I. Mission Statement

The mission of Sugar's Gift™ Inc. is to provide hospice, euthanasia and end-of-life veterinary services for terminally ill pets in their own homes. This allows them a comfortable, peaceful setting, where they have lived and been loved, to cross over the Rainbow Bridge with dignity. Our services overcome conditions that could be due to the pet’s inability to be moved or treated at a facility, or due to the owner's inability to leave the home. We also help those Little Angels whose pet owners can afford veterinary care but prefer to donate to an organization that can help their babies cross the Rainbow Bridge from home with comfort, dignity and peace.

Our 10-year old Yorkie, Sugar, passed away from pancreatic cancer in 2013. We made sure she crossed over the Rainbow Bridge from home with comfort, dignity and peace. Sugar's Gift to your Little Angel is to allow them the same privilege: Sugar is helping them cross over the Rainbow Bridge from home, with the help from others who have donated funds to make that happen. Every Little Angel should be able to spend their last moments in the place they are most comfortable – at home.

Sugar’s Gift™, Inc. is the only non-profit, 501(c)(3) organization in the country whose mission is to help terminally pets cross over the Rainbow Bridge from home with comfort, dignity and peace.
II. **Why We Were Founded**

Sugar’s Gift™ was founded in memory of our 10-year old Yorkie, Sugar, who passed away after a struggle with pancreatic cancer on October 18, 2013. Sugar was the light of our lives, and when the time came to let her cross over the Rainbow Bridge, our veterinarian of 10 years, the only vet Sugar had ever known, reneged on his word to us and said he would not come to our home to let our baby girl spend her final moments in the only place she ever felt comfortable, relaxed and without fear: in her home. Sugar was in too much pain to move, and even though we had an agreement with him, it meant nothing to our vet.

We ultimately found a for-profit company who came to our home to let her expire peacefully, but it was very expensive and the time it took to set everything up took time away from our last day with Sugar. Granted, we would have paid whatever it took to be sure our Sugar was able to spend her last breaths with us in the most comfortable setting possible. But the time we lost with her, by having to find someone, figure out a time, the procedure, cost, etc., can never be made up again – it is lost forever.

The night of Sugar’s passing, Nikki Stewart decided that a non-profit organization needed to be formed to ensure that no pet or pet owner would ever endure the trauma we felt that day when we needed someone to help us. She wanted a non-profit to ensure people without the resources could allow their pets to pass away with dignity. She wanted to ensure that pets without mobility or who were in too much pain to be moved, just like Sugar was, could cross the Bridge at home without extra trauma of more pain. She wanted to ensure that pet owners who weren’t mobile or couldn’t afford to transport their pets had an option for vets to come to their home and help their pets spend their last moments at home. And, she wanted to give those pet owners who simply want what is best for their Little Angels and let them be at peace when they cross that Rainbow Bridge, the option of paying it forward and donating to an organization.

Sugar’s Gift™ was established.
III. **Our Market**

Our goal is to help one pet per day cross the Rainbow Bridge from home. We want to help several groups of consumers. We help homebound individuals who cannot transport their pets to the veterinarians when the time comes that their pets need to be euthanized. Many times, homebound people, sometimes on fixed income, don’t have enough money to pay a veterinarian to help their babies cross the Rainbow Bridge.

We help pet owners whose pets are in such pain that they cannot be moved and taken to their veterinarian when they need to be euthanized. It would be tragic if their pets had to be in pain in order to be moved to their veterinarian’s office for their last breath. Going to the vet is scary enough throughout their lives, much less for their last moments on earth.

We help pet owners whose goal is to allow their terminally ill pets to be euthanized at home, so their last thoughts, smells and sights are those of their loved ones and their safe, comfortable environment – not of a sterile, cold, unfriendly vet's office where they hear and see other animals scared and in pain.

In the second part of our business, we want to present workshops for pet owners on estate planning, specifically how to utilize Pet Trusts in their overall estate plan. We are already working with the public libraries locally that allow non-profits to present workshops at no costs to the organization 12 times per year.

The more people we can reach regarding our mission and our organization, the more we increase our chance of receiving donations to help our organization become self-sustaining. And, more importantly, the more people we can reach….the more Little Angels we can help cross the Rainbow Bridge from home with comfort, dignity and peace.
IV. Current Operating Locations

A. Florida
   i. Florida’s Gulf Coast - Sarasota and Manatee, primarily, with inquiries from Pinellas, Hillsborough and Lee Counties
   ii. We have helped several pets cross the Rainbow Bridge in Bay County and Miami Dade County

B. California
   i. Startup operations in Vacaville, CA 2019
   ii. Intended area of operations from the Bay Area including San Francisco to Sacramento, CA. Partnering with Pawsh Place Veterinary Center

C. Exploring Other Areas:
   i. Austin, TX - currently investigating availability of operational needs
   ii. Evansville, IN - have received preliminary inquiries into operations in the Ohio Valley area

V. Long-Term Goals

A. Our main goal is to help one pet per day cross over the Rainbow Bridge with comfort, dignity and peace in each location we operate. Our areas of operations expanded starting in 2018 and have expanded even more widely in 2019. It costs us approximately $1,000 to help one pet in Florida, and closer to $1,500 in California. By the end of 2019, we hope to have our California operations running smoothly and our Austin, TX in a startup phase.

B. By the end of 2020, we will branch out to other areas of the country and by 2022 we hope to be consistently helping pets nationwide cross the Rainbow Bridge from home. We are already working on a national network of veterinarians, with an emphasis on those areas that have already expressed an interest in our services and those areas where our current network of veterinarians have close contacts. These goals are subject to change, as we have met our other goals much earlier than expected. We could go national much sooner.

Until We Meet Again....™
C. We anticipate that we will keep our goals simple in each area to which we provide services. Simply put, it costs us about $1,000 to help one pet cross the Rainbow Bridge from Home including: the veterinarian’s services; the animal ambulance for transportation to the crematory; and the aftercare with a private cremation, hand-made urn and brass name plate. Upon the Little Angel’s passing, an urn is delivered to the pet owners, along with other memorial items. We also provide a variety of pet grief support materials to the pet owners. We will assume we can help 1 pet per day in each of our service areas, giving us a budget in each area of $365,000 per year. Therefore, our overall goal is to help 365 small animals in each geographic location in which we have a presence.

D. We do not anticipate needing funding for physical locations in any of the areas we serve. We expect to work out of our headquarters virtually in a donated building in Bradenton, FL for all the work will be doing locally, regionally, and nationally.

VI. How We Have Been Recognized: Awards, Grants and Accomplishments

A. GOOGLE AD GRANTS
   In December 2015, Sugar’s Gift™ applied for and was awarded Google Ad Grants for $120,000 per year, or $10,000 per month of advertising dollars through the Google search engine. This advertising is in-kind support for Sugar’s Gift™ and is very much appreciated. We are honored to be awarded this grant and are proud to maintain it by consistently keeping our ads in compliance with Google’s rules. We will continue this practice diligently, indefinitely.

B. GUIDESTAR
   Sugar’s Gift™ has received the 2018 Platinum Seal of Transparency on GuideStar. We worked our way through the Bronze, Silver and Gold levels before reaching Platinum status. Sugar’s Gift™ is completely transparent and we intend to keep our books and policies open to all regulatory and administrative agencies. Our Leader of the Pack, Nikki Stewart, is a CPA and has over 35 years of experience in many financial areas and complies...
with all regulatory and financial authorities on our behalf. As you most likely know, non-profit organizations are required to post publicly financial statements, board members, and other items of significance in their home states and with other regulatory agencies annually. However, the Platinum Seal was achieved by digging deeper into our mission and statistics to see how closely we have followed our mission and achieved our goals.

C. GLOBALGIVING

Sugar’s Gift™ made a decision to partner with GlobalGiving in December 2015 as its primary funding partner, a funding partner with approximately 5,000 non-profit organizations under its umbrella. A lot of work went into the decision-making process and settling on GlobalGiving, including several trials with other crowd funders. In short, we liked GlobalGiving’s philosophy, vetting process, contests throughout the year, funding opportunities with matching possibilities and some of their major projects that correlate with some of our own principles.

To date, we have not been let down. Through the site alone, we have generated over $15,000 in donations, with over $2,000 as matching funds by Global Giving.

i. 2 DESIGNATIONS FROM GLOBAL GIVING FOR THE YEAR ENDED 2017: VETTED BY GLOBAL GIVING AND TOP RANKED ORGANIZATION

Sugar's Gift™, earned 2 designations from Global Giving in 2017 to “gain the recognition we deserve as a trusted partner and change-maker in the world,” according to Global Giving.

1. Vetted by Global Giving – quantitatively and qualitatively
2. Top Ranked Organization – for quality of reports, feedback from donors, donation frequency and learning modules completely consistently

Until We Meet Again....™

6
ii. **#6 ON GLOBAL GIVING’S TOP TEN NON-PROFITS COMMITTED TO IMPACT FOR 2018 - OUT OF 5,000 ORGANIZATIONS ELIGIBLE**

We worked very hard to earn a spot on this list, again competing with almost 5,000 other non-profit organizations who were eligible at Global Giving. The contest revolved around leaning, training, trying new tools for better communication with your Board, your constituents, your partners, your staff and even in your personal lives. We learned so much in the process.

Ultimately, our hard work paid off! *When the Top Ten Non-Profits Committed to Impact was announced, we were on the list at #6.* Not only did that earn us an award of $500, but we have more exposure to Global Giving’s own corporate partners. It is truly an incredible accomplishment and honor for us.

VII. **CONCLUSION:**

We understand that we are a relatively new organization; however, what a great opportunity to partner with us on the ground floor as our services are extremely necessary for as many babies as possible to cross the Rainbow Bridge from home. We would love to have your help. Remember, we are the ONLY 501(c)(3) in the country who does what we do and the support for our mission has been phenomenal across many areas of the country.

We are a well-run organization in the early stages, and we have great plans for expansion in a relatively short time frame. We serve pets and their owners now in Florida and California; however, we are taking those opportunities to begin building networks as we go, establishing the framework for our success as we expand, in due course, on a national level. Sugar’s Gift™ has an incredibly strong Board of Directors with vast experience, diversity and an unwavering commitment to our success.

We thank you for your consideration, and we welcome your comments, questions and the opportunity to partner with you for the end-of-life needs of our Little Angels.

*Until We Meet Again....™*
Nicolina A. Stewart, CPA, PFS, CGMA, CLU, ChFC has been advising clients internationally for over 30 years in estate planning, retirement planning, tax planning and financial planning issues. She has been a frequent speaker on financial topics, has testified before the Senate Small Business Committee on tax topics and is published in various magazines, newspapers and trade publications. She was President of CMA Solutions, LLC, headquartered in Bradenton, FL. Nikki’s true calling in life was to be a zoo veterinarian, and her biggest regret is not following her heart when it came to her real profession. However, Nikki has now found her second chance....by founding Sugar's Gift, Inc.

In 2016, Nikki suffered a severe Traumatic Brain Injury and has gone through, and continues to go through, intense rehabilitation in order to "be back to myself", in her words. Because of her injury, Sugar's Gift has been the greatest source of rehab she has. It has given her a reason to continue to get better over time and has now become her mission in life. Unfortunately, she suffered a second fall in 2018, causing her to need to start at the beginning with her therapy. That set-back has been difficult for her. But Sugar's Gift has helped more than anyone will ever know.

We wanted to honor Sugar's memory by founding Sugar's Gift and, in fact, it has become Sugar’s gift to Nikki, as well, in more than one way: Sugar's first gift to Nikki was to help her make her way back into the animal world since circumstances prevented her from her dream of being a vet; and, Sugar's second gift to her is to help her come back from an almost impossible feat - recovering from her TBI. Sugar's Gift is Nikki's identity....it gives her a reason to get better.
Kenneth Stewart is a retired business owner and animal advocate. Just after graduating from school, he started his first company and has been involved with various types of successful companies throughout the years. He has a number of patents in various fields and continues his research and development of more ideas with his current company.

In addition, Kenneth has devoted a great deal of time to help underprivileged children by mentoring, tutoring and working with non-profit organizations in various areas of the country. As part of his mentoring, in his earlier years, Kenneth was a Big Brother to young men who needed guidance. He has always been interested in dedicating his extra time to consulting with other small business owners and helping them become successful by teaching them basic business principles and working with them throughout the various stages of their growth.

Kenneth has always loved animals – his own pets, as well as being an advocate for all animals who need a voice. He and his wife, Nikki, have owned a variety of animals over their 30 years of marriage. His beloved Champ, a Yorkie that Kenneth rescued in 2006 from death at Animal Control after Champ was hit by a car, was Kenneth’s pride and joy. And, conversely, Kenneth was Champ’s hero – from the first day they were together.

After rescuing Champ, Kenneth had several veterinary surgeons in the area perform procedures to restore his back leg with compound fractures, the other back leg that was dislocated, his internal organs (Champ had to have his insides rebuilt completely), his throat that was crushed, and many other health problems that would haunt him through the remainder of his life.

In 2013, Champ was tragically attacked and killed by several large dogs that belonged to a neighbor. The large dogs were charging toward Kenneth to attack him, when Champ ran to intercede. Champ saved Kenneth’s life that night…..Champ will forever be Kenneth’s hero.

Later that same year, in 2013, Kenneth and Nikki lost their Sugar to pancreatic cancer. That was when Sugar’s Gift was born. Coming soon, Champ’s Corner Store will be added to Sugar’s Gift’s website, in memory of Champ.
Kelly Egloff was born in Napa, CA. Coming from a family of four, growing up, her family always had pets. Dogs, cats, guinea pigs, pollywogs, rabbits & more; her Mom always joked that their house was a small petting zoo. Kelly grew up an animal lover and knew all the dogs on the block – she used to go visit lonely neighbors, just so she could pet their dogs. Kelly always knew she could never be a vet; however, she also knew that animals would always be a major part of her life.

Kelly graduated from CSU Sacramento (Sac State) and received her Bachelor’s in Business with a double concentration in Insurance & Finance. When she was 19, she met the love of her life, Steve Egloff, now known as Husband. The Egloffs have four young children: 2 boys, ages 7 & 4, and identical twin girls, age 2. Kelly’s early life influenced the Egloffs now to have their own small petting zoo! Currently, they have one dog, two cats, a guinea pig, two lizards & 9 chickens…..and who knows what special pet will be next!

Kelly’s search for Sugar’s Gift began after losing their beloved Grizz Bear in September 2018. Griz was a 9yr old Berner and the family’s fur baby, their first born. Kelly and Steve worried about her as a pup more than they worried about their own human babies. In Grizz’ later years she developed severe hip dysplasia & suffered slowly for 6 months. Once it became too much for her to bare, the Egloffs said good-bye with lots of tears….Grizz is still missed every single day. During that experience Kelly’s vet, Pawsh Place, and Dr. Hatt’s techs were so wonderful. They raised money from their own pockets to cover half of Grizz’ end of life expenses. That gesture truly touched the Egloff hearts and they decided they wanted to pay it forward. Finally, Kelly decided she was ready: she hit the internet searching for her answer and found Sugar’s Gift! After a week of thinking about it, and after much prayer, Kelly decided that it was time to make the phone call to Nikki at Sugar’s Gift, where she was met with open arms. It was Kelly’s wish to help Sugar’s Gift expand from Florida to California, going about doing good in Grizzley’s name. Now, all the Little Angels in Vacaville, CA and the surrounding areas will benefit from Grizzley’s Gift to them with a special partnership between Sugar’s Gift and Pawsh Place Veterinary Center and Boutique.
Dr. Wendy Ellis, Director of Veterinary Services
Board of Directors Member

Dr. Ellis was born in Louisville, KY and grew up near Marietta, GA. She has lived in the Lakewood Ranch/Sarasota area for the last 17 years. Dr. Ellis earned her B.S. at the University of Georgia in 1996, and graduated from the University of Georgia College of Veterinary Medicine in 2002. Since she was a little girl, she has had all kinds of animals – including dogs, iguanas, mice, hamsters, guinea pigs, and fish.

She has a true passion for her profession and couldn’t imagine doing anything else. Dr. Ellis has a special interest in all types of surgery, including c-sections, pyometras, splenectomies, GDV’s, gastrointestinal surgeries, and extensive wounds. She owned an Emergency and Specialty Hospital for 10 years in south Sarasota, and has worked in emergency medicine for 17 years. She has also worked in general veterinary practices, vaccine clinics, and spay/neuter clinics.

Dr. Ellis is building her newest clinic at State Road 70 and Lorraine Road. The Veterinary Medical Center at Lakewood Ranch should be operational by October 2019. Although she will head this brick and mortar clinic, she intends to keep her mobile practice, at least part-time, as well.

Dr. Ellis brings with her a wealth of knowledge to treat all types of diseases and injuries. In her free time she enjoys Orange Theory, running, gardening, and going places with her son and 2 dogs.
Dr. Lynn R. Fassy, Director of Fundraising
Board of Directors Member

Dr. Fassy and Little Boy

Dr. Fassy and Pita, his Girl

Dr. Lynn R Fassy MD is a retired Pain Management Specialist residing on Siesta Key in Sarasota, FL. As the preeminent pain management doctor in the area, Dr. Fassy specialized in caring for patients who were dealing with chronic pain, whether resulting from injury, disease or other cause. Dr. Fassy created customized pain management plans for patients that may include therapy, medication management, or minimally invasive procedures. When he created a customized pain management plan for his patients, Dr. Fassy carefully evaluated the patient and his or her medical history, in addition to performing tests to arrive at a precise diagnosis. He was very thorough with each patient and ensured their treatment was what they really needed – not what was best for him.

Dr. Fassy graduated with honors from Louisiana State University School of Medicine in New Orleans in 1989, where he earned his LA medical license. Next was his internship at UT Houston in anesthesiology until 1993, after which he spent 6 months at Baylor University in TX for his pain management internship and earned his TX medical license. He then moved to Sarasota, FL and earned his FL medical license in 1993, when he began to practice medicine. He still holds medical licenses in all 3 states.

Dr. Fassy Retired from practice in April 2015 after almost 25 years of helping others with their pain. He lost his beloved Sheba shortly before retiring and is still searching for another Little Angel to take her place permanently. Living on Siesta Key, it follows that he vastly enjoys taking his boat out on the Bay and in the Gulf, as well as traveling to the BVIs any chance he gets. He is interested in soccer, reading, computers, walking, traveling and firearms competition.

His love for animals and his desire to give back to the community that has been so good to him are both reasons he is a Member of the Board of Directors for Sugar's Gift.
Monica Seles became the youngest player to take over the world's No. 1 ranking in women's tennis in 1991. By the age of 13, Seles was the No. 1 junior tennis player in the world. At 16, she beat Steffi Graf in the French Open, becoming the youngest person to win the tournament. The following year, the 17-year-old made history again as the youngest player to take over the world's No. 1 ranking. She dominated the sport until 1993.

At the time, Seles was virtually unbeatable. From January 1991 through February 1993, she won 33 of the 34 tournaments she entered, including six Grand Slam singles titles.

By the time she retired, Seles had claimed nine Grand Slam championships among her 53 career singles titles. She was inducted into the International Tennis Hall of Fame in 2009.

Since retiring, Monica has spent time teaching at tennis clinics and speaking about the difficulties she faced with an eating disorder. She wrote a book in 2009, "Getting a Grip: On My Body, My Mind, My Self." She soon launched herself into the world of young-adult fiction, penning the first two books of a series about a tennis boarding school entitled The Academy.

In 2008, Seles competed on ABC's hit dance-competition show, "Dancing with the Stars." She had never danced before beginning rehearsals for the show. It was a very difficult experience for her because with tennis you stay low, and with dance everything is upward movement and very expressive. She worked hard and overcame the differences between dance and tennis and competed very well on the show, just as she did on the tennis court where she is recognized as one of the greatest female tennis players of all time.

Aside from her love of tennis, Monica loves to help animals in any way she can. Monica currently has 3 animal rescues of her own: Charlie, a Yorkie; Lilly, a Miniature Pincher; and, Timmy a Chihuahua. Her beloved Astro, Ariel, Blossom, Spunky, and Peace are waiting for her at the Rainbow Bridge.

Monica became a naturalized U.S. citizen in 1994, and is a resident of Sarasota, FL.
Understanding from an early age, she was meant be an advocate, Deb garnered community support for a trip to Washington DC. Her mission was to have a central clearinghouse for those seeking help to be directed to specific organizations. To that end, she tirelessly pursued politicians at the federal level, knocking on one congressional door at a time.

A generous Congressman arranged a meeting with the Chairwoman of the National Council on the Handicapped. Deb then transitioned her advocacy to the Native Alaskan and Native American issues in addition to the Americans with Disabilities Act. Deb later settled in London, England where she was introduced to the Royal Association for Disability and Rehabilitation (RADAR) by a Member of Parliament. As in Washington DC, Deb continued to advocate for the betterment of her community.

Some of the highlights of her professional life in London include publishing of a twenty page newsletter to raise awareness of RADAR and developing the Scuba Trust, whose goal was to teach scuba diving to people with disabilities. An avid skier, Deb skied for the British Disabled Ski Team representing the UK in international competitions as well as the Winter Park, Colorado Disabled Ski Team skiing throughout the US.

Upon returning to the US, Deb took her extensive knowledge and purchased a Structural Steel Fabrication company, focusing on commercial buildings. As owner of the company she recognized the need for an organization focusing on women in business. Deb created and became the founder and president of Women Owners of Florida, Inc. (WOoF), a 501(c)(3) nonprofit whose mission was giving back to the community.
Gayle Waldron, Director of Governance  
Board of Directors Member

Gayle Waldron, CEO  
Gayle’s Bandit – So Handsome!  
The Management Edge, Inc.

Gayle founded The Management Edge® in 1986. Gayle has always combined consulting with managing and growing the business. The company has grown from one consultant to a cadre of 12, many of whom have been with the company for over 10 years.

Gayle has talked about the company as a “not for profit only” business, meaning that the work is always about more than making a living—it is about making a living in an ethical way that genuinely improves the work situation for the clients, therefore, contributes to the client, the larger “community” and the company.

Recognized as an excellent trainer and teacher, she has held adjunct faculty positions at the University of Florida, the University of Southern Maine, and St. Petersburg College. She has developed the curriculum for a multitude of courses and provided “train the trainer” courses, as well. She is a recognized speaker at conferences in the states and abroad on issues related to the workplace issues, personality, conflict resolution, and women and leadership.

Gayle is widely regarded as an OD innovator and pioneer. She was a major force behind the highly successful Environmental Restoration Facilitated Partnering Initiative, that to date has saved hundreds of millions of dollars and countless years of effort for the Department of Defense, Department of Energy and the US Environmental Protection Agency.
Andi Brown, the author of The Whole Pet Diet is known internationally as the Pioneer of the Holistic Pet Care Industry. In 1989, she raised the bar for pet food makers by manufacturing the first line of natural pet foods made in a USDA facility. Her “human-grade food” – food for pets that was actually fit for human consumption – was featured on “20/20” and Good Morning America and gained her a national audience. She developed several unique product lines and is the original founder of Halo, Purely for Pets.

Andi believes that Food is the foundation of all life. Over the years, she has worked with thousands of pets and their owners to show them the direct correlation between unhealthy “pet grade” foods (containing fillers, chemicals and by-products), and the myriad of health problems including allergies, skin problems, digestive disorders, eye and ear issues and even obesity that many pets experience.

It took some time, but Andi’s common-sense philosophy slowly became mainstream as more and more people realized they could alleviate many of their pets’ health problems through a better diet. The demand for high quality, natural food and health care products took off – BIG TIME.

In 2006, after over 20 years of teaching people how to have healthier pets, and providing them with the best products ever created, Andi sold Halo and retired to spend more time with family and friends. But she soon discovered that even with the development of the new, seemingly “healthy” products like Raw Food Diets, Holistic Foods, Natural Brands, Chubs, Organic, Gluten Free, Breed Specific, Indoor-Outdoor, Prescription Diets, Low Carb, No-Carb, Canned, Kibbled, Baked, Freeze-Dried, and even Grain Free Foods, people were still writing to her on a way too regular basis to see if she could help their sick pets. She realized that many manufacturers had changed their advertising but had not improved their products. No one was producing food in a high-quality USDA kitchen right here in the USA.

Andi encourages everyone to cook for their pets. Companies change, ingredients get sourced from other countries and no one is minding the store. If your pets are not glowing with great, vibrant health right now, then it’s time to stop trusting the food makers and become one yourself. Andi believes that there is nothing about the body that cannot be changed or improved when you give it the right nutritional support.

Roll up your sleeves today and become the Holistic Pet Healer you were meant to be. The Whole Pet Diet book will show you how to have the healthiest dog or cat imaginable and vet bills become a thing of the past. It’s easy and makes a “whole” lot of sense!

Make Everyday a Holiday and Celebrate your own Pet’s Great Health!

Feel free to contact Andi with any questions you may have and be sure to sign up for her Newsletter and Holistic Pet Care Guide; filled with useful information for all your pet’s needs.