

ANNUAL REPORT 2015

A million thanks to the Queen for her generous gift and best wishes for her long life.

Her Majesty Queen Mother invited Dr. THAI Sopheak and Dr. Gary Jacques, Vice President for Health and Social Services at HOPE *worldwide*, and Dr. Tan Kim Meng, Executive Director of HOPE *worldwide* Medical Centers, to receive her donation at the Royal Palace. The Queen Mother's generous gift of \$10,000 provides life-saving support to the many people in Sihanouk Hospital Center of HOPE.

We are very grateful for all donations received. Thank you so much!



55,116 Patient consultations at the hospital including general medical care, HIV and TB treatment **21,475** Mobile Clinic, Home Care and Telemedicine consultations.

718 Students and health professional trained

662 Surgical procedures and hospitalizations **1,316,978** PATIENT VISITS AS OF DECEMBER 2015



Sihanouk Hospital Center of HOPE provides a center for the further education and clinical training of medical professionals while delivering free, 24-hour, high-quality, medical care for the poor and disadvantaged in Cambodia.

RESPECT . COMPASSION . KINDNESS . INTEGRITY

Dear Friends,

The tremendous growth in Phnom Penh and the increasing complexity of health issues facing both rural and urban Cambodians have created a dynamic environment in the Kingdom. SHCH also experienced a year of changes. We faced declines in funding and leadership transitions while also gaining new partnerships and relationships that will sustain our future.

SHCH's reputation-well known through the health sector and in thousands of rural communities across the country has been established with a nearly 20-year history.

We have trained thousands of Cambodian medical professionals to best-practice standards and provided compassionate, respectful and high-quality medical services through nearly 1.5 million consultations since we started 1996.

SHCH is a not for profit hospital that provides for clinical training while also delivering high quality care to poor people. The hospital is a vibrant entity that combines the commitments of the public health sector with the standards of private providers. Through the dedicated services of international volunteers and millions of dollars in private donor contributions and product donations, SHCH is able to bring a strong public health approach to the challenges facing Cambodian people. We are a long-standing partner, standing beside the Ministry of Health and other NGO health partners to meet the needs of Cambodia's emerging health issues. Our mission reduces the devastating impacts of health-care costs that often lead to debt, loss of farms and other assets and poverty. While we move into our 20th year, we will also be focused on building on our strengths for continued sustainability and innovation. Thank you for all the support of our mission: donations of time and money, sharing our stories and also in fostering collaboration and cooperation to shared goals.

Dr. THAI Sopheak Interim Executive Director, Sihanouk Hospital Center of HOPE

HOW YOU CAN HELP

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LEADERSHIP

BOARD OF DIRECTORS Bernard Krisher – Founding Board Member, Chairma Randolph Jordan – Board Member, Secretary Midori Miyazaki – Board Member FORMER BOARD MEMBERS: Dr. Haruhisa Handa (Dr. Toshu Fukami) - Founding Board Member, Vice Chairman Emeritus Robert Gempel - Founding Board Member SENIOR MANAGEMENT TEAM Dr. Thai Sopheak, SHCH Interim Executive Director

Dr. Thai Sopheak, SHCH Interim Executive Director Director of Infectious Disease Development
Dr. Kruy Lim, MD, Director of Medicine, Research & Education
Dr. Preap Ley, MD, Chief of Surgery
Mrs. Kheng Amara, Pharmarcy Director
Ms. Kea Rotha, Nursing Director
Ms. Ellen Maling, Communications and Development
Mr. Teav Syna, Laboratory Director
Ms. Suy Saliem, Finance Controller

One Year Makes All The Difference

In late 2014, we shared a story in our electronic newsletter about a young man, Chariya, who was brought to Sihanouk Hospital Center of HOPE with a very serious allergic reaction. Like many patients, he had sought health care from the drug seller in his community as a first step to deal with the fever and muscle aches that he was experiencing.

The Ministry of Health has taken important steps to step up the regulation and oversight of pharmacies in Cambodia, but the current laws do not require a prescription for purchase of medications. In rural areas like Chariya's province, people are often unaware of the type of medication and the appropriate dosage. Within a couple of weeks, he was in an emergency situation. Chariya, living with his father as a single fellow, spent a lot of money to arrive to Phnom Penh by ambulance and came to our triage area so swollen he could barely breathe. His body felt on fire and he was confused and disoriented.

Chariya was provided with a highly-effective antibiotic and other treatments. Over time, his lab tests indicated that his treatment was effective. He was hospitalized with us for a month, and eventually discharged to return home.

Our staff had an opportunity to meet Chariya again in Pursat. We found a young man who has regained employment, looking for a wife and supporting his

father. We were happy to have an opportunity to meet Chariya again. For all of you that support Sihanouk Hospital Center of HOPE, Chariya says,

" I am thankful to SHCH for giving me a new life. Thank you for providing free medical care to the poor. I will be grateful forever.



Chariya in the medical ward



Chariya at home



RESEARCH RESULTS



Dr. Cheng's presentation in the conference **Publications**

• European Journal of Clinical Microbiology and Infectious Disease Vlieghe ER, Huang TD, Phe T, Bogaerts P, Berhin C, De Smet B, Peetermans WE, Jacobs JA, Glupczynski Y. Prevalence and distribution of beta-lactamase coding genes in third-generation cephalosporin-resistant Enterobacteriaceae from bloodstream infections in Cambodia. 2015 Jun;34(6):1223-9.

• Journal of Infectious Disease in Developing Countries Kuijpers LM, Veng CH, Sar D, Chung P, Phe T, Kham C, Vlieghe E, Jacobs J. Ongoing outbreak of Salmonella enterica serovar Paratyphi A infections, Phnom Penh, Cambodia. 2015 Apr 15;9(4):438-40.

• **PLOS ONE** "Challenges from Tuberculosis Diagnosis to Care in Community-Based Active Case Finding among the Urban Poor in Cambodia: A Mixed-Methods Study" | DOI:10.1371/journal.pone.0130179 July 29, 2015.

• **Tropical Medicine and International Health** "Implementation of isoniazid preventive therapy in an HIV clinic in Cambodia: high rates of discontinuation when combined with antiretroviral therapy" doi:10.1111/tmi.12609 volume 20 no 12 pp 1823–1831 December 2015.

Presentations

• 10th International Symposium on Antimicrobial Agents and Resistance, May 14-15, 2015; Incheon, Korea. Surveillance of bloodstream pathogens and their antibiotic resistance in a Cambodian referral hospital (2007 – 2013). Thong Phe, Kruy Lim, Chhunheng Veng, Chun Kham1, Erika Vlieghe, Jan Jacobs.

• NAMRU II at CDC, Phnom Penh, September 03 – 04, 2015 Antibiotic stewardship, Workshop on Enhanced Sepsis Outcome, Dr. Thong Phe

• **5th Conference of the Union Asia Pacific Region**, Sydney Australia. September 9, 2015. Using Mobile Phones to Ensure that Referred Tuberculosis Patients Reach their Treatment Facilities: a Call that Makes a Difference, Poster Session 6 - Clinical TB Management

• Workshop on Antibiotic resistance and Infection control, SHCH – 09-10 Dec 2015, Surveillance of Antibiotic Resistance at Sihanouk Hospital Center of HOPE (SHCH) and Health Medical Center (HMC) (2007-2014). Dr. Thong Phe.

CLINICAL TRAINING FOR MEDICAL STUDENTS



Volunteer, [Annabel Pike] and group of nursing students after finishing a training

BUILDING CLINICAL CAPACITY FOR WOMEN'S HEALTH

SHCH expanded Women's Health programs in 2015, combining funding from AmeriCares and Astra-Zeneca's long-standing breast cancer initiative with dedicated funding from the Hodge Schuyler Family Foundation. The clinic now operates 2 days a week and provides a variety of services to women.

Dr. Theng Youhim, pictured left, is a trainee doctor and research assistant for the program.

However, SHCH remains committed to expanding the networks for women's cancer care in Cambodia.

Dr. Preap Ley was able to attend a regional conference in 2015 with support of the Thailand office of the National Cancer Institute. Other representatives attended a regional conference of cancer-survivor support groups in Vietnam.



Dr. Theng Youhim assists with Women's Health Clinic



Dr. Preap Ley at ASEAN Conference in Bangkok

These relationships are establishing SHCH as a collaborative leader in the efforts to encourage early detection of Women's Cancers.

74 VOLUNTEERS MADE A DIFFERENCE



Mr. Adam Lamendola presented medical equipment to nursing department

Sihanouk Hospital Center of HOPE is fortunate to have medical and non-medical volunteers visit from different countries around the world. They give their time, professional skills, energy and expertise; equipping the national staff with increased capacity.

"I found Sihanouk Hospital Center of HOPE (SHCH) via internet and also through a friend, Dr. Graham Ogle. My 2 weeks with the staff and nurses at SHCH has been an amazing experience and I will remember for the rest of my life."-

"I came to SHCH through HVO. It was Adam Lamendola, a Diabetes Educator *an incredible such an honest* from Australia.

mission. SHCH is a genuine institution working for the health and welfare of the Cambodian people. I will absolutely come back to SHCH in the future. Thank you so much for allowing me to come and be a part of this wonderful hospital!"- Jennifer Viner, an adult nurse practitioner.



Jennifer Viner provided medical material to SHCH

SHCH increased the number of students attending SHCH for clinical rotations by 30% in 2015.

For the young people studying Nursing, Pharmacy, and Laboratory at both public and private universities, SHCH acts as a best-practice standard that complete their academic work with practical and supportive experience.

"I learn a lot from SHCH staff at the hospital. This is a great decision to train here because it is the best hospital in Cambodia. I am very happy to take care the poor patients."- Em Veasna, nursing student

SUSTAINABILITY

The HOPE *worldwide* Medical Centers provides quality, compassionate, affordable health care for each patient through well-trained medical professionals and donates proceeds to the Sihanouk Hospital Center of HOPE's vital work in providing free medical care to the poor and disadvantaged Cambodians.

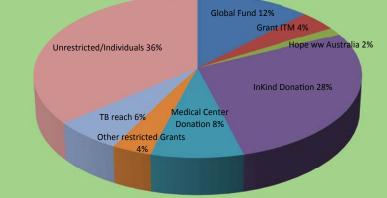
- Community Medcal Center (CMC) -- 74,572 Patient visits
- Embassy Medical Center (EMC) -- 23,930 Patient visits
- Pochentong Medical Center PMC (PMC) -- 18,003 Patient Visits

FINANCES

With support from HOPE *worldwide* Medical Centers, SHCH is diversifying revenue sources and adopting cost saving measures without negatively impacting patient care.



Director of Greenhill, Inc., Mr. Myint Thu generously provide Sihanouk Hospital Center of HOPE (SHCH) with a donation of \$1,800 in 2015.



2015	Unrestricted	Grants
Total Cash Donations	\$ 2,675,078	\$ 1,126,466
In Kind Donations	\$ 1,660,314	\$ 488,017
Expenses	\$ 4,625,470	\$ 1,691,237

MAJOR SUPPORTERS, CONTRIBUTORS AND PARTNERS

AmeriCares Foundation Astra Zeneca Pharmaceuticals Australian Embassy Bonni C. Curran Philanthropic Trust The Buddha Disciples **Build Cambodia** The Capital Group **Center for Connected Health** CENAT, Cambodia **Clinton Health Access Initiative** CNM, Cambodia The Charitable Foundation, Australia **European Commission** Direct Relief International General Electric Global Fund for AIDS, TB, and Malaria, Cambodia Greenhill, Inc. Health Volunteers Overseas Hodge and Schuyler Family Foundation

Her Majesty Queen Mother of Nation Norodom Monineath Sihanouk **Hoops for HOPE** HOPE worldwide Australia HOPE worldwide Japan HOPE worldwide Switzerland HOPE worldwide Taiwan HOPE worldwide Ltd. Institute of Tropical Medicine, Antwerp Japan Relief for Cambodia Khmer HIV/AIDS NGO Alliance Ministry of Health, Cambodia NCHADS, Cambodia **PECO** Foundation **USAID-ASHA** Stop TB Partnership

> Stories and articles compliled and writen by Ellen Maling and Phen Sovanarith

info@sihosp.org / www.sihosp.org Sihanouk Hospital Center of HOPE

managed by



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US Address: HOPEworldwide , 1285 Drummers Lane, Suite 105, Wayne, PA 19087 / Tel: 610-254 8800 www.hopeww.org