

VISION

Refugee Rights Europe envisions a world in which the Universal Declaration of Human Rights and subsequent conventions and declarations apply to refugees and displaced people in Europe.

MISSION

Refugee Rights Europe's mission is to investigate and document the human rights situation for refugees and displaced people in Europe through field research and observations, with the aim of promoting meaningful change – both through its own advocacy activities and by facilitating campaigning work by civil society and individuals.

OUR APPROACH

All of Refugee Rights Europe's work is based on our own in-depth and independent field research from refugee camps and communities across Europe. As such, we bring well-founded arguments to policy debates, and call for evidence-based, meaningful change. This also means that we don't just advocate on behalf of refugees and displaced people; we bring their voices and lived experiences to the forefront of discussion.

VALUES

Refugee Rights Europe values integrity, and as an organisation we seek to create a climate of trust by promoting a culture of openness and transparency. We see the big picture, work in collaboration with others and discourage competition. We strive for excellence and are committed to professionalism and high quality work as we believe this can drive impact and change. Meanwhile, we appreciate and nurture different types of strengths and contributions within the organisation. We believe in the equal value of every human being and we are fearless in pursuing our vision, as we work towards meaningful change and lasting impact on the lives of refugees and displaced people.



OVERARCHING THEMES

The following themes will inform Refugee Rights Europe's work over 2018-2020 and will help Refugee Rights Europe identify appropriate partners, research locations and campaigns.



POLICE AND CITIZEN VIOLENCE



CHILDREN IN DISPLACEMENT



WOMEN IN DISPLACEMENT



LIVING CONDITIONS



HEALTH AND ACCESS
TO MEDICAL CARE



ACCESS TO INFORMATION AND EDUCATION

EXECUTIVE SUMMARY

As 2017 has drawn to a close, Refugee Rights Europe (formerly the Refugee Rights Data Project) reflects on its achievements throughout the year gone by.



2017 was a monumental year for our organisation. We published a total of six reports on the situation for refugees and displaced people in Europe: from the streets of Paris in France, to the Greek island of Chios, from asylum accommodation in Germany to the bottle-neck at the French-Italian border in Ventimiglia.

We also continued to monitor the situation in Calais, France and published two new reports documenting the situation there, six and twelve months on from the demolition of the so-called 'Jungle' camp.

In 2017, we moreover ramped up our advocacy and campaigning work significantly. We disseminated our first-hand research to targeted MPs, MEPs, and other influencers, attended parliamentary briefings and advised on European Parliament expert panels. We also submitted evidence to formal accountability mechanisms to hold policy makers to account at the UK, EU and UN levels. We submitted evidence to the OHCHR report on protecting the rights of the child in humanitarian situation, and a report on the progress of the Sustainable Development Goals (SDGs) with regards to health rights. Our research on unaccompanied child refugees was featured heavily in the Human Trafficking Foundation report on the situation of unaccompanied and separated minors in Europe. The same research was used to support a civil society-led court case against the French state over the inhumane situation unfolding in northern France. Towards the end of the year, we engaged in the United Nations Universal Period Review (UPR) process relating to human rights violations in France, to name but a few examples.

To reach civil society and individuals who can amplify our message and help hold decision-makers to account, we attended and presented our research at several high profile conferences throughout Europe, and reached out further through civil society and student-led events. We also continued to map out potential partner organisations and reached out to explore the potential for collaboration, to ensure we all speak in unison and never work in silo.

Refugee Rights Europe secured our first ever trust fund grant in 2017, which allowed us to bring onboard three part-time team members, working as a close-knit secretariat team in London. The organisation operated on a total budget of £29,000 in 2017, compared to just under £20,000 in 2016. We continued to take pride in our minimal overhead cost spending and strong focus on cost-effectiveness, concrete project outputs and demonstrable impact.

This Annual Report summarises our key achievements in 2017. Our work is made possible by the invaluable roles played by all of the volunteers, field and desk researchers, the graphic designer, statistical analyst, pro bono photographers, translators, field coordinators, advisors, partners, donors, individual supporters, board members, and core team. Their work and support throughout 2017 has been extraordinary.

We are infinitely grateful for everyone's invaluable contributions and look forward to another successful year in 2018, working together to ensure that the human rights for the refugees and displaced people throughout Europe are upheld.



GOAL A: POLICY-MAKERS

POLICY-MAKERS TAKE ACTION TO DEVELOP LONG-TERM POLICIES TO IMPROVE THE SITUATION FOR REFUGEES AND DISPLACED PEOPLE IN EUROPE, GROUNDED IN PRINCIPLES OF HUMAN RIGHTS.

Policy-makers at EU, national and local levels are exposed to and consider evidence-based research findings relating to refugees and displaced people in Europe.

In 2017, we started scaling up and systematising our communications with policy-makers at national and European levels. We built and nurtured relationships with key influencers through a mapping exercise and subsequent targeted outreach. We thus shared our research reports and summarised research findings through briefing papers, as well as concise recommendations. In 2017, we sent more than 400 personalised emails to inform policy-makers of the human rights situation in specific contexts, and encourage them to take leadership on meaningful policy development rooted in the universal human rights.

To ensure maximum exposure among influencers, we officially launched our report 'Twelve Months On' in the UK's House of Lords in November. The event was attended by cross-party Lords, Baronesses and MPs, and received high levels of interest from the audience.

WE OFFICIALLY LAUNCHED OUR REPORT 'TWELVE MONTHS ON' IN THE UK'S HOUSE OF LORDS IN NOVEMBER Throughout the year, several British MPs and European Members of Parliament responded positively and engaged with our research findings. For instance, in a parliamentary debate on unaccompanied minors, MPs made direct reference to our research, and subsequently indicated that they would like to stay in contact with us in the future. One MP quoted our research directly in parliament during their speech. Another submitted a written question to "ask the Secretary of State for the Home Department, what assessment she has made of the Refugee Rights report Twelve Months On about the situation for displaced people in northern France; and what steps she is taking to fulfil her obligation to protect vulnerable child refugees". In response, Brandon Lewis (Minister of State) states that the Government is aware of the report.

Furthermore, we were honoured to submit a joint letter to the British Home Secretary with Lord Dubs, Baroness Sheehan, Baroness Butler-Sloss and our partners Help Refugees. Signed by 150 MPs, Peers, NGOs and public figures, this letter calls on the British government to take urgent action and ensure safe passage of child refugees from Calais and Greece to the UK under the Dubs scheme.



"THANK YOU FOR SHINING A LIGHT ON WHAT CAN ONLY BE DESCRIBED AS ABUSE, PERPETRATED AGAINST VULNERABLE YOUNG, EMERGING ADULTS. CALLING IT OUT AND ENSURING IT DOES NOT GO UNCHECKED IS VITAL."

- Partner organisation in Calais

Meanwhile, at the EU level, we continued our targeted outreach to Members of European Parliament, and spoke at relevant events in the European Parliament. In July, our executive director was invited to speak as an expert regarding the situation of minors in Calais, addressing the Christian Democrats in the European Parliament in a closed meeting. This was followed by a panel discussion in the Parliament where our organisation shared a panel with some of the most established child rights organisations and the International Organisation for Migration, addressing refugee rights issues to a crossparty MEP audience.

In November, we took part in the European Asylum Support Office's (EASO) 7th Consultative Forum Annual Plenary Meeting in Brussels. We participated in consultations to share feedback about current shortcomings in the European asylum response based on our research findings.

AT THE EU LEVEL, WE CONTINUED OUR TARGETED OUTREACH TO MEMBERS OF EUROPEAN PARLIAMENT.

European governments and policy-makers are held to account through formal accountability mechanisms in relation to the treatment of refugees and displaced people in Europe.

In 2017, we used our first-hand research to submit evidence to formal accountability mechanisms, to hold policy makers to account at the national, EU and UN levels.

In the UK, we took part in an independent inquiry into the situation of separated and unaccompanied minors in parts of Europe, hosted by the former Co-Chairs of the All Party Parliamentary Group (APPG) on Human Trafficking and Modern Slavery, and sponsored by Human Trafficking Foundation. We contributed our research findings through written and oral evidence to this inquiry in May and June, and were delighted that our input was particularly prevalent throughout the report.

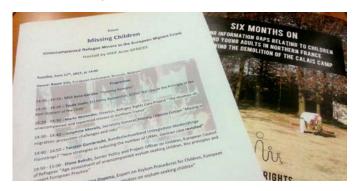
In France, our report 'Six Months On' was submitted as evidence to a civil society-led court case against the French state. The judge of the Administrative Tribunal in Lille for the case seems to have been deeply affected by 'Six Months On' and referred to it in the ruling. According to the results of the case, food distributions, showers, and other provisions may not be banned and should be available to refugees throughout the area.

WE HOPE AND BELIEVE THAT SUSTAINED CIVIL SOCIETY PRESSURE SUCH AS OURS HAS PLAYED, AND WILL CONTINUE TO PLAY, AN IMPORTANT ROLE IN ACHIEVING SUCH OUTCOMES.

Meanwhile, at the EU level, we sent an open letter to Mr Christos Stylianides, the Commissioner for Humanitarian Aid & Crisis Management asking the European Commission in June. We called on the European Commission to review its decision of withdrawing humanitarian aid from the Greek islands. This open letter was sent jointly with our partners Help Refugees, Refugee Info Bus, and the Refugee Youth Service. Shortly thereafter, we were informed that the Commission decided to award more emergency funding to the Greek islands, with an additional €6.48 million in emergency assistance to improve reception conditions in accommodation centres in the Greek islands. We hope and believe that sustained civil society pressure such as ours has played, and will continue to play, an important role in achieving such outcomes.

At the international level of the United Nations, we explored different accountability mechanisms and so-called 'special procedures' throughout 2017. As part of this work, we submitted evidence to the Office of the High Commission on Human Rights (OHCHR),

towards a report on protecting the rights of the child in humanitarian situations, in August. We highlighted the specific shortcomings we've documented through our research, so that recommendations may be formulated and implemented.



"WE JUST WANTED TO SAY THANK YOU FOR EVERYTHING THAT YOU DO. WE HOPE THAT IF IT EVER SEEMS LIKE IT'S HARD TO SEE AN IMPACT OF THE WORK, THIS IS AN EXAMPLE OF HOW YOUR WORK IS ABSOLUTELY INVALUABLE, AND THAT WE ARE ETERNALLY GRATEFUL!"

- Partner organisation in Calais regarding the court ruling against France

In October, we once again submitted evidence to the OHCHR; this time towards a report on the Sustainable Development Goals and the right to health. We highlighted shortcomings in the European refugee response, with regard to health rights of refugees and displaced people.

With the Universal Periodic Review (URP) of France coming up in mid-January, we sent an advocacy letter to a number of permanent representatives in Geneva in December, highlighting a number of specific human rights and child rights violations unfolding on French soil. Through the letter, we encouraged these state representatives to report human rights violations during the UPR process in order for France to be held accountable.

GOAL B: CIVIL SOCIETY

CIVIL SOCIETY ACTORS ARE EMPOWERED TO AMPLIFY THE CALL FOR REFUGEES' HUMAN RIGHTS IN EUROPE.

Civil society actors in different European countries have access to strong and evidence-based information, and use these in their campaigning and advocacy work aimed at calling for refugees' human rights to be upheld.

"THANK YOU FOR COMING AND GIVING ORAL EVIDENCE. YOUR KNOWLEDGE WAS HUGELY VALUABLE TO US."

- Partner organisation in the UK regarding an evidence submission relating to human trafficking

Over the course of the year, we continued to disseminate our reports among partner organisations with an interest in refugee rights issues, and attended conferences to share our research findings. We also researched and mapped out additional charities, NGOs, grassroots groups, ongoing campaigns and advocacy efforts addressing refugee rights issues. We started reaching out to make first contact, invite them to view and utilise our research findings, with the hope of connecting with new partners.

Committed to working in partnership with others to prevent the duplication of work, we developed a partner organisation communication system in 2017. We will launch this system in 2018, to ensure sustained and well-nurtured relations with partners and strong and united civil society voice relating to refugees' human rights.



In additional to regular communications and outreach, we also endeavour to reach partners with our research by hosting and attending events. In May, we invited civil society partners, as well as individual supporters, to a report launch at Amnesty International's headquarters in London, where we presented a summary of our research findings from Europe in 2016-2017 (also subsequently published in the report 'State of Refugees and Displaced People in Europe'). We took this opportunity to also launch one of our Calais reports, 'Six Months On', and were honoured to be joined by partners Help Refugees and Refugee Youth Service as keynote speakers, sharing their in-depth expertise from the ground with the audience.

Similarly, we shared our research findings at the National Refugee Women's Conference in March, hosted by Women for Refugee Women and the London Refugee Women's Forum. We subsequently took part in the ConAction conference in Berlin in October. The conference was attended by more than 50 organisations working with displaced people in Greece and Turkey, and we were delighted to make new connections and share our work whilst also learning

WE OFFICIALLY LAUNCHED OUR REPORT 'TWELVE MONTHS ON' IN THE UK'S HOUSE OF LORDS IN NOVEMBER from others. Earlier in the year, we were honoured to take part in and contribute towards our partner organisation Women Refugee Route's week-long event on Lesvos island in Greece, by presenting research findings relating to women refugees seeking sanctuary in Europe.

In November, we presented research findings relating to women refugees at the annual meeting of the Inter-Agency Working Group on Access to Sexual and Reproductive Healthcare in Humanitarian Settings. The conference aimed at improving quality, access, and use of sexual and reproductive health services in humanitarian settings from initial response through to sustainable recovery. We were honoured to present our research at two separate roundtable discussions.

OUR RESEARCH THUS SERVED AS AN ADVOCACY TOOL FOR OTHERS WORKING TO PROTECT THE HUMAN RIGHTS OF REFUGEES AND DISPLACED PEOPLE IN EUROPE.

Throughout the year, high-profile organisations such as Terre des Hommes, Right to Remain and City of Sanctuary re-published our research findings as part of their own advocacy and communications work. Our research thus served as an advocacy tool for others working to protect the human rights of refugees and displaced people in Europe.

Civil society has increased capacity to strategically call for long-term change for refugees and displaced people in Europe.

We know that many of our partners are extremely busy providing invaluable and humbling services directly on the front-lines, and might struggle to carve out time for longer-term advocacy work. In light of this, we see a useful role for Refugee Rights Europe in inviting others to join forces and jump on-board joint advocacy work. We see the big picture, and know that we are stronger when working in collaboration with others.

WE SEE A USEFUL ROLE FOR REFUGEE RIGHTS EUROPE IN INVITING OTHERS TO JOIN FORCES AND JUMP ON-BOARD JOINT ADVOCACY WORK.

WE INVITED PARTNERS TO JOIN OUR ADVOCACY LETTER TO THE EUROPEAN COMMISSION IN JUNE.

As part of this work, we invited partners to join our advocacy letter to the European Commission in June, and to our aforementioned UPR advocacy letters regarding the rights violations in France in December. Moreover, we hosted an advocacy brainstorming meeting with five partner organisations with the goal of sharing ideas and inviting organisations to join our planned advocacy campaigns.



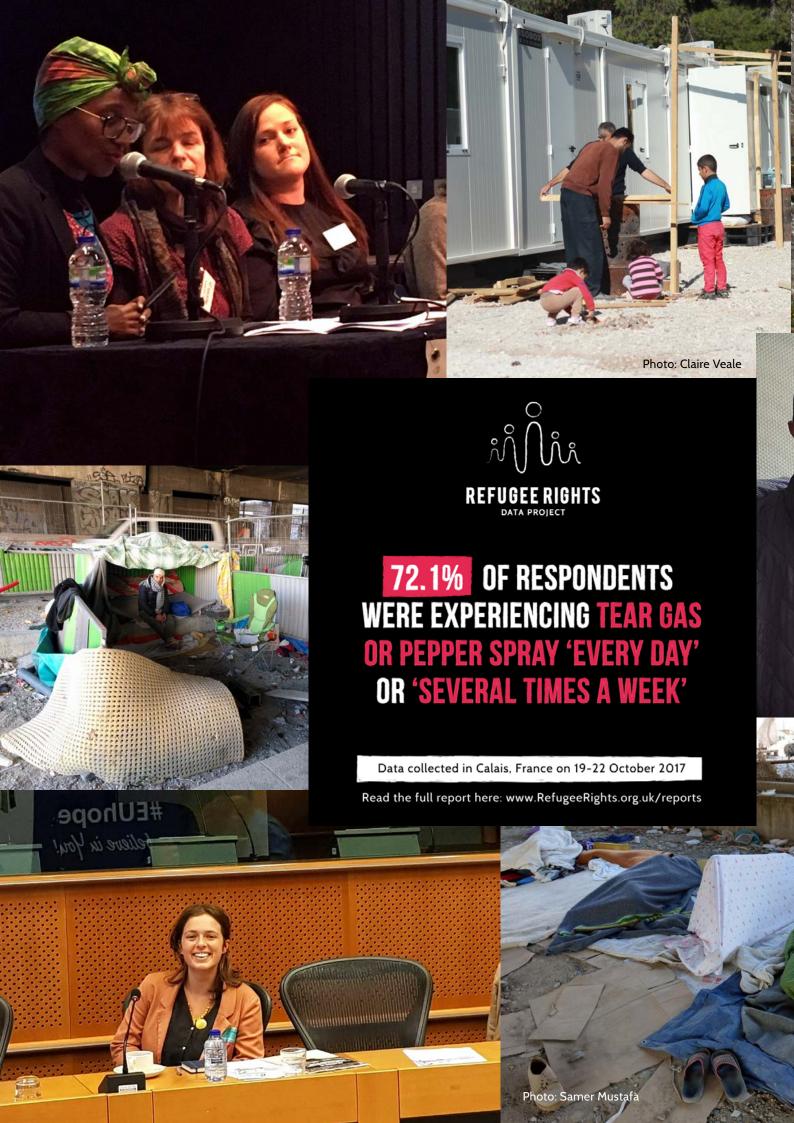
Earlier in the year, we participated in a 'European Ideas Lab' event in Brussels, delivering a workshop to other civil society organisations. Our presentation focused on the effectiveness of using data to strengthen advocacy and campaigning work, and we envisage hosting similar events in the coming year.

In 2017, we started researching and developing a new refugee rights advocacy toolkit, which we will make available to interested partner organisations in 2018.

"WE'D LOVE TO LINK UP WITH YOU TO THINK MORE PROACTIVELY ABOUT WHAT WE CAN DO? WE ARE STARTING TO FEEL ALMOST COMPLICIT BY NOT BEING MORE VOCAL.

[...] WE ARE SO IMPRESSED BY YOUR WORK AND REFER TO IT ALL THE TIME!"

- Partner organisation in Calais





GOAL C: COMMUNITIES AND INDIVIDUALS

COMMUNITIES AND INDIVIDUALS IN EUROPE ARE ENCOURAGED AND WELL-EQUIPPED TO ASSERT PRESSURE ON THEIR POLITICAL LEADERS TO UPHOLD THE HUMAN RIGHTS OF REFUGEES AND DISPLACED PEOPLE

Communities and individuals in different European countries have access to strong and evidence-based information about the human rights situation experienced by refugees and displaced people in Europe.

We continued securing excellent media coverage in print and broadcast media through press releases and targeted outreach to our media contacts network, with more than 70 pieces covering or citing our work throughout the year. Some highlights included:

- Several full features by <u>the Observer</u> and the Independent relating to research in France, Italy and Greece.
- Multiple instances of radio coverage by BBC Weekday, including live interviews.
- Additional coverage in high profile publications such as <u>New Statesman</u>, <u>International Business Times</u>, <u>The Daily Mail</u>, <u>Al-Jazeera</u>, Spanish newspaper <u>El Pais</u> and the French daily l'Humanité.

"LOOKS TERRIFIC. BRILLIANT RESEARCH. [...] REALLY DEPRESSING FINDINGS, IMPORTANT."

- Home Affairs Editor at major British newspaper



WE GREW OUR FOLLOWER BASE ON FACEBOOK AND TWITTER IN 2017, REACHING MORE THAN 4,000 FOLLOWERS ON FACEBOOK AND NEARLY 2.500 ON TWITTER.

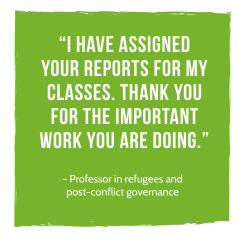


We also continued engaging communities and individuals through social media channels. We grew our follower base on Facebook and Twitter in 2017, reaching more than 4,000 followers on Facebook and nearly 2,500 on Twitter, representing a 74% and 56% increase respectively, compared with 2016.

Our Advocacy and Communications Officer, Fee Mira Gerlach, joined us through an external scholarship bursary and played an invaluable role in boosting our social media engagement through a public human rights education campaign, also ensuring Refugee Rights Europe's successful debut on LinkedIn and Instagram.

CULTURAL AND ARTS EVENTS ARE IMPORTANT AVENUES TO REACH BROADER AUDIENCES OF INDIVIDUALS AND LOCAL COMMUNITIES.

Academic institutions continued showing an increasing interest in our work. In 2017, our work was incorporated into the academic curricula at the University of Westminster in the UK, Hellenic Open University in Greece, and the American University in Washington DC, USA. Our reports were included in hardcopy format in the library archives of the University of East London, and were cited widely in academic pieces published in North America, the Pacific, the Middle East and North Africa, as well as in Greece, Italy and Spain in the European context. The project Border Criminologies of the Oxford Faculty of Law invited us to publish two guest blogs, about Chios and Ventimiglia respectively.





Cultural and arts events are important avenues to reach broader audiences of individuals and local communities. At London's VAULT festival in February, our research was shared with new audiences through the play BORDERLAND which drew on our data to present the spectators with an all-encompassing overview of the situation for refugees and displaced people in the former Calais camp. Meanwhile, as part of IMAGINE's Calais jungle exhibition which was viewed across Britain, from Edinburgh to Norwich and down to Sussex, visitors were exposed to data from our Calais reports. The work aimed to spark conversations about the specific rights violations and adversities faced by the displaced people in the camp. At the United Nations Association film festival, we presented our Calais research findings and participated as panel speakers.

During Refugee Week 2017, we hosted an information stall at London's well-renowned Southbank Centre, where our team engaged in conversations with members of the public interested in refugee rights work. In December, we spoke at a film screening and public meeting in Kensington Town Hall. We were invited to the event to speak on a panel about our 'Twelve Months On' findings, alongside partners, addressing an audience of local community members who had come down to the Town Hall to watch the film and learn more about the refugee situation and the rights violations endured by refugees seeking sanctuary in Europe.

We moreover brought a strong refugee rights angle

to conferences with a more general focus, such as the high-profile international women's rights festival

In 2017, we also engaged with individuals and communities who are not generally exposed to refugee rights messages. For instance, we wrote a guest blog for the liberal-conservative <u>Bright Blue</u>, outlining why the British Government should re-open the Dubs scheme to protect unaccompanied children in Europe.

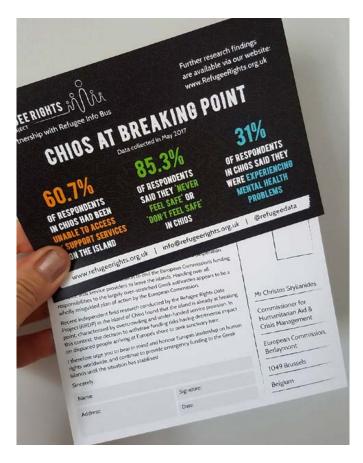


Communities and individuals call on political leaders to ensure refugees' human rights are upheld.

In 2017, we not only informed communities and individuals about the human rights situation for refugees and displaced people in Europe, we also encouraged them to take action.

We shared several high-profile petitions with our social media followers throughout the year. We developed our Take Action web page, which invites individuals to take action in four ways: writing to decision-makers, tweeting at decision-makers, making a donation to frontline aid work, and staying informed.

WE SHARED SEVERAL HIGH-PROFILE PETITIONS WITH OUR SOCIAL MEDIA FOLLOWERS THROUGHOUT THE YEAR.



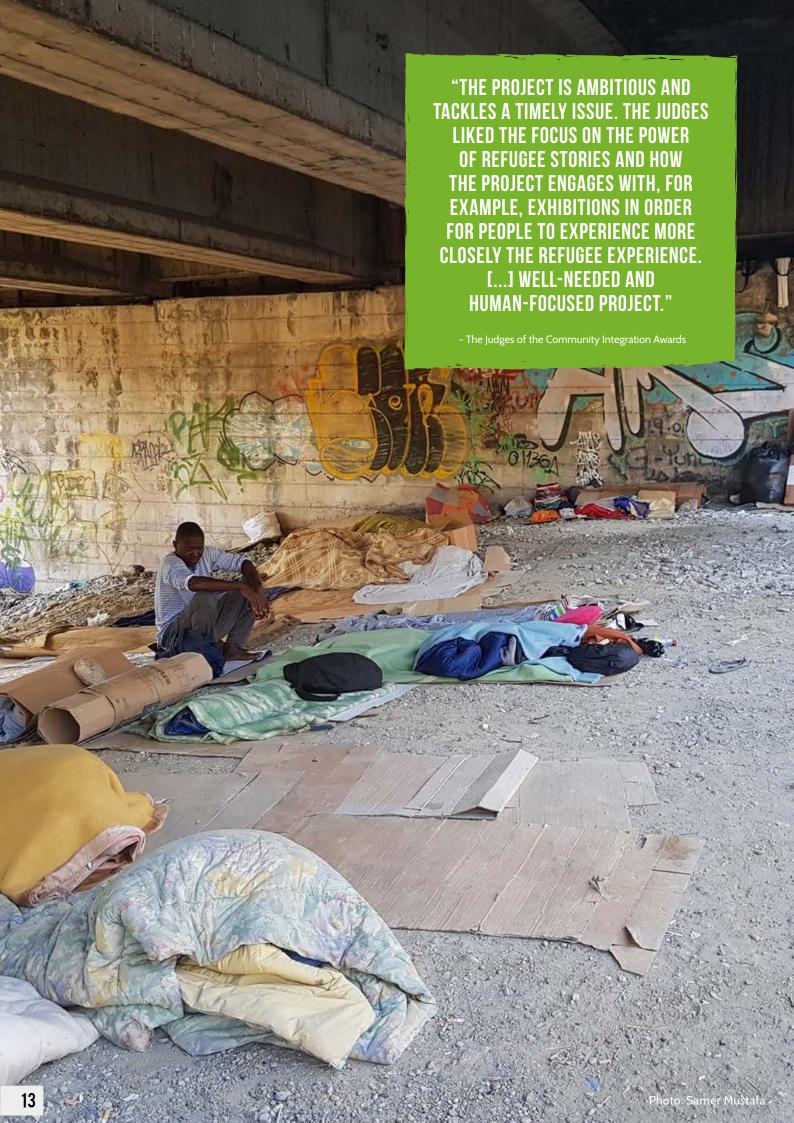
In November and December, we encouraged our followers to sign a letter for the British Home Secretary, Amber Rudd MP, and to engage her via Twitter, asking for protection for more child refugees in Greece and northern France through safe and legal passage under the Dubs amendment.

STUDENT GROUPS ARE ALSO IMPORTANT STRATEGIC PARTNERS AND CAN AMPLIFY OUR ADVOCACY MESSAGES.

Student groups are also important strategic partners and can amplify our advocacy messages. In December, we spoke at the annual conference of the Student Action for Refugees (STAR) at Southampton University. We were included in the programme as a panellist alongside other refugee rights groups and encouraged students to take action on the situation in Calais.

In June and July, we ran a big postcard writing campaign concerning the situation for refugees on the Greek islands. At Refugee Week in the UK we invited people to sign postcards to be sent to the European Commission. We subsequently opened the campaign to online followers too, and garnered a fantastic level of public support with individuals joining forces from various locations including Andorra, Belgium, Denmark, Germany, Greece, Ireland, Italy, Mauritius, the Netherlands, Norway, Spain, Sweden, the UK and the USA.





GOAL D: ORGANISATIONAL GROWTH AND DEVELOPMENT

RRDP IS A WELL-ESTABLISHED AND SUSTAINABLE ORGANISATION, A RESPECTED VOICE ON THE HUMAN RIGHTS STAGE, AND A 'GO-TO' ORGANISATION FOR HUMAN RIGHTS IN DISPLACEMENT

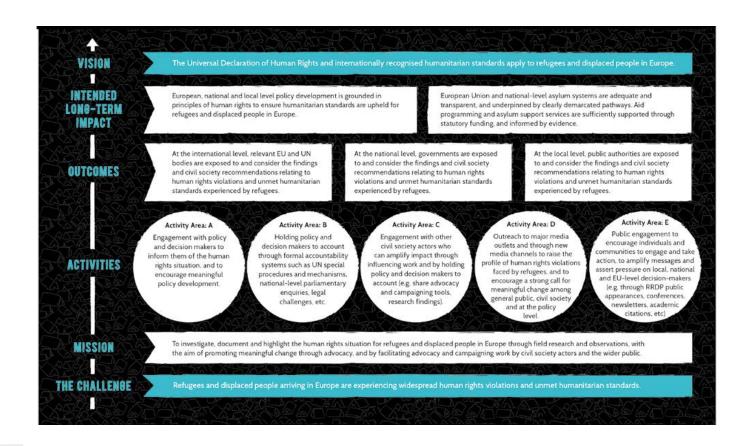
Refugee Rights Europe's policies and procedures, internal work processes, and programmatic work are streamlined, clear and well-developed.

Over the course of 2017, we improved our internal work processes and procedures significantly.

OUR INTERNAL WORKING PROCESSES AND SYSTEMS WERE STREAMLINED AND WE DEVELOPED A SPECIFIC, ACHIEVABLE AND MEASURABLE WORK PLAN Drawing on insights of past and present volunteers and advisors, we developed a Theory of Change, which outlines how we see potential change happening, and how we intend to work towards our vision. With Alice Lucas working in our core team as the new part-time Programme Manager as of October, we developed our first-ever organisational strategy paper. Our internal working processes and systems were streamlined and we developed a specific, achievable and measurable

work plan complete with an impact measurement framework.

A number of new policies were developed and subsequently approved by the Board of Trustees. The founder and part-time executive director of the organisation, Marta Welander, stepped down from her interim position as chair of the Board of Trustees, to ensure separation of duties and good governance. The board appointed Francesca Lee as the new interim chair of the Board.



Refugee Rights Europe develops organisational sustainability by fostering donor relationships and securing funding from different types of donors.

In 2017, we secured our first-ever trust fund grant, specifically intended to cover the organisation's minimal core costs as well as the salaries of three part-time staff members. This allowed us to bring onboard three part-time team members, working as a close-knit secretariat team in London.

WE SECURED OUR FIRST-EVER TRUST FUND GRANT

Our part-time Development Manager, Tindyebwa Agaba, has begun mapping out suitable trusts and foundations to potentially work with Refugee Rights Europe and help us grow our organisation and enable us to take our work to the next level. We will continue

WE RAN A NUMBER OF SUCCESSFUL CROWDFUNDING CAMPAIGNS

to highlight, when communicating with potential new donors, our unique model of minimal overhead cost spending and strong focus on cost-effective, concrete project outputs and demonstrable impact.

Throughout 2017, we ran a number of successful crowdfunding campaigns on Global Giving to support our projects; a platform which has recognised Refugee Rights Europe as a 'top ranked' organisation.



Refugee Rights Europe is considered a 'go-to' organisation for information on the human rights of refugees and displaced people in Europe.

Over the course of 2017, we joined <u>Bond</u>, <u>EuroChild</u>, <u>Small Charities Coalition</u> and <u>Advocates for International Development</u> (A4ID), International Detention Coalition (IDC), the HEAR Network for Human Rights, as well as an Advocacy Group spearheaded by the UK Refugee Council. We're excited to start engaging fully with these platforms in the new year.

We were honoured to have been shortlisted for <u>Bond's advocacy award 2018</u> for our work on refugee rights, in December. Earlier in the year, we were shortlisted for the Research Champion of the 2017 <u>Community Integration Awards</u>.

Throughout 2017, we continued to see increasing recognition of Refugee Rights Europe as an emerging key player in the human rights sector, thanks to our unique and timely model and strong voice. We look forward to building further on this in 2018, as we continue to work towards our core mission of upholding the human rights of refugees and displaced people seeking sanctuary in Europe.

