communication Expenses	19	313,744,180	588,502,494
634,629,321				
49,305,207	Government Grants			48,880,581
244,679,073	School Fees			255,533,464
99,608,259	Bank Interest /Capital Gain	20		232,204,008
12,260,538	Miscellaneous Income / receipts	21		18,268,174
1,700,083,516	TOTAL - I			1,736,729,409

EXPENDITURE

LAST YEAR (Rs.)	PARTICULARS	Schedule		CURRENT YEAR (Rs.)
20,450,755	Grant to affiliated project- Chatnath Homes, Chennai	28		21,785,520
20,450,755	Sub Total 'A'			21,785,520
	Project expenses			
649,340,683	Payment and benefits for beneficiaries	22		645,475,993
136,643,291	Salary & benefits to Mothers	23	147,897,916	
290,182,086	Other Personnel Costs	23	308,169,873	456,067,789
53,291,473	= Repair & Maintenance	24		41,601,063
22,761,941	= Travel Expenses	25		23,548,280
4,421,546	= Communication & Postage Expenses	26		4,491,400
24,689,684	= Administrative Expenses (including Publicity)	27		25,542,896
1,181,330,704	Sub Total 'B'			1,196,727,421
	School expenses			
31,214,560	= Direct Operating Expenses	22		32,615,600
125,184,677	= Personnel Expenses	23		139,914,142
14,487,471	= Repair & Maintenance	24		10,073,708
21,928,757	= Travel Expenses	25		22,996,978
946,849	= Communication & Postage Expenses	26		725,648
16,530,365	= Administrative Expenses (including Publicity)	27		18,025,976
210,292,679	Sub Total 'C'			224,352,052
	Non project expenses			
44,303,725	= Direct Operating Expenses	22		156,720,509
67,486,815	= Personnel Expenses	23		76,206,971
4,322,144	= Repair & Maintenance	24		3,868,319
4,651,807	= Travel Expenses	25		4,802,112
1,367,954	= Communication & Postage Expenses	26		1,775,475
8,459,851	= Administrative Expenses (including Publicity)	27		5,900,464
130,592,296	Sub Total 'D'			249,273,850
-	Provision for Mothers Pension			7,564,461
10,658,848	Provision for Gratuity	23		29,962,103
-1,195,207	Provision for Leave Encashment	23		846,634
9,463,641	Sub Total 'E'			38,373,198
1,552,130,075	Total Expenditure excluding depreciation - II (A+B+C+D)			1,730,512,041
147,953,441	Surplus / (Deficit) before Depreciation - III (I - II)			6,217,368
	Depreciation for the year	7		
82,498,969	On Fixed Assets			80,357,545
65,454,472	Net Surplus / (Deficit) for the year - [IV]			(74,140,177)

Significant Accounting policies and Notes to Accounts 29

As per our separate Audit Report of even date
for **Jagdish Chand & Co.**
Firm Registration No. 000129 N
Chartered Accountants

(Ravi Goel)
Partner
Membership No. 078748
Place:- New Delhi
Date : 07 August 2020

for SOS Children's Villages of India

(Amit Gupta) **Chief Financial Officer**

(Sudarshan Suchi) **Secretary General**

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Directly contributing towards 10 Sustainable Development Goals (SDGs), SOS Children's Villages of India is committed to create a better world for children



Credits

Content, Concept & Design: Deepti Ameta

Imagery: Jitesh Rath, Nivedhitha L., Shamsher Bahadur, Shidhi Singh, Swapnil Arora, Vinoth Rajendran

A Day in SOS Children's Village

NANDITHA is a 9 year old Bharatanatyam dancer. She likes to play hide and seek with her friends and is learning to play basketball from her elder sisters. She also likes to sleep early. Nanditha is happy when everybody around her is happy. She dislikes when anybody around her gets into a fight. She feels low when she is not able to understand any concept while studying but she feels good immediately after clarifying the doubts. Watching movies with her brothers and sisters and playing with her sister Anjali are her favorite moments of the day. Savoring Pulao made by her SOS mother is also something she enjoys.



Hi. I am Nanditha. I want to take you through my day.



I water plants first thing in the morning.



I like planting saplings and nurturing them



Then I do some morning study to prepare myself for school that day



After coming back from school, I spend some time with my friends



I make sure I am well-groomed everyday



We enjoy eating together



After getting ready for school, we have breakfast together



Studying along with my brothers and sisters helps me to stay focussed and clear doubts



I spend exclusive time with my sister. I like listening to her.



Then I involve myself in various sports activities



I attend tuitions and complete my homework



Then I end my day by sharing everything about my day with my SOS mother



SOS CHILDREN'S VILLAGES INDIA

A loving home for every child

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