

Contractor evaluation report contd.

#1

Organization name	CFW
Your name	Leah Ambwaya
7.1 What are the major lessons for GlobalGiving from this organization?	<ul style="list-style-type: none">*The Organisation is well established.*It has established a sense of community empowerment and belonging among their beneficiaries.*There is a high sense of trust among the franchisees and the communities they work in.*Challenges are not handled alone but are shared in cluster group meetings and reports channeled to the head office.*There is a free flow of information from top to bottom and vice versa.
7.2 What does this organization most require to become more successful on GlobalGiving?	Funds and more funds.The community needs have out stretched the organisation resources .
7.3 What does this organization most require to become more effective in general?	Funds and more funds.They also require institutional capacity building in terms of human resource because the already existing ones are overstretched one officer serving 20 clinics in a cluster
7.4 Organization's overall monitoring: How do they measure outputs, track towards outcomes, and ultimately measure life-changing impact on the people served?	<ul style="list-style-type: none">*Regular reports are filed by field officers,franchisees.*Regular meetings with staff*Outcomes are tracked through field visits.*Training and sharing workshops with franchisees and beneficiaries.*Records are well maintained in clinics and shops.*The number of new clients referred to the CFW clinics by former beneficiaries.*Adherence of the franchisees to the standard records set by CFW .
7.5 Nonstandard accounting practices: Did anything suggest possible misuse of funds?	There were no possible misuse of funds as the the accounting and procurement departments are well managed by professionals as they have proper financial systems in place.
7.6. What obstacles did you face working with this organization?	We never faced any obstacles while working with this organisation,our interaction with the receptionist,the Director,field officers and the beneficiaries of the projects was without any huddles as they are an open book that can be read by all stakeholders.
7.7. What would you change about our evaluation process?	The evaluation process doesnt need any changes
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