



## Childline Kenya

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## Keeping Children Safe

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**Childline Kenya** works in partnership with the Government to STOP child abuse and provide a safe environment for all children. We offer the only nationwide helpline service dedicated to children that runs 24 hours toll free, and is accessible by simply dialing 116. The helpline provides access to counselling, rescue, safe shelter, medical care and legal support. We also actively educate the public on child safety, working with key government agencies and child protection partners in all the 47 counties. Childline is a lifeline for children in distress!

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### A 3-pronged Strategy to Child Protection in Kenya:

#### 1. A Helpline Service:

We provide a Platform for children (and all other persons) to report child abuse through Voice & SMS to 116, Chat: [www.childlinekenya.co.ke](http://www.childlinekenya.co.ke) , Email: [116@childlinekenya.co.ke](mailto:116@childlinekenya.co.ke), and Social media (Facebook and Twitter).

What the Helpline offers:

- Tele-counselling
- Rescue and placement into a safe environment
- Follow up and provision of interim care (Medical, Psychosocial support, Shelter)
- Seek justice for the child and family and punishment for the perpetrator

#### 2. A Coordinated Referral Network:

Childline strengthens the capacity of key players in the child protection sector with a goal of enhancing the coordination of the referral network to support all children in need of care and protection:

- We map and build the capacity of people who work with and take care of children and their issues (Children Officers, teachers, parents, the police, the judiciary, court users etc.)
- Coordination of a national network of service providers for the Helpline (education, medical, justice, shelter, livelihood etc.)
- Address abuse before it happens through awareness creation at the household level, community, and the larger society

#### 3. Data on Child Protection:

We have a repository of pure and unsolicited data of children issues from all over the country. This has increased our stock of knowledge and we use it to:

- Identify abuse trends and seek solutions for child protection
- Inform the Government of Kenya on the State of the Kenyan Child.
- Disseminate information on everything child to the public through the media, publications.