"For every problem there is a solution; for each right, an institution; for health, hospitals; for education, schools and universities; for justice, courts; for safety, police, for inclusion ..... Centro de Atención Integral para la Inclusión (CAII) [Integrated Care Centre for Inclusion]!

The CAII is a comprehensive response to the problem of poverty. We work with vulnerable families, we surveyed their needs and approach opportunities in education, health, work, prevision and housing in order to achieve inclusion.

The CAII consists of families who want to improve their quality of life, professionals in each area to generate responses, volunteers and the network of social organizations to leverage support, sponsors and businesses to make all this possible.

Let’s work for inclusion".
The Centro de Atención Integral para la Inclusión (CAII) is born as a proposal to address the problem of poverty.

**Context**

One of the biggest issues at a global level is the urbanization of the poverty. Furthermore, there is also a magnification of the division between the rich and the poor, an inadequate access for several groups to the services and a lack of social integration.

When there is an abruptly urbanization, population growth is not usually accompanied by a proportional increase of the necessary services which cover the need of all of the inhabitants and often leads to particular spatial configurations. In the map of both the City and the Province of Buenos Aires it can be observed an uneven distribution of poverty, where the south is characterized by having the highest percentage of children.

Moreover, an increasingly common reality should be mentioned, that of child poverty. Children are often overrepresented in poverty rates which conclude that not only the majority of the poor are children, but also that most of the children are poor. These figures are alarming, first by the violation of rights that these people are suffering today and also, if we consider the transgenerational nature of poverty, this implies a pattern that tends to perpetuate in time, which requires radical and sustained action to be taken thereon.
Poverty, as a multidimensional phenomenon, requires multidimensional interventions. But that is not all; actions must be related and be part of an overall plan to provide continuity. This implies a horizontal level of integration programs in time, but also vertically between different programs.

**El Centro de Atención Integral para la Inclusión (CAII)**

The Centro de Atención Integral para la Inclusión is born as a proposal to address the problem of poverty and its aim is to provide integrated assistance to the person through three lines of action: research, intervention (promotion, prevention and treatment of the problem) and training. With the research program, we seek to understand the real situation through socio-environmental surveys of the area so we can carry out the adequate interventions to cover the needs and measure the subsequent impact of them. Through intervention we seek to promote the suitable development, preventing in a second instance the problems associated with poverty and addressing problems when already installed through programs of education, health, work, prevention and housing. Finally, we continually insist on the training of professionals involved in the programs through trainings and recipients through workshops such as computer, sewing, recycling and kitchen.

Through CAII we seek to reduce the risk and violations by promoting culture through education and work convinced that it is possible to achieve a just and inclusive society.

We work with each participant of the centre with five areas: health, education, labour, welfare and housing. Also, the family of each member is integrated to work with the entire family system, giving an answer to the situation where they come from through different dimensions of development, but also appropriate to the life stage of life.
"It is us when we are with others."

The reality is imposed on the projects and that requires us to be attentive to listen to the families – recipients - we work with and observe the impact of our actions.

That is why from Caacupé ONG we learn from what already exists, we share what we know and give what we have.

We are many organizations working for inclusion, so we try to nurture from the experience of those who came before us, but we also seek to add an extra value to this work. This time we want to share a proposal that we believe is a response to the complex problem of poverty: Centro de Atención Integral para la Inclusión (CAII).

In the shanty town 21-24 there is still much to do, but if we continue joining efforts and working closely no doubt we will achieve that, for many vulnerable families, the inclusion is possible.
Who are we?

We are a non-profit organization that works in the shanty town 21-24, Barracas, with the aim of improving the living standards of families living in a vulnerable situation.

In June of 2008, a group of volunteers approached the shanty town and began to work with the community through "Caacupé Apostolate" and in coordination with the local parish, Nuestra Señora de Caacupé (hence the name of the organization).

By the end of 2010, they started managing the legal status to give legal support to institutional work and began with an institutional stage and a new mission under the name of "Caacupé ONG".

From there on, they summoned a team of professionals with who, gradually, began to implement social programs at the beginning of 2011.

Mission

Our mission is to generate systematic process of inclusion.

Vision

Our vision is of an inclusive society where all children and their families can enjoy a decent quality of life and promote human and social development through education, health, social security, housing and work.

Who integrate Caacupé ONG?

ADMINISTRATIVE BOARD

President - Guillermo Arce Monsegur

Secretary - Ignacio Mendizábal

Treasurer - Silvina Ellis

Board members
Ignacio Polito
Guadalupe Sánchez Granel
Luis Médica

**Executive Director** - Ignacio Mendizábal

**AREA OF INSTITUTIONAL DEVELOPEMENT**
Rosario Piñero – Coordinator of Institutional Development
Guadalupe Sánchez Granel - Press Manager
Florencia González Bonorino - Designer
Rafael Arce – Responsible of Caacupé Football Cup
José Cerneaz – Responsible of Caacupé Art
Nicolás Arce – Events Assistant

**AREA OF RESOURCES MANAGEMENT**
María Maqueda – HR Responsible
Donald Cash – Responsible of Logistic and Housing Administrator

**PROGRAMS AREA**
Victoria Arnaude – Manager of CAII
Albana Bernardi – Coordinator of Social Projects
Francisco De Carli – Responsible of the Educative Program and Working Program
Lucas Roldan - Tutor
Constanza Lascombes –Tutor
Valeria Cruz - Responsible of the Care Program
Ángeles García Llorente – Responsible of the Housing Program
Milagros Figueroa - Responsible of the Nutrition Program
María Pardo – Doctor
Paula Gómez – Occupational Therapist
Inés Andrea García – Coordinator of the Community Program
EDUCATIVE PROGRAM

**Recipients:** children and teenagers of the shanty town 21-24.

**Aims:**
- Provide tools to sustain and promote a full and appropriate education for all children and teenagers and to encourage their social inclusion.
- Promote their integral development in a cognitive, affective and social dimension.
- Reduce the dropout rate.
- Awake interests, develop their skills and achieve their academic progress.

**Activities and projects:**
- Tutoring
- Workshop of 'Education of Values', in alliance with Foundation Zorraquí
- Teaching and playful activities
- Reading space, in alliance with Foundation Leer
- Academic orientation for high school students
- Dining room.
HEALTH PROGRAM – Maternal and Child Health Center CONIN

Recipients: pregnant women and mothers with children between 0 and 5 years old.

Aims:
• Promote child’s healthy development in early childhood.
• Prevent children’s undernourishment and malnutrition.
• Provide psicoeducative workshops for pregnant women and mothers about nutrition and child’s early stimulation.
• Stimulate children in their congnitive, afective and social development.

Activities and projects:
• We use the CONIN interdisciplinary method that works in four areas: pediatric, nutrition, early stimulation and social work.
• Talks about complementary feeding, breastfeeding, disease and accidents prevention, importance of having a medical coverage, elaboration of their CV, etc.
• Workshops: literacy, self-awareness, handcrafts, cooking, knitting.
• Games and activities for children to promote their psicological, educational and social development.
WORK PROGRAM

Recipients: men and women from the shanty town 21-24.

Aims:
- Provide children, men and women from the neighborhood with more tools that will allow them to better develop in the work world, understand that this life is a personal achievement
- Strengthen their abilities.
- Improve their employment possibilities.
- Facilitate the attainment of worthy employment.

Activities and projects:
- Job and training workshops: The goal is to install ability and competency, so that the job market for the temporary undertakings are personally productive.
- Recycle workshop “100BA”: Through distinct technical tools (carpentry, finishing, etc.) the participants can use waste to create furniture and accessories for their house or to sell. For example, shelves and seats can be made from apparently unusable materials, like construction planks.
- Digital inclusion workshop (computing): We try to reduce the digital gap, by teaching basic computation tools (introduction to using the computer: how to turn on and off, how to work the Mouse and keyboard, etc.; how to manage the Office package; basic notions of internet use). To decrease the gap, we give more information every time there is a fundamental tool in the development of the job market.
- Sewing workshop: The goal is to coordinate women in the neighborhood, who are dedicated to design, to sewing and to assembling suits for locals. The participants can incorporate, in this manner, extremely technical items to use when looking for a textile job or use them for their own personal undertakings.
• Personal interviews for work: Men and women from the neighborhood can have access to personal interviews to get orientation and advice about their C.V, look for work, obtain CUIL and learn about job opportunities.
• List of job vacancies: This Project aims to link potential employers with eventual employees. We look to bring about contacts and find better and more opportunities possible.
• Chats: We invite Human Resource Consultants from businesses to give talks about CVs, work interviews, job searching, which are well received in the neighborhood.
WELFARE PROGRAM

Recipients: families from the shanty town 21-24

Aims:
• Give opportunities and tools to better the quality of life for the families.
• Generate family and personal development expectations.
• Create a job culture.
• Promote a united bond between the neighbors.

Activities and projects:
• Legal advice: update papers and documents, the capacity to get their own services.
• Medical advice: Vaccinations, analysis and corresponding studies, disability subsidies.
• Housing advice: quality and healthy cohabilitation
• Education training and orientation: to improve academics and develop abilities for the work world.
• Job advice: work placement and work to guarantee stability.
• Cultural promotion: recreational activities, sports, artistic activities that enrich the lives of the families.
**HOUSING PROGRAM**

**Recipients:** families from the neighborhood that attend the Center (CAII)

**Aims:**
- Improve the quality of life of those living in the shanty town 21-24, especially the poor that live in the settlements.
- Contribute to the housing solution for the families that really need it.
- Generate answers to the space and environmental problems of the neighborhood.
- Make improvements to the infrastructure and services of the neighborhood.
- Promote community development, a collective job between the families and the volunteers.
- Make methodological instruments that makes work more efficient and effective.
- Identify, locate, and evaluate the lack of regular housing in the neighborhood.

**Activities and projects:**
- 100 BA: furniture and equipment production workshop using recycled material for those living in the neighborhood
- Infrastructure and habitat: development of projects that contribute to improving the quality of urban space in the neighborhood. Currently, we are developing expansion and improvement in the CAII.

(In the planning process of...)
- Security, Hygiene, and Use: make programs to improve the living in the neighborhood, taking into account what the area lacks.
- Housing: we plan to contribute and work together with the families to arrive at a final housing solution. We plan to facilitate the access to credit and encouraging the families to save
INSTITUCIONAL DEVELOPMENT

This program is directed at communication, fund collection, networking, and alliances of the foundation.

The last time, we developed various supportive movements: a benefits card, Caacupé Club; support events; high impact events; new support products; Running Team Caacupé, and more.

**Sponsorship—Club Caacupé**
Last year, we created the Club Caacupé card that offered different benefits to social sponsors. The objective is to reward an economic commitment with preferential deals that assumes they will be with us for several months, and at the same time increases royalty.
Many companies and businesses were invited to join and some of the benefits that Club Caacupé offered were free entry to all the Caacupé ONG supportive movement events, preferential prices for the Running Team Caacupé, discounts and promotions at bars, restaurants, products, beauty salons, clothing, etc. For more information, visit our webpage.

**Benefit Events**
For most of the year, we organize different events to end with a significant fundraiser capable of raising enough money to finance our social projects and to tell our investors what Caacupé does. The idea is to bring the young people closer using their interests or to entertain them while at the same time, to offer support. Every month, we do 2 of these events, a Caacupeña and another show that could be Stand Up, musical, acrobatic, or something else.

- **High Impact**

Important events that involve many demanding jobs and a major investment, we call high impact events. These events have good financial results. In 2012, we began with this proposal and we organized in the Jockey Club, a cocktail party in honor of the inauguration of Centro Materno Infantil (CONIN).
This year, we had a cocktail party at the Central Restaurant at the Rural with the Todavía es Tiempo foundation, Hogar de Niños Arce de Noè. With this organization, we began to work together from the proposal from Cento de Atención Integral para la Inclusión (CAII). We also organized a display of notable contemporary artists in AreaTEC that culminated with an auction of the artwork in the Malba—Fundación Costantini. This was the first experience that Caacupé ONG had in the art field.

**Awards**

In 2012, we got a Special Mention on Cablevisión contest “A second for all” that had the award of 2,500 free seconds of broadcasting on the channels Gourmet, MGM, El Garage, and channel A. Further, Caacupé ONG was rewarded on “La Noche Solidaria del Seguro”, an event where more than 30 insurance companies united to support different institutional projects and social organizations.

**Sports**

- **Football tournament**

  This tournament for alumni of Salvador College began in 2008 to benefit Caacupé ONG. We have it every Wednesday, Thursday, and Friday at the school. The tournament is made up of 27 teams, with 6 to 9 players on each; 240 alumni are organized into 3 categories. The objective is to keep in contact with the alumni and with the college through sport while also collaborating with Caacupé ONG. Further, this tournament generates a healthy football atmosphere without violence, a value that Caacupé ONG teaches to the children in the shanty town.

- **Running Team Caacupé**

  In 2012, we started the Running Team, “Corremos por un ideal”, and this year we are doing it again. Through this space, we look to promote the sport. It is a recreational moment, but also finds people who share the social ideal. We meet every Tuesday and Thursday at 7:30 to 8:30 on Libertador and Agüero to exercise. This is coordinated by a physical education teacher.
This year, we formalized the human resources area to systematize different aspects of personal practices of Caacupé ONG, organizing the procedure manual and personal rules. This area also looks to prepare different materials and tools for daily usage: attendance records, absences, and personal files.

Some of the most relevant tasks in this area are to reply to job offerings, to coordinate interviews and incorporate new employees, organize the two semi-annual trainings, among others.

Caacupé ONG has many volunteers that are a valuable resource that make possible many of the events that we do. We do not count only on the support of local volunteers, but we also have many foreign volunteers.

**Local Volunteers**
The framework of a local volunteer is to do various training days for members of the community strengthening program and participate in activities on the weekends. The objective is to improve work with the families and nurture the community spirit. The idea is not only to train for the job but also to look for a space to share with the community.

**International Volunteers**
*The Volunteer House—Hospedaje Internacional*
Year after year, the number of foreign students that come to have a volunteer experience in Buenos Aires increases; many choose to work with Caacupé ONG. For this reason, we decided to create “The Volunteer House”. This housing is in our headquarters in Palermo and is an excellent opportunity for
those who decide to come to Argentina for a volunteer experience. They get a warm stay, immersed in the volunteer culture. The volunteer housing often gets an economic donation that goes to support the programs in the shanty town and also to maintain the house.

What are the responsibilities of these volunteers?
Young adults arrive from all parts of the world: Brazil, Guatemala, the United Status, Holland, Germany, Colombia, Peru, and others. They work with different programs and in workshops that Caacupé ONG offers in the shanty town, they work together to create new opportunities like the going house to house to ask about daily life in the shanty town or the development of an international donation platform, Global Giving.

How do we get in contact with them?
We work with organizations that are contact organizations in Argentina and foreigners interested in coming to the country to work as volunteers. Some of the organizations are: AIESEC, IES Abroad, MenteArgentina, David Rockefeller Center, y Road2Argentina.
Planning Social Projects
This area has the end goal of having a social impact through these projects and social interventions. It is a space where we establish objectives that the projects will pursue. For example, we create a goal to train women in poor situations how to have sustainable, productive habits that contribute to improving their household income. The expected results and the considered activities like the means to achieve this are also created goals. This year, the financing exceeded $500,000 for carrying out projects. This indicates that Caacupé ONG invested more than half a million in social causes. Furthermore, the end of this years yearbook, we expect new support, through international corporation and local businesses.

Research
To achieve good project planning for social intervention, it is necessary to count with a good diagnostic stage that makes visible the principle problems in the community. For this reason, we decided to open a social investigation space this year. This year, the research began by taking a census in the neighborhood of San Blas, where we asked questions relevant to our program areas: health, work, housing, education, and welfare. But we do not yet finished processing the final results. Thus far, the report shows high rates of informal employment and underemployment, and low rates of finishing high school, low income that often cannot pay for a week of basic food shopping. In terms of health, there is a tendency for the children to have their health book and corresponding vaccinations, unlike their parents, especially their fathers. We also detected various domestic problems like overcrowding and bad living conditions. The report will be complete in March 2014. The report surveyed about 100 families and more than 400 people. For 2014, we anticipate to approach the research with a different methodology for a distinct pattern. Finally, it is important to note that students from all areas of Latin America, the United States, and Europe participated in this research. This generates an important value for project planning and analysis of the data.
# FINANCIAL REPORT (January – October 2013)

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CAACUPÉ ONG SPONSORS