

## PORTFOLIO OF SERVICES

### MISSION

Develop preventive, advocacy and outreach programs, psycho – social care for children, adolescents and their families, based on a perspective of rights and diversity (life cycle, gender, social – cultural) supported by a Listen Center and a network of inter – agency services, training activities and virtual media.

### VISION

By 2014, **CORPOLATIN** will assert itself as a quality program in Prevention, promotion and outreach and care to children, adolescents and their families in the regions in which the project operates, with the co – responsibility of the family, society and the State.

### CORPORATE OBJECTIVES

- Provide guidance, Attention, Education and psycho – social support to children, adolescents and their families, in situations of infringements of their rights and/or difficult conditions, through the 106 Child Line and virtual communication media.
- Develop a training process that addresses the underlying causes of the different types of infringements of rights, strengthening the ability of participants to identify risk and protective factors, promoting a transformation of cultural practices in families and communities.
- Make our organization known to working groups, social networks and institutional guarantors of rights, contributing to the timely, effective care of children, adolescents and their families who use our services.

### PROGRAMS AND PROJECTS:

#### EDUCATION AREA

1. **Advocacy of rights and prevention of child abuse, sexual abuse and bullying.** The main objective is to strengthen the protective factors in childhood and adolescence, at the individual, family and educational levels, in the face of violent relations that are not conducive to living in family and society, by developing educational and leisure activities.
2. **Prevention of sexual abuse and child abuse in early childhood.** The aim is to contribute to the integral development of children in early childhood, by positively impacting support when situations arise that infringe on rights, especially abuse and sexual abuse.

## SOCIAL – MANAGEMENT AREA

- 1. The Listen Center – the 106 Child Line:** This is an attention strategy that provides children, adolescents and adults access to a professional in psychology, when situations of family violence, abuse, family conflict, difficulties to make personal or family decisions, management of depression, feelings of loneliness arise.
- 2. Online Education:** We look to using new communication tools to generate online Education processes, especially through the use of social networks.
- 3. Articulation, Networking and Advocacy in Public Policies:** This area is focused on participation in various networks and working groups that develop actions for and with children and adolescents in different contexts.

## METHODOLOGICAL TOOLS

- **Advocacy and Prevention Workshops with their respective procedure manuals**
  - My Body: The Castle I Must Care For (Prevention of sexual abuse in early childhood)
  - My Limits and Yours (Prevention of risk situations in children from 8 to 13)
  - Why Your Rights Count (Prevention of child abuse and sexual abuse in elementary school)
  - Learning the Unknown (Prevention of bullying in adolescents)
  - Broken Hands (Prevention of child abuse by parents)
- **Why Your Rights Count Handbook**
- **Parenting Guidelines Handbook**
- Care Protocol from the Listen Center for children and adolescents who are directly or indirectly affected by conflict
- Online Protocols for children and adolescents – General Proposal